

The Samsung logo, consisting of the word "SAMSUNG" in white, bold, sans-serif capital letters, centered within a black, horizontally-oriented oval.

Product Bulletin

TITLE: New DCS Keyset Base Wedge

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In the past few years there have been frequent request to make the DCS keysets look more modern and less like a box. Most of you complained the base wedge is too bulky. So we are pleased to announce the availability of a new sleek and modern base wedge. Changing just this one part of the keyset dramatically improves the appearance without need for a complete retooling project. The new wedge comes in two sizes, LARGE for the 12 and 24 button models and SMALL for the SLT, 7B and 64 BM. We did not make a new wedge for the 32 button AOM. With the introduction of the 64 button module the declining sales of the 32 button AOM do not warrant the expense of another mold.

This new base wedge will replace the old box type. STA has recently begun shipping some keyset models with the new wedge. These telephones can easily be recognized from the previous keysets by the deeper keyset unit cartons and taller master cartons. Spare base wedges of both the new style and the previous style will be stocked at STA for your convenience. We understand that some of your customers will want to continue to match a newly installed keyset to their existing ones while others will want to upgrade to the newer design.

The sleek styling of the new base wedge comes with some tradeoffs. Not every wall mounting scenario is appropriate. First and foremost there is only one keyhole in the center of the base for attaching to the wall. This means that the standard wall mount bracket with the two buttons/pins can not be used. Most veteran installers know these were developed by the Bell System for much narrower Trimline and Trendline wall sets and are not suited for wider keysets. There are however, two smaller round drill holes located to the right and left of the center of the wedge, available for your use. In most cases these will prove to be adequate. Please note that the weight should be removed from the SLT and 7B sets to access these holes. When wall mounting these models there is no reason to leave the weight in the base wedge. There is no intention to make the keyhole knockouts in the new base wedges. The one that looks like a knockout on the SMALL wedges is going to be removed in future wedge productions as it serves no purpose.

When wall mounting at a site with solid walls there is no neat and convenient place to hide the box jack and coiled up line cord. In these cases it is best to continue using the old base wedge as you have since 1994. As you can see no single base wedge design can be sleek, stylish and function as a wall mount bracket. With the availability of this new base wedge STA feels you have the best of both worlds.

Look for wall mounting instructions in our Technical Manuals to be updated on a running change basis.