Hotel/Motel Software General Availability
for iDCS 500 IP-Enabled and OfficeServ™ 7200 Platforms

Samsung Telecommunications America is pleased to introduce our Digital Hospitality Solution (iDHS) software package for the iDCS 500 IP-Enabled and the OfficeServ 7200. This software application extends Samsung's Hospitality solution for small to medium hotels and motels to the next generation of communication platforms. This software release includes the general business feature capabilities plus additional Hospitality features. This iDHS application replaces the previous hospitality application available on iDCS 500 Release 1, which is being discontinued. Dealers may now offer Hospitality solutions that support wireless mobility applications, VoIP and remote IP phones and the full OfficeServ™ suite of applications. The iDCS 500 IP-Enabled and OfficeServ 7200 software versions supporting this hospitality application are generally available for shipping from Samsung beginning October 3, 2005. Samsung would like to express our sincere thanks to those dealers who assisted with the field trials.

HOTEL / MOTEL FUNCTIONALITY

The iDHS software package combines the business features with hospitality features providing efficient and cost-effective communication solutions for the Bed and Breakfast, Hunting and Fishing, and small to medium hotel/motel industry.

iDCS 500 IP-Enabled
The single cabinet iDCS 500 requires the minimum hardware configuration of an MCP2 and version 2.48 or higher software. Multiple cabinet systems require the MCP2, SCP2 for the base cabinet, and the LCP2 cards for each expansion cabinet, plus software version 2.48 or higher. The iDCS 500 iDHS solution supports small to medium hotel and motel properties up to approximately 300 rooms.

OfficeServ 7200
The single cabinet OfficeServ 7200 system requires the minimum hardware configuration of an MCP card with version 2.48 or higher software.   Multiple cabinet systems require the MCP and the LCP for the expansion cabinet. The OfficeServ 7200 supports small hotel and motel properties up to approximately 50 rooms.

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KEY APPLICATIONS

SMALL MARKET APPLICATION

For the small Fishing/Hunting Lodges or Bed & Breakfast properties, the iDCS500 IP-Enabled and OfficeServ 7200 operate using the Samsung embedded Property Management System (PMS) features. To operate the system without a third-party PMS, use the display keyset, 64-button add-on module, and external printer. The keyset may be programmed with the features and functions pertinent to the hospitality industry making it convenient to perform day-to-day routine functions such as Check-In, Check-Out, Wakeup calls, DND, bill items to room, print room bill, and more. Larger hotel properties typically require integrating the bi-directional PMS link to a third-party PMS system to perform similar functions.

- **PRINTED REPORTS**

  In cases where the external PMS is not used, the iDHS software package provides various printed reports of selected activities throughout the system. The phone, guest, or meeting room bills, room status, or wakeup call activity report can be printed to a local printer.

- **WAKE-UP CALLS - WITH ANNOUNCEMENT**

  For those who are familiar with the Hotel Operator for the DCS system, the iDHS has the same features and functionality. In addition, the iDCS 500 IP-Enabled provides a wakeup greeting by using a channel from the Automated Attendant card. The OfficeServ 7200 provides the wakeup greeting from the SVMi-20E voice prompt.

MEDIUM MARKET APPLICATION – (BI-DIRECTIONAL PMS LINK)

For medium Hotel/Motels requiring a third-party Property Management System (PMS), the iDHS offers a bi-directional, serial PMS link. When the link is integrated to a third-party PMS system, all system transactions related to the guest and meeting rooms are sent from the phone system to the PMS via this link. Likewise, relevant information input from a PMS system is sent into the iDCS 500 IP-Enabled via this link. Features such as Station Status, Message Waiting, and DND can be changed via the PMS link.

The iDHS PMS link has been tested and certified by Choice Hotels for connection to their Profit Manager PMS system. Choice owns and operates Comfort Inn, Quality Inn, Clarion Inn, Sleep Inn, Mainstay Inn, Econolodge, and Rodeway Inn.

Note: The Bi-Directional PMS link is only available for the iDCS 500 software release 2.48 or higher and is not supported on the OS7200 system.

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HOSPITALITY VOICEMAIL/PMS MIDDLEWARE

The Samsung Cadence and SVMi voice processing platform products are designed for general business applications. For situations requiring a hospitality voicemail solution, please contact In Touch Digital Systems at 650-823-1168, Attn: Randal Barrick. In addition, In Touch Digital Systems can provide middleware integrating the iDHS PMS link with other third-party Property Management Systems.

LITERATURE AND DOCUMENTATION

iDHS Brochure

A Digital Hospitality Solution brochure is available for ordering using normal Samsung ordering procedures (L-SB-IDHS). A PDF of the brochure is available on the eCommerce web site (http://ebiz.samsungusa.com) under the Sales & Marketing Support/Download Documents area.

Documentation & Technical Manual

The iDCS 500 Release 2 and OfficeServ 7200 General Descriptions, System Administration Guides, User Guides, Installation Guides, and Technical Manuals fully explain all iDHS features and functionality. These documents are available on the iDCS 500 Release 2 Technical Manual CD-ROM (L-CD-500R2) and OfficeServ 7200 Technical Manual CD-ROM (L-CD-OS7200). Certain PDFs of the documents are available on the eCommerce website. Printed copies can be purchased online using the Samsung-FedEx Kinko's Print-on-Demand web site (https://psg.kinkos.com/samsung).

TRAINING AND CERTIFICATION

Dealers are not required to hold certification to sell iDHS. However, dealers require technical training certification in order to receive Samsung technical support.

The iDHS hospitality application is included in the iDCS Basic certification class. No other training and certification is required.

Dealers who are not certified can become certified by attending the Samsung 'iDCS Basic Plus' on-line course available through the Training Group. For additional information on Training, please visit the eCommerce web site (http://ebiz.samsungusa.com).

If you have any questions regarding this notice, please contact your Regional Sales Manager or Samsung Technical Support via email us at BCS.Support@samsung.com.