OfficeServ 7100 & 7200-S
Software Version 4.63 General Availability

Samsung is pleased to announce the release of version V4.63 system software for OfficeServ 7100 and 7200S systems.

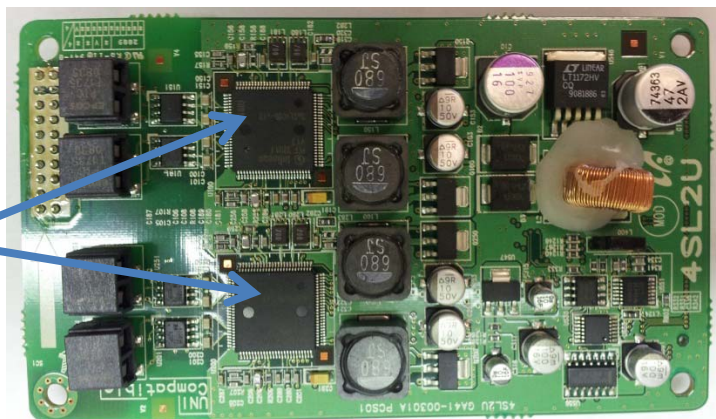| System	Version	Date
OfficeServ 7100 MP10a	V4.63	12.09.04
OfficeServ 7200S MP20S	V4.63	12.09.04

NEW FEATURES & ENHANCEMENTS

There are no new features or enhancements in V4.63 software.

Supports new 4SL2U (V1.4) Daughterboard
V4.63 system software is required to support the 4SL2U V1.4 daughterboard to be released on a running change basis later this year. The U100 & U200 chips on V1.3 4SL2U were discontinued. A new version chip is used on V1.4 4SL2U card.   Functionality is exactly the same.

U100 & U200 are labeled V1.4

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BUG FIXES in OfficeServ V4.63

The following bugs found in V6.0 and V4.60b are fixed in V4.63 software release for OfficeServ 7100 with MP10a and 7200S with MP20S.

1. The Pointer file (FILE.PTR) was not included when running 'Backup and Restore" of "Operating Utilities" so VM database was not included in back up. This is fixed. VM database is included in a Backup and Restore function in Operating Utility.
2. Pressing # to send a caller directly to a mailbox with Auto Record–ON or AME-ON did not work. Call continued to ring at the station. This is fixed. Calls are sent to VM mailbox when # is pressed.
3. When UCD prompts were playing and the caller pressed any DTMF digits the prompt would stop playing. This is fixed. Only the exit code will stop the UCD prompts from playing. All other DTMF digits are ignored.
4. Technician could not find HOLD REINVITE option in DM 5.2.13 or KMMC 837 to change to DISABLE. This is fixed. The option is visible now after you _disable_ MPS. When MPS is on OfficeServ always sends HOLD REINVITE message.
5. Multicast page zone failed. This is fixed. Multicast page feature works as documented in V4.60 Feature Manual.
6. Using an IP phone, pressing # to send the caller to voice mail would result in no speech path. This was an MGI control problem. This is fixed. Caller has speech when sent to VM mailbox.
7. Overflow from UCD group 1, to UCD group 2, then to UCD group 3 experienced a 5 second delay between groups. This is fixed. Overflow follows overflow timer without an additional 5 second delay.
8. VT transfer from Node 1 to Node 2 using Centralized Voice Mail did not work. The MP did not send specific call ID to Centralized VM in other node. This is fixed. VT key works across SPNet with Centralized Voice Mail.
9. When receiving a SIP call OfficeServ sent the 183 message sometimes with the wrong codec. It did not follow codex selection in DM 5.2.13 or MMC 837. This occasionally caused a problem for incoming caller. This is fixed. The 183 REINVITE message always includes the selected codec.
10. TEPRIa upgrade processed failed. This is fixed.
11. Embedded voicemail time stamp was incorrect when using NTP server. This is fixed. Both the system clock and voice mail clock synch to NTP server.
12. The "Server Use" Option in Device Manager 5.2.3 VOIP Settings disappeared in V4.60x. This is fixed. It is now available in DM 5.2.3 VOIP Settings.

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SOFTWARE VERSION COMPATIBILITY CHART

V4.63 is compatible with the following OfficeServ systems and versions.

Software	OS7100 (MP10a)	OS7200-S (MP20S)
System Package	V4.63 (12.09.04)	V4.63 (12.09.04)
MP	V4.63 (12.09.04)	V4.63 (12.09.04)
SP	V2.61a (12.08.31)	V2.61a (12.08.31)
VM	V2.81w (12.08.09)	V2.81w (12.08.09)
MGI	V2.06 (11.12.09)	V2.06 (11.12.09)
WEB	V4.12h (10.04.13)	V4.12h (10.04.13)
MPS	V2.01 (11.12.09)	V2.01 (11.12.09)
SNMP	V1.61 (11.09.01)	V1.61 (11.09.01)
Boot	V1.07 (09.02.24)	V0.30 (09.09.22)
RTG	V1.00 (11.12.09)	V1.00 (11.12.09)
PWP (Meet-Me Conference Manager for CNF24)	NA	V4.60 (11.10.24)
DM	V4.60f (12.08.13)	V4.60f (12.08.13)
TEPRIa	V4.29 (11.05.03)	V4.29 (11.05.03)

AVAILABILITY

The new software may be downloaded from the Samsung GSBN website by browsing to Communication >> Technical Support >> Downloads >>Released Software.

PRICING & ORDERING

All orders for SD (Media Cards) for OfficeServ 7100 MP10a software and 7200 MP20S software will ship with V4.63 system software effective October 11, 2012. **There is no price change for V4.63 Software.**

DOCUMENTATION

The bug fixes listed above do not require any changes to supporting documentation. For assistance installing or upgrading to the newest version contact Samsung Technical Support at 800-737-7008.

TRAINING

This new software does not require additional certification to obtain Technical Support, if you are already certified on the OfficeServ 7100 and OfficeServ 7200S systems.

If there are any questions regarding this notice, please contact your Regional Sales Manager or Samsung Technical Support via email at bcs.support@samsung.com.