



Bulletin No.: 118_DCSC

August 23, 2004

DCS Compact Software Release Version 2.8

Samsung Telecommunications America is pleased to announce the release of software version 2.8 (04.05.27) for the DCS Compact system. This new version of software provides various problem corrections. Product shipped from Samsung beginning August 23, 2004 will include the new software.

Many Technicians have already installed Version 2.8 software and assisted with testing and confirming the new software features and bug fixes. Samsung wishes to convey our sincere thanks to all who helped in this effort.

BUG FIXES

- 1. Canadian CID Display Problem** – Certain long distance carriers in Canada sent an alpha character in the CID digit stream. This problem caused the DCS Compact system to display “invalid CID” on the display keysets. With this corrected software, the CID number is displayed correctly. This problem only affects systems in Canada. This item has been corrected.
- 2. iDCS 18B LED refresh problem** – When an iDCS 18-button Keyset is unplugged, and plugged back in, the button status is not refreshed. What this means is if the key status is active (e.g.: DS214 Key LED is on) and then the set is unplugged, the DS214 key status will be inactive (LED Key off) when the iDCS phone is reconnected. This is incorrect. When the phone is plugged in, the station button status should refresh and the DS214 key should be set to on. This item has been corrected.
- 3. VT key when all SVMi ports busy** – When a call is made to a station that is forwarded to the SVMi voice processing system and all the SVMi ports are busy, the call queues the to voicemail station group. When a voice processing port becomes idle, the call is removed from queue and sent to the voicemail. The SVMi will answer the call and play the main greeting instead of the mailbox greeting for the forwarding station. This item has been corrected.

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4. **VT key Transfer to invalid extension problem** – An incoming call rings to extension 201. If a Station answers a call and uses the VT key to transfer to a user mailbox (e.g.; extension 242 which is not a valid extension within the DCS Compact) then hangs up. The caller receives main greeting instead of the mailbox greeting for extension 242. This item has been corrected.
5. **iDCS 8B Keyset** – When an iDCS 8-button Keyset goes into KMMC programming and accesses MMC 721, “DB ACCESS ERROR” is displayed. This item has been corrected.
6. **SVMi-4 soft key display disappears** – In some cases, the SVMi-4 soft keys will disappear from the Keyset display while the user is checking new messages. When this happens, the user cannot use the soft key options to control the message that is playing back. The soft keys should always remain in the display until the voicemail call is terminated. This item has been corrected.
7. **AME BGM option** – The option for AME BGM was not required in the United States or Canada and has been removed from MMC110.

PCMMC

A compatible version of the PCMMC software (version 2.7) is also available for programming the DCS Compact via a PC. This version of PCMMC is backwards compatible with earlier versions of DCS Compact system software.

When using version 2.7 PCMMC software, some MMCs may display on the PC screen that do not apply to the version of software running on the DCS Compact system. These MMC entries are reserved for future use. When this occurs, an error message of “NO CORRESPONDING DATA” will appear on the PC screen.

If you have any questions regarding this Product Bulletin, please contact your Regional Sales Manager, Customer Service Representative, at the number provided below, or via email at BCS.Sales@samsung.com.