OfficeServ™ Link Announcement
V2.2.0.7 is Now Available!

Samsung is pleased to announce the general availability of version V2.2.0.7 of the OfficeServ™ Link application. This new version of OfficeServ Link is being released in accordance with the launch of the recently upgraded licensing server. This new software may be downloaded from the GSBN website (Communication➞Technical Support➞Downloads➞Released Software) or obtained from Samsung Technical Support on or after 05-22-2009. For assistance installing or upgrading to the newest version contact Samsung Technical Support at 800-737-7008.
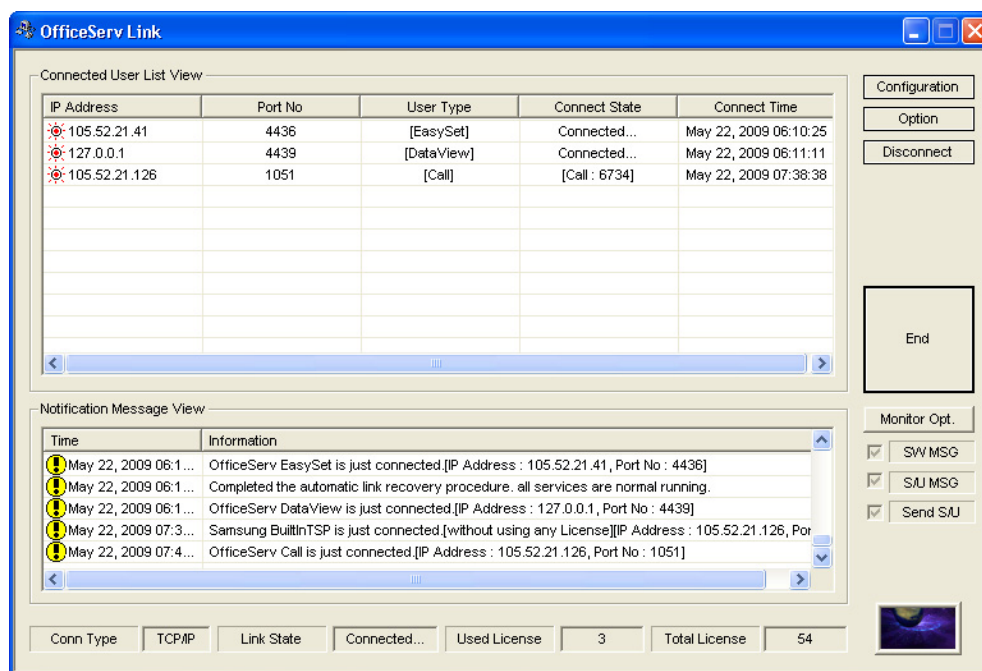
OfficeServ Link Application Window

OfficeServ™ Link v2.2.0.7 General Availability

NEW SOFTWARE ENHANCEMENTS

The following enhancements have been implemented in the latest version of OfficeServ Link:

Upgrade Installation

The OfficeServ Link installation program has been updated to allow a Repair installation type. This type of install will check and update Link application files and upgrade only those that have changed. This means that you can now upgrade to Link 2.2.0.7 and retain all settings (such as switch IP address and port settings).

Run Link as a System Service

Due to overwhelming customer demand OfficeServ Link has been updated to allow you to run it as a system service. This allows the application to start without the need to log in to the server and click Connect. To enable this option launch Link, click Option, and check both the "Use Automatic Switch Connection Option" and the "Run as System Service" boxes.

New License Server Support

The recent upgrade of the Samsung Licensing Server resulted in a change to the format of the CTI license structure. As a result OfficeServ Link had to be updated to decode the new licenses.

> **IMPORTANT NOTE:** This version of OfficeServ Link is required in order to use any OfficeServ Call, OfficeServ Operator, OfficeServ DataView, OfficeServ EasySet, or OfficeServ OpenTSP license obtained from Samsung Technical Support or Samsung Customer Service on or after May 8th, 2009. This includes new licenses as well as licenses upgraded or reissued by Samsung personnel.

BUG FIXES

In addition to the software enhancements the V2.2.0.7 software includes the following bug fixes:

License Key Backup Erased on Install

Previously when you wanted to upgrade Link you had to uninstall the program. After uninstall a backup of your license key is made. In older versions of Link this file was deleted on install before it could be read. This issue has been corrected and your license file will remain intact during upgrade.

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COMPATIBILITY

This release of OfficeServ Link is compatible with all IP-enabled OfficeServ Series phone systems.

DOCUMENTATION

The latest OfficeServ™ Link documentation, is located on Samsung's GSBN website www.samsunggsbn.com under Communication➝Technical Support➝ Downloads ➝ Technical Manuals ➝OfficeServ Link User Manual.

If there are any questions regarding this notice or on any of the Link documentation please contact your Regional Sales Manager or Samsung Technical Support Representative via email at BCS.Support@samsung.com.