

Bulletin No.: 253_OHVA_SMT_Phones_User_Guides

June 28, 2013

CORRECTION NOTICE

Off Hook Voice Announcement (OHVA) in SMT Series Keysets User Guides

This notice serves as formal communication to correct information on our current user guides for SMT Series of Keysets regarding the feature and functionality of Off Hook Voice Announcement (OHVA).

OHVA allows the user to receive an announcement from an internal party while the user is on a call (Off Hook). This functionality is readily available when the user and the announcer are using digital keysets, and **it is not available to users with ITP or SMT VoIP Keysets.**

Accordingly, please disregard any reference to this functionality within existing user guides and avoid offering SMT sets for users wanting this functionality. If this feature is required, please provide it using digital keysets.



For more information, [download Product Bulletin 253 OHVA SMT Phones User Guides](#).

New SMT user guides are being prepared and will be available for download in GSBN as soon as possible.

Please forward this information to all relevant contacts within your company.

If there are any questions regarding this notice, please contact your Regional Sales Manager or Samsung Technical Support via email at bcs.support@samsung.com.