

Bulletin No.: 240_Software_v4.60b_Release

April 20, 2012

Software Version 4.60b Availability

Samsung Telecommunications America is pleased to announce the release of the V4.60b main system software for the **OfficeServ™ 7400 MP40**, **OfficeServ™7200 MP20**, **OfficeServ™7200-S MP20S**, **OfficeServ™7100 MP10a**, and **OfficeServ™7030** Systems.

AVAILABILITY

Effective April 20, 2012, all orders for the OfficeServ 7400 MP40, OfficeServ 7200 MP20, OfficeServ 7200-S MP20S, OfficeServ 7100 MP10a, and OfficeServ 7030 will ship with software version 4.60b. All versions of V4.60b MP software are available for download from the Global Samsung Business Network (GSBN) website, www.samsunggsbn.com under Communication, Technical Support, Downloads, Released Software.

ENHANCED FEATURES

1. Device Manager Default password has been changed to improve the security. New password is **"#PBX1357sec.com"**.
2. In Temp License (MMC 860) , the Tutorial option is extended from 14 days to 60 days. The Urgent License Option remains @ 14days.
3. Authorization password (Auth Password) is now hidden displayed with asterisks: (EG: *****) in DM 5.2.13 "SIP Carrier Options" for security purpose.

BUG FIXES

1. Fixed issues related to dialing 911.
 - a. Fixed the dialling "9 911" issue with default database as described in the technical bulletin no. 2012-01.
 - b. Fixed issue that 911 calls will not send caller ID when sent over a PRI trunk.

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2. 911 conference feature related issues
 - a. Some restrictions apply to this version of software.
 - i. Third party SIP phone cannot use 911 conference feature.
 - ii. Using 911 conference call feature with analog trunk is not supported,
 - iii. These restrictions will be removed on the next software version.
3. Fixed “no audio” issue when paging from Executive Mobex using SIP trunking.
4. Fixed call dropping when on a SIP Trunk for over 1 hour.
5. Fixed “Call dropping” issue when using certain SIP carriers

DEVICE MANAGER (DM)

A new version of Device Manager, version 4.60b dated 12.04.06 is available to support the new system software.

The Device Manager Software is available for download from the Samsung GSBN (www.samsunggsbn.com) website under Communication, Technical Support, Downloads, and Released Software.

TECHNICAL DOCUMENTATION

Software version 4.60b did not affect manuals. *Please refer to the OfficeServ 7000 Series: 4.60 Feature Package Manual.*

TRAINING AND CERTIFICATION

Main program software V4.60b for the OfficeServ 7000 Series systems does not require additional certification to obtain Technical Support. If you are already certified on the OfficeServ 7000 Switches no new certification is required.

If you have any questions regarding this notice, contact your Regional Sales Manager, or your Customer Service Representative at the number provided below, or via email at BCS.Sales@samsung.com