

Bulletin No.: 247\_SMT\_R2000\_MD

January 9, 2013

## Manufacture Discontinue Notice

### SMT-R2000A/XAR

OfficeServ Wireless Dual-Band Wireless Access Point  
SMT-R2000A/XAR

**Manufacture Discontinue Notice Date**

January 8, 2013

#### Introduction

Due to higher than expected demand and earlier than anticipated component obsolescence, Samsung is announcing the Manufacturer Discontinue (MD) and End-of-Sale status of the OfficeServ Wireless Dual Band Wireless Access Point (WAP).

#### Notification

This notice serves as formal communication of the MD status of the products noted below. This should not be interpreted as discontinuance of Samsung Telecommunications America agreements to support existing product installed in the field. Technical Support and Services will continue to be provided to product purchased before the MD date for a period of two (2) years from the MD date.

#### Manufacture Discontinued Products

The following products are no longer available to order:

Part #	Description
OSWDBSKIT	<b>OS Wireless Dual-Band Starter Kit</b> Includes: 2 ea. Dual Band Waps; 2 ea. SMT-W5120D Handsets
R2000A WAP SMT-R2000A/XAR	<b>OS Wireless Dual-Band Wireless Access Point (WAP)</b>

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### Warranty Repairs & Out of Warranty Repairs

Repaired equipment carries a 90 day warranty from the date of shipment from Samsung's facility or the remainder of the original warranty period, whichever is greater. If repaired equipment subsequently fails, please contact the Samsung Repair Group via e-mail at [BCS.RMA@samsung.com](mailto:BCS.RMA@samsung.com) or by calling 800-876-4782 prior to requesting a Return Material Authorization (RMA) number. For repair on non-warranty items use the Telesource RMA Request Fax Form and follow the associated instructions. Warranty will be voided on products that, in Samsung's sole opinion, have been tampered with, or where the serial number is missing or damaged.

For more information on product warranty refer to the Warranty & Repair Policy located on GSBN, under Communication, Service & Repair, Policies and Procedures.

### Third Party Access Points

The **Wi-Fi SMT-W5120 handsets are still available for ordering**, and can be installed in conjunction with Third Party Access Points.

When evaluating a third party access point to work with Samsung's Wi-Fi SMT-W5120 handsets, take the following items into consideration:

1. IEEE 802.11 Baseline
  - a. 802.11 b/g Wi-Fi certification logo from Wi-Fi Alliance. This logo ensures the basic interoperability of the access point with the handset.
  - b. The list of the Wi-Fi certified products can be found on the link.  
[http://certifications.wi-fi.org/search\\_products.php?search=1&lang=en&filter\\_category\\_id=6&listmode=1](http://certifications.wi-fi.org/search_products.php?search=1&lang=en&filter_category_id=6&listmode=1)
2. Security
  - a. Wi-Fi Protected Access (WPA) and WPA2 provide strong security mechanisms. Two versions of WPA2 exist: WPA2- Personal for residential or latency-sensitive application and WPA2-Enterprise for corporate networks. WPA2-Personal is recommended for the SMT-W5120 handset.
3. Multimedia
  - a. Wi-Fi Multimedia (WMM) enables Wi-Fi networks to prioritize traffic generated by different applications. In a network where WMM is supported by both the access point and the client device (ie. Wi-Fi handset), traffic generated by the voice and multimedia client application is prioritized over data traffic. This feature is recommended for the SMT-W5120 handset.
4. Voice Application
  - a. Access point designed for voice applications provides users with the best Voice over Wi-Fi experience. Voice is an application that has unique requirements due to its high sensitivity to latency, jitter and packet loss during transmission. Minimum roaming latency between different access points is very important to the voice application.



*If there are any questions regarding this notice, please contact your Regional Sales Manager.*