SVMi-20i New Software Release V6.02

Samsung is pleased to announce the release of software version 6.02 (2012.09.19) for the OfficeServ™ SVMi-20i Voice Processing Card. This new software version is required to support a new solid state memory device.

On a running change basis Samsung will start using a new version of the SanDisk solid state memory device used on the SVMi-20i card. *This new device requires V6.02 software*. SVMi-20i cards with this new SSD will have V6.02 software installed when they ship from Samsung's warehouse.

	SanDisk SSD Type	SVMi-20i Version	Comments
New	P5	V6.02	Requires v6.02 to support new SSD type
Old	P4	V6.01	V6.02 is compatible with the existing P4 SSD type

For assistance installing or upgrading to the newest version contact Samsung Technical Support at 800-737-7008.

BUG FIXES

The following bug found in V6.01 earlier is now fixed in SVMi-20i software release V6.02:

1. When UCD prompts were playing and the caller pressed any DTMF digits the prompt would stop playing. This is fixed. Only the exit code will stop the UCD prompts from playing. All other DTMF digits are ignored.

OfficeServ^{TM} SVMi-20i Version 6.02 (2012.09.19)

SOFTWARE COMPATIBILITY CHART

SVMi-20i V6.02 (12.09.19) is compatible with the following OfficeServ systems and versions:

	OS-7200	OS-7400
OfficeServ Main Processor	MP20 V4.60b (12.04.02) MCP V4.30 (11.12.09)	MP40 V4.60b (12.04.02)
OfficeServ Local Processor	LCP V4.31 (2012.04.27)	LP40 V2.0 (11.12.09)
Device Manager	V4.60f (2012.08.13	V4.60f (2012.08.13)

AVAILABILITY

All orders for an OfficeServ SVMi-20i Card after 2/20/13 will ship with V6.02 included.

This new software may be downloaded from the Samsung GSBN website by browsing to Communication >> Technical Support >> Downloads >> Software.

DOCUMENTATION & TRAINING

This new software release does not require documentation updates. For upgrade procedure information please refer to the SVMi-20i Administration Guide, Chapter 2, page 2.55.

If you are currently certified on the OfficeServ^{TM} Voice Mail no additional certification is required to receive technical support on this software version.

If there are any questions regarding this notice, please contact your Regional Sales Manager or Samsung Technical Support via email at bcs.support@samsung.com.