

Bulletin No. 228_CNF24_Card

January 24, 2011

Announcing OfficeServ™ Meet-Me Conference Card

Samsung is pleased to announce a new application card, the CNF24 for the OfficeServ 7200, 7200-S and 7400 systems. This card provides embedded Meet-Me voice conferencing.

Avoid expensive external conference services with inflated per minute charges. Use PRI and SIP lines already in the phone system. Internal attendees can join the conference using the MJOIN button on their phone instead of using outside telephone lines.



FEATURE HIGHLIGHTS

Setup:

- Calendar for Scheduling
- Contact List – Historical
- E-Mail Invitations
- Conference IDs
- Password
- Member IDs
- Frequency - Once/Daily/Weekly
- Customize Announcement
- Early Entrance
- Record Conference – (.wav file)
(50 Hours of Storage)

During Conference:

- Host Screen Control
- Caller ID & Member ID
- Status: In, Not In, Exited
- Lock the Conference
- Mute Individually
- Remove Attendee (*Kick Out*)
- Start / Stop Recording
- Page During Conference
- Warning Tone – Conference Ends in 3 Minutes
- Terminate Conference


Single & Simultaneous Conferences

Conferences can be any combination of internal or outside attendees in various combinations, but never more than 24. For example, with one CNF24 card you can have any one conference up to 24 parties. Simultaneously you can have 2 conferences of 12, 4 conferences of 6, 6 conference of 4, 3 conferences of 8, a 10 party + a 14 party, a 16 party + an 8 party and so on. You cannot bridge channels on one CNF24 card with channels on another CNF24 card.

Checking the box for Recording and or Paging options will reserve one channel for each service of the available 24 conference channels.

Samsung Telecommunications America
Business Communication Systems
1301 East Lookout Drive
Richardson, TX 75082

OfficeServ Meet-Me Conference CNF24 Card



SAMSUNG

OfficeServ PWP
Conference Manager

Station Number: 6740
Station Password: [masked]
Save Station Number: ☒ Language: English

Login

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► OfficeServ Conference Manager is your personal web page to manage all your Meet-Me voice conferences. *Requires Internet Explorer 6.0 or higher.*



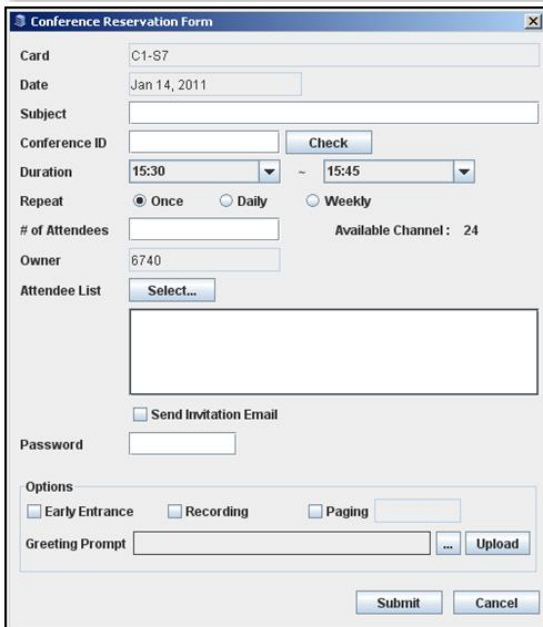
OfficeServ PWP Conference Manager Welcome (6740)

Scheduler Card: C1-S7 [Detail] [Create]

Scheduled Conference(s) < This Week > Jan 17, 2011 ~ Jan 21, 2011 [Workday] [All Day]

	Jan 4th	17 (Mon)	18 (Tue)	19 (Wed)	20 (Thu)	21 (Fri)
Scheduler History	AM 00					
My Scheduler	07					
Active Conference Status	AM 00					
	08					
	AM 00					
	09					

Message [105.52.21.37] ['10.12.31 V4.53a] [OfficeServ 7400] [USA]



Conference Reservation Form

Card: C1-S7

Date: Jan 14, 2011

Subject: [text box]

Conference ID: [text box] [Check]

Duration: 15:30 ~ 15:45

Repeat: ☒ Once ☐ Daily ☐ Weekly

of Attendees: [text box] Available Channel: 24

Owner: 6740

Attendee List: [Select...]

☐ Send Invitation Email

Password: [text box]

Options: ☐ Early Entrance ☐ Recording ☐ Paging [text box]

Greeting Prompt: [text box] [Upload]

[Submit] [Cancel]

▲ Convenient Calendar format to view or schedule conferences.

► Use the Reservation Form to select available options per conference.

OfficeServ Meet-Me Conference CNF24 Card

Meet Me Conference Invitation

Conference Subject: CNF24 Conference Card

Email Subject:

External Members: Call-in phone number: 972-889-6716

When prompted enter the Meeting ID (3 digits) plus the Member ID (2 digits), if known, followed by the "#". Attention: If ID is mistakenly entered the call will be disconnected, and you will have to try again.

NOTE: All conferences are scheduled using Central Time (US and Canada) (GMT-06:00)

For Assistance: Contact Lynn Simmons at 972-889-6726.

***** CONFERENCE MEMBERS (Total:2) *****
CONF-ID: 125 01 MEMBER: cindy (c.hoek@samsung.com)

***** ADDITIONAL INFORMATION *****

Name	Phone	Email
cindy	6741	c.hoek@samsung.com

Send Cancel

► E-Mail Invitations. Includes dial in instructions, Conference ID, Password and Member IDs.

▼ As the Host, managing your audio conference is simple and easy. The Active Conference Status window shows at a glance the status of each attendee as well as click on, click off control.

OfficeServ Conference Manager Welcome (6741)

Scheduler Card: C1-S7

Scheduled Conference(s): Conference ID : 234 Start Time : Jan 21, 2011 09:15 End Time : Jan 21, 2011 10:00 Extend Time

Scheduler History Subject: Sales Team - Weekly Meeting Lock

	Phone	Name	Email	Attendance Time	Mute	Operation	
						Status	Action
My Scheduler	6730	Robert	r.jones@samsung...	Jan 21, 2011 09:10	<input type="checkbox"/>	In	Remove
Active Conference Status	6759	[Master]		Jan 21, 2011 09:11	<input type="checkbox"/>	In	Remove
	19728896700	[Anonymous]		Jan 21, 2011 09:11	<input type="checkbox"/>	In	Remove
	19726795506	Cindy Hoek	c.hoek@samsung...	Jan 21, 2011 09:12	<input type="checkbox"/>	Exited	Clear
	12144972595	[Anonymous]		Jan 21, 2011 09:12	<input type="checkbox"/>	In	Remove
	6733	John Hannon	j.hannon@eta.sams...	Jan 21, 2011 09:13	<input checked="" type="checkbox"/>	In	Remove
	19728896700	Mary S.	Mary@myemail.com	Jan 21, 2011 09:13	<input type="checkbox"/>	Remove	Clear
					<input type="checkbox"/>	Not In	

Recording Disabled Paging Disabled Terminate

Message [105.52.21.37] ['10.12.31 V4.53a] [OfficeServ 7400] [USA] Jan 21, 2011 9:15:43 AM

OfficeServ Conference Manager Welcome (6740)

Scheduler Card: C1-S7

Scheduled Conference(s): Jan 14, 2011 00:00 ~ Jan 14, 2011 23:59

Select	Card	Confere...	Subject	Status	Start Time	End Time	Record	Owner
<input type="radio"/>	C1-S7	111	CNF24 Card Introduction	Completed	Jan 14, 2011 15:00	Jan 14, 2011 15:15	No	6740
<input checked="" type="radio"/>	C1-S7	445	CNF24 Product Launch	Completed	Jan 14, 2011 15:15	Jan 14, 2011 15:30	Yes	6740

Conference Details View Reason Download Record Delete Record Delete Delete All

▲ Scheduler History window shows all your conferences. Select any conference to view additional details or download the recording.

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Ad-Hoc Conferencing

Any of the 24 channels on the CNF24 conference card can be set to use the Ad-Hoc conference functionality instead of Meet-Me conference, but not both. This functionality allows a user to manually add up to 23 other parties using the MCONF key. Works like the embedded system 5 port Add-On conference but uses the MCONF key instead of the CONF key. Ad-Hoc conference can be as large as the number of CNF24 channels dedicated to Ad-Hoc feature.

SYSTEM REQUIREMENTS



The CNF24 card is available for the following systems:

- ▶ OfficeServ 7400
- ▶ OfficeServ 7200
- ▶ OfficeServ 7200-S

- **OfficeServ 7400:** The CNF24 card requires the OfficeServ 7400 to be running V4.53 or higher system software on the main processor (MP40). The card can be installed in any cabinet and any slot with 24 channels available. *The older Smart Media version of the MP40 will not support V4.53 software so the CNF24 card is not supported.*
- **OfficeServ 7200 MP20:** The CNF24 card requires the OfficeServ 7200 MP20 to be running V4.53 or higher system software. The CNF24 card requires a 24-channel universal slot in the OfficeServ 7200 MP20 system to make all 24 channels available. This means that the card must be installed in the main cabinet slots 3, 4, or 5. When installed in an expansion cabinet it must be installed in slot 3 with LCP software V4.19. When installed in a 16 port slot only 16 conference channels are available. *The older MCP processor card does not support V4.53 software so the CNF24 is not supported.*
- **OfficeServ 7200-S MP20S:** The CNF24 card requires the OfficeServ 7200-S MP20S to be running V4.53 or higher system software. The CNF24 card requires a 24-channel universal slot in the OfficeServ 7200-S system to make all 24 channels available. This means that the card must be installed in the main cabinet slots 3, 4, or 5. When installed in a 16 port slot only 16 conference channels are available.

Requirements for CNF24 - Software Compatibility Table

OfficeServ System	MP Software	LP40 Software	LCP Software	IT-TOOL	Device Manager	CNF24 Software	Client PC JAVA
OS 7400	V4.53 or higher	V1.27	V1.19	V1.53	V1.02a	V1.01	V6.23
OS 7200-S	V4.53 or higher	NA	NA	V1.53	V1.02a	V1.01	V6.23
OS 7200	V4.53 or higher	NA	V1.19	V1.53	V1.02a	V1.01	V6.23

Voice Prompts: Voice prompts are available in US English only. The 13 voice prompt files on the CNF24 card may be replaced with custom prompts by an experienced technician. Voice prompt files must be recorded, and then saved as .SND files.

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■ MAXIMUM CAPACITIES

System	Processor	Maximum CNF24 Cards	Maximum Channels
OfficeServ 7400	MP40	4	96
OfficeServ 7200	MP20	2	48
OfficeServ 7200-S	MP20s	1	24

See the OfficeServ CNF24 Technical Manual and OfficeServ Meet-Me Conference User Guide for more details on this new product.

AVAILABILITY

Orders for the CNF24 card can be placed effective Monday, January 24, 2011. Please note V4.53 software or higher and the new Device Manager are required to support the CNF24 Card with Meet-Me voice conference application. Orders will ship beginning the January 24th but you cannot install the card.

Watch for the announcement ship date of V4.53 software and Device Manager on February 7, 2011.

ORDERING & PRICING

Effective January 24, 2011, the OfficeServ CNF24 Card and Conference 24 License are available for ordering online on GSBN or by using the Excel Order Form ((available for download on GSBN [www.samsunggsbn.com] under Communication→Sales and Marketing→Downloads→Order Form). The new part numbers are listed below.

The CNF24 **requires** a per channel license to operate. Purchase as many channels as desired, maximum of 24 per card.

ORDER NO.	ITEM	US\$	Canadian \$
COMMON & PERIPHERAL EQUIPMENT			
OS CNF24 OS7400BCNF/XAR	24 Port Conference Card for OfficeServ 7200-S, OfficeServ 7200, and OfficeServ 7400	\$800	\$832
SERVICE LICENSE (Must submit a License Request Form to Order)			
CNF24 LIC KP-AP8XWCN/STD	CNF24 Conference Channel License	\$150	\$156

OfficeServ Meet-Me Conference CNF24 Card

TECHNICAL DOCUMENTATION

The OfficeServ 7200, 7200-S and 7400 technical documentation has been revised to include the new CNF24 card. This documentation is dated 01/2011 and is available for download from the Global Samsung Business Network (GSBN) website, www.samsunggsbn.com.

Documentation		Location on GSBN
OfficeServ 7200-S Technical Manual OfficeServ 7200 Technical Manual OfficeServ 7400 Technical Manual	UPDATED	Communication → Technical Support → Downloads → Technical Manuals
OfficeServ 7000 Series Common Programming Manual (01/11)		
OfficeServ CNF24 Technical Manual	NEW	
OfficeServ Meet-Me Conference User Guide	NEW	Communication → Sales and Marketing → Downloads → User Guides
OfficeServ 7200-S General Description	UPDATED	Communication → Sales and Marketing → Downloads → General Description
OfficeServ 7200 General Description	UPDATED	
OfficeServ 7400 General Description	UPDATED	

TRAINING AND CERTIFICATION

No Technical Certification is required for CNF24 card. However, certification on the OfficeServ 7200/7200-S/7400 is required to obtain Technical Support on the CNF24 card.

If there are any questions regarding this notice please contact your Regional Sales Manager or Customer Service Representative via email at BCS.Sales@samsung.com.