Introducing iDHS
iDCS 500 LH Software Release v 1.31

Samsung Telecommunications America is pleased to introduce a new Hospitality software package for the iDCS 500 (version 1.31LH - 03.08.04). The LH identifies this version as designed for the Hospitality market, providing Samsung Authorized Dealers with a new solution for small to medium hotels and motels. LH software includes the general business features/capacities of the iDCS 500 L software, with the addition of Hospitality features and functionality. When sold together, the iDCS 500 system and LH software are designated the iDHS. The iDHS replaces the DCS hospitality application which has been discontinued, and provides dealers a new solution for the hospitality Market. The iDCS 500 LH version software will be made available for shipping from Samsung after January 6, 2004. Samsung would like to express our sincere thanks to those dealers who assisted with field trials

HOTEL / MOTEL FUNCTIONALITY

The iDHS (LH) software package combines the iDCS 500 business features with the additional features created to meet the needs of the Hospitality industry. The iDCS 500 requires the minimum hardware configuration of an MCP, SCP, IPM, and LAN card in the single and multiple cabinet configurations to run LH software. iDHS is designed for small to medium hotel and motel properties up to approximately 300 rooms.

KEY APPLICATIONS

- **LARGE MARKET APPLICATION – (BI-DIRECTIONAL PMS LINK)**

For larger Hotel/Motels with an on premise Property Management System (PMS), the iDHS offers a bi-directional, serial PMS link. When the link is integrated to a third party PMS system, all system transactions related to the guest and meeting rooms will be sent from the phone system to the PMS via this link. Likewise, relevant information input from a PMS system will be sent into the iDCS 500 via this link. Features like Station status, Message wait, and DND can be changed via the PMS link.

The iDHS PMS link has been tested and certified by Choice Hotels for connection to their Profit Manager PMS system. Choice owns and operates Comfort Inn, Quality Inn, Clarion Inn, Sleep Inn, Mainstay Inn, Econolodge, and Rodeway Inn.

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- **SMALL MARKET APPLICATION**

For the small Fishing/Hunting Lodges, or bed & breakfast type of properties, the iDHS is designed to operate without a PMS system. The key to utilizing the system without a PMS is the display Keyset and add-on module. The Keyset can be programmed with the features and functions pertinent to the hospitality industry, that makes it convenient to perform day to day routine functions such as check-in, check-out, set wakeup calls, DND, bill items to room, print room bill, etc. Larger properties hotels will likely require the need to integrate the PMS link to a third party PMS system to perform similar functions.

- o **PRINTED REPORTS**

  In cases where the PMS is not used, the iDHS software package will provide various printed reports of selected activities throughout the system. The phone, guest, or meeting room bills, room status, or wakeup call activity report can be printed to a local printer.

- o **WAKE-UP CALLS - (WITH ANNOUNCEMENT)**

  For those who are familiar with the Hotel Operator for the DCS system, the iDHS has the same feature/functionality. In addition, the iDHS can now play a wakeup greeting by using a channel from the Automated Attendant card.

HOSPITALITY VOICEMAIL/PMS MIDDLEWARE

The Samsung Cadence or SVMi voice mail products are not suited for the hospitality industry. For situations where a hospitality voicemail product is required, please contact In Touch Digital Systems at 916-712-5571, Attn: Randal Barrick. In addition, In Touch Digital Systems can provide middleware to integrate the iDHS PMS link to other Property Management Systems.

DOCUMENTATION

Supporting documentation has been created to explain in detail all the features and functionality available on the iDCS 500 LH software. The iDHS Sales Brochure, Administrator's Guide, Programming Section, and General Description manuals have been created to support the product. The General Description provides a detailed explanation and lists all of the features supported. The launch documentation package can be found on Samsung's Website http://ebiz.samsungusa.com under Sales and Marketing Support, Download Documents, Type: Launch Documentation Package, File Name: HM_Tech_Doc_12_03.zip.

If you have any questions regarding this Product Bulletin, please contact your Regional Sales Manager, Customer Service Representative at the number provided below, or send an email to BCS.Sales@samsung.com.