

Bulletin No.: 244_SVMi_20i_v6.01

September 21, 2012

SVMi-20i new Software Release V6.01

Samsung is pleased to announce the release of version V6.01 (2012.05.30) for the OfficeServ™ SVMi-20i Voice Processing Card.

Previous Version		New Version	
Version	Date	Version	Date
V6.00i	11.12.19	V6.01	12.05.30

NEW FEATURES & ENHANCEMENTS

There are no new features or enhancements in V6.01 software.

BUG FIXES

The following bugs found in V6.0 are fixed in SVMi-20i software release V6.01:

1. Backup and Restore
 - a. When making a backup or restoring SVMi-20i database pointer files (example: FILE.PTR) were not included. **Fixed**
 - b. Voice file of announcement block and fax block was not included in a backup of SVMi-20i. **Fixed**
2. When using Device Manager, section 8.5 System Parameter, US English prompts were always installed even when they are not selected to be installed. **Fixed**
3. Pressing # to send a caller to a mailbox or call recording don't work because DID digits are used to find the destination. It's fixed to use DID digits only if the call type is Direct Inward.
4. When prompts failed to install, Device Manager section 8.5 System Parameter indicated installation was completed. **Fixed** It will now report a failure when the prompts are not successfully installed.

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5. When SVMi-20i attempts to play an empty announcement block it would repeatedly play “no announcement recorded”.. **Fixed** It will now play “no announcement recorded” only once, then return to Day/Night main menu.
6. If the caller ID is longer than 5 digits when it records a call, CID number was cut on the phone display, because it displays “Rec at ext XXXX”. It’s fixed to display all numbers if it is longer than 5 digits.
7. Now it is no longer required to enter “endvmcli” to exit port activity. **Fixed** SVMi-20i will support “exit” command to exit port activity.
8. In Device Manager, section 8.5 System Parameter startup time was not displayed correctly. **Fixed** Now this field indicates when the SVMi-20i started to work.

SOFTWARE COMPATIBILITY CHART

SVMi-20i V6.01 is compatible with the following OfficeServ systems and versions.

	OS-7200	OS-7400
OfficeServ Main Processor	MP20 V4.60b (12.04.02)	MP40 V4.60b (12.04.02)
OfficeServ Local Processor	MCP V4.30 (11.12.09)	LP40 V2.0 (11.12.09)

AVAILABILITY

The new software may be downloaded from the Samsung GSBN website by browsing to Communication >> Technical Support >> Downloads >> Released Software.

PRICING & ORDERING

All orders for an OfficeServ SVMi-20i Card after September 21st will ship with V6.01 included. There is no charge for V6.01 software.

DOCUMENTATION & TRAINING

The bug fixes listed above did not require any changes to SVMi-20i supporting documentation.

This new software does not require additional certification to obtain Technical Support, if you are already certified on the SVMi system.

If there are any questions regarding this notice, please contact your Regional Sales Manager or Samsung Technical Support via email at bcs.support@samsung.com.