OfficeServ™ Communicator Version 1.1.0.10 (2012.04.17) New Software Release

Samsung is pleased to announce the release of version V1.1.0.10 (2012.04.17) of the OfficeServ™ Communicator application. The new software may be downloaded from the Samsung GSBN website by browsing to Communication >> Technical Support >> Downloads >> Released Software. For assistance installing or upgrading to the newest version contact Samsung Technical Support at 800-737-7008.

NEW SOFTWARE ENHANCEMENTS

- **Microsoft Office Outlook 2010 x86 (32 bit) and x64 (64 bit) is now supported.**
- Using softphone mode, the H.264 video codec is now supported. *
- For an incoming instant message you will now have the option to receive a one-time only alarm notice.
- Tool tips are now available when placing your mouse over the feature icons.
- Presence icon within the buddy list now changes color to indicate user status.
- The whiteboard application icon will now be present in the task bar when in use.
- Windows phone and modem options can now be configured during installation. Installation procedure has been simplified by no longer requiring you to select the installation mode. The application will be set-up according to your Messenger Server configuration.
- Softphone Mode now supports sRTP.*

  * Support for H.264 and sRTP require main processor version 4.61 or higher and SMT-i5243 version 1.86 or higher, which have not been released at this time.

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SOFTWARE COMPATIBILITY CHART

When running OfficeServ™ Communicator v1.1.0.10 makes sure that all cards and/or applications are upgraded to match the following software table:

Component	Version
OfficeServ Main Processor	4.46 or higher*
OfficeServ Link	V3.0.0.4 or higher
OfficeServ Messenger	V1.7.2.0 or higher
SMT-i5243	1.66 or higher*

* Support for H.264 and sRTP require main processor version 4.61 or higher and SMT-i5243 version 1.86 or higher, which have not been released at this time.

TRAINING

If you are currently certified on the OfficeServ™ Communicator, a new certification will not be required.

If there are any questions regarding this notice, please contact your Regional Sales Manager or Samsung Technical Support via email at bcs.support@samsung.com.