

Bulletin No.: 250_V4.70 for Transcend 2GB SD Card

May 21, 2013

OfficeServ 7000 Software Version 4.70 to Support the New Transcend 2GB SD Media Card

Samsung Telecommunications America is pleased to announce that effective May 22nd, 2013 the Samsung 2GB SD Media cards will be replaced with the new Transcend 2GB SD Media Card. This new Transcend SD Media card requires **new MP Software V4.70 and Device Manager V4.70** for the OfficeServ MP10a, MP20s, MP20 and MP40 processor cards.

Transcend 2GB SD Media Card



- ✓ OfficeServ 7100 -- MP10a
- ✓ OfficeServ 7200S – MP20S
- ✓ OfficeServ 7200 – MP20
- ✓ OfficeServ 7400 – MP40

OfficeServ 7030 does not use an SD Media card but does require V4.70 to be compatible with new Device Manager V4.70 and apply bug fixes listed below.

COMPATIBILITY

SD Card	Software Version	
	< V4.65	V4.70 >
Samsung 2GB	You can use it without any issue.	You can use both SD card types without any issues because OfficeServ system detects the 2GB SD cards from both manufacturers.
Transcend 2GB	OfficeServ system cannot detect it so System will not boot up with “Unauthorized MMC card” display	

Note: It is important to keep spare Samsung 2GB SD Media cards to support your installed base running V4.65 or lower.

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NEW FEATURES & ENHANCEMENTS

There are no new features or enhancements in MP Version V4.70 and Device Manager V4.70.

BUG FIXES in Device Manager V4.70

The following bugs are fixed in Device Manager V4.70 for *all OfficeServ 7000 series systems*.

1. With earlier versions of Device Manager, technicians cannot use DM menu 4.9.2 to change the extender of the DP (Direct Pickup key). DM V4.70 corrects this problem.
2. With earlier versions of Device Manager, data in DM menu 9.1.8 was not saved when performing a backup and restore. DM V4.70 corrects this problem.
3. New prompts and text files cannot be uploaded to VM/AA. DM V4.70 corrects this problem.
4. Prompt files recorded from a phone cannot be searched in Voice Studio. DM V4.70 corrects this problem

Remember V4.70 can run on current Samsung 2GB SD Cards. It is only necessary to download V4.70 and install on current Samsung 2GB SD cards to apply the four Device Manager bug fixes above.

AVAILABILITY

All OfficeServ SD media cards shipped beginning 5/22/2013 will come with V4.70 installed on them.

OfficeServ V4.70 MP Software and Device Manager V4.70 may be downloaded from the Samsung GSBN website by browsing to Communication >> Technical Support >> Downloads >> Released Software.

DOCUMENTATION & TRAINING

This new software does not require additional certification to obtain Technical Support, if you are already certified on the OfficeServ 7000 systems.

If there are any questions regarding this notice, please contact your Regional Sales Manager or Samsung Technical Support via email at bcs.support@samsung.com.