OfficeServ™ Softphone
Software Version 1.3.1.1 – General Availability

Samsung Telecommunications America is pleased to announce the general availability of our newest version of OfficeServ**™** Softphone (1.3.1.1). This enhanced version of OfficeServ**™** Softphone replaces our previous version of OfficeServ**™** Softphone. The software can be downloaded from the GSBN website or obtained from Samsung Technical Support on or after 11-29-2007.

OfficeServ**™** Softphone version 1.3.1.1 has several software enhancements and bug fixes which are discussed in this Product Bulletin.
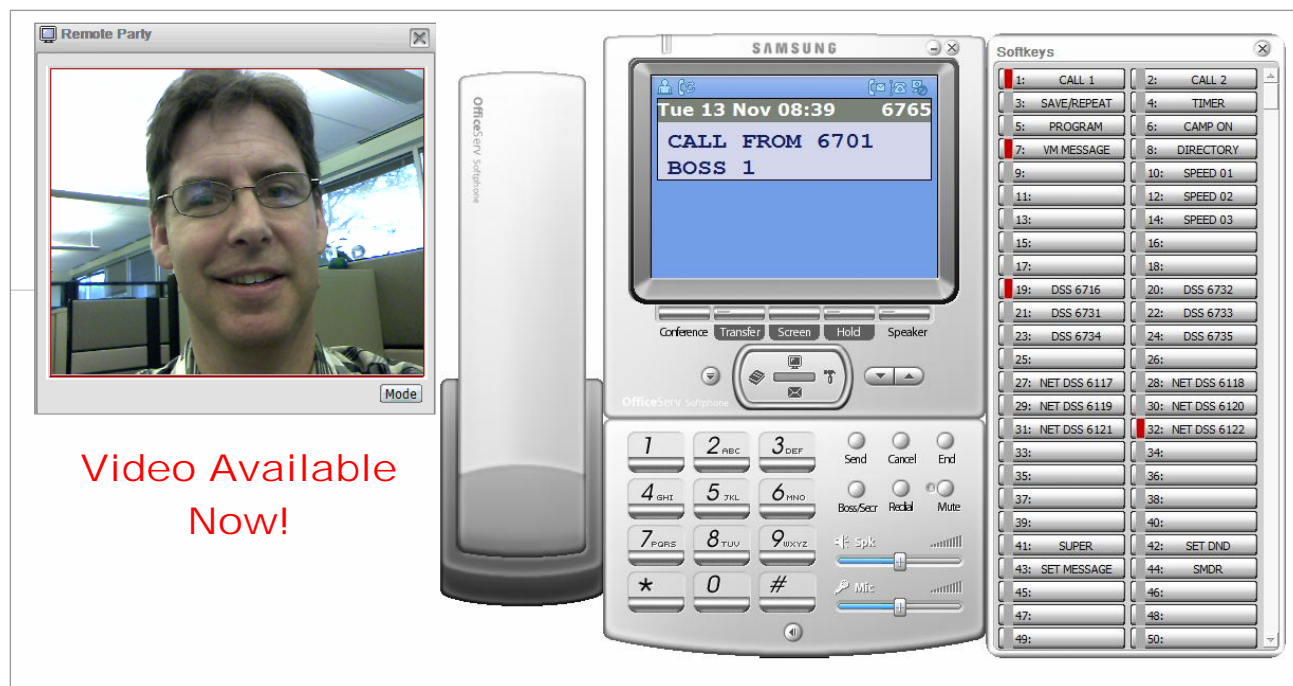
*New OfficeServ**™** Softphone 1.3.1.1 with the Video Calling Feature*

OfficeServ™ Softphone Software Version 1.3.1.1

NEW SOFTWARE ENHANCEMENTS

The following enhancements have been implemented on the latest Softphone client:

1. Softphone Version 1.3.1.1 is compatible with Microsoft's Vista Operating System. Our previous version of the OfficeServ**™** Softphone client was not designed to run on Vista Operating System.

2. Softphone Version 1.3.1.1 supports Video Calling between Samsung OfficeServ**™** Softphone Clients on OfficeServ**™** 7000 Series systems only. The OfficeServ**™** 100 and OfficeServ**™** 500 systems support the Softphone (1.3.1.1) client using audio only.

   Note: A VPN tunnel is required if the Softphone client is connecting to an OfficeServ**™** 7000 Series system remotely and using the Video Calling feature. If a Softphone client connects to an OfficeServ 7000 system without a VPN, only audio will work.

3. The ability to upload a Contact's picture (BMP, JPG, JIF, and ICO) in the Contact List has been added.

4. Tooltip editing has been added to the (99) OfficeServ**™** Softphone Soft keys.

5. The LEDs on the OfficeServ**™** Softphone client's AOM have been enlarged.

BUG FIXES

In addition to the software enhancements, the 1.3.1.1 software includes the following bug fixes.

1. The Personal Directory fault which caused the OfficeServ**™** Softphone client to crash has been fixed.

2. The Date format on the OfficeServ**™** Softphone client has been modified in order to display it properly.

3. Some OfficeServ**™** Softphone client text has been renamed for clarification purposes.

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DOCUMENTATION

The latest OfficeServ Softphone User Guide is located on Samsung's GSBN WEB site www.samsunggsbn.com.

If there are any questions regarding this notice or on the Softphone documentation, please contact your Regional Sales Manager or Samsung Technical Support Representative via email at BCS.Support@samsung.com.