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Product Bulletin

TITLE: DCS COMPACT SOFTWARE UPDATE
DATE: JUNE 19, 1995
ISSUED BY: PRODUCT DEPARTMENT

BULLETIN NO.: 038-DCSC
NO. OF PAGES: 1 of 3

The DCS COMPACT system has been on sale for more than five months. Since its initial release, a few of you have telephoned and faxed your comments, suggestions and complaints. We thank all of you for all of these contributions.

We must be getting better because in all this time we have identified only six bugs and eight enhancements. While none is significant individually, we feel it's time to pass this collection of items on to you in the first software update since the DCS COMPACT release.

Bug Fixes in V1.1

The following problems have been corrected:

1. Forwarding to Station Group 510

Some of you may have found that when a station was call forwarded to station group 510, the calls did not forward correctly. Instead of ringing at group 510, the calls forwarded to group 500, the operator group, and rang with the alarm reminder cadence. This problem affected only group 510 and all types of call forwarding were involved.

2. Headsets on 12 Button Sets

In a previous software version, it was found that a Basic 12B keyset could not transmit on a C.O. call when placed in the headset mode.

3. Modem Lockup

A problem was reported describing that if a modem was connected to a MISC 1 card I/O port and the baud rate of the port was changed to match that of the modem, the I/O port, the modem and sometimes the system would lock up. In some cases, the system would reset. The extent of the problem was dependent on the baud rate to which the port was changed.

4. Page Announcement Tone

One of the more obscure problems that has been corrected in this version concerns the announcement tone heard before a page is received. If a keyset was in the Auto

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Answer mode in MMC 103 *and* had background music turned on, the page announcement *tone* would not be heard. However, the page announcement *would* be heard.

5. Forward on Busy to Voice Mail

If a station was forwarded on busy to a voice mail group and the voice mail attempted to transfer a call to that station, the call would camp-on to the station and not follow forward on busy back to the voice mail.

6. In/Out of Group Key LED

Some installations with an interim version of V1.1 software may have found that the operation of the LEDs on the In/Out of Group keys was the reverse of the correct indication. The operation of these LEDs is correct in this issue of V1.1 and in all issues of V1.0.

Software Enhancements

The following enhancements have been added:

1. Line Callback While Using LCR

The operation of this feature has been enhanced by automatically redialing the telephone number that was input originally as soon as a queued trunk becomes available.

2. MOH During OHVA

The music on hold that an outside party hears during an OHVA call to the internal party has been removed. The outside party now has no indication that he/she is no longer in conversation with the OHVAed party.

3. TRSF Key LED

We have finally found a use for the LED under the TRSF key. If a keyset does not have a Forward All key, the LED on the TRSF key will light steady red to indicate the Forward All condition. This is useful for non-display keysets, especially the 12 button keyset that does not have keys to waste.

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4. **ANS/RLS Key LED**

We have found two uses for the LED on this key. The first use is if the keyset goes into headset mode, the LED will light steady red to indicate this condition. The second use is if the keyset does not have a Do Not Disturb key and the user sets DND at the keyset, the LED will flash at the DND rate. The DND condition will override the headset indication if both are set at the same keyset.

5. **Basic 12 Button Set**

This version of software has been upgraded to allow the Basic 12B keyset to operate as a full speakerphone on all calls instead of merely on intercom calls.

6. **LCD 12 Button Set**

This is a new keyset that will be available around the beginning of the fourth quarter 1995. V1.1 software will support this keyset and allow it to operate with the other three models in the DCS keyset family.

7. **Forced Auto Answer (FAUTO) Key**

The operation of this feature has been enhanced to allow the FAUTO key to be used during a screened transfer. Pressing this key while ringing a keyset will force the keyset into the Auto Answer mode.

8. **Recall Timers**

Due to many requests, the software has been changed so when a recall timer in MMC 501 is set to 000 seconds, the call will not recall immediately. Instead, when the timer is set to 000 seconds, the call will never recall.

Effective July 1, 1995 all DCS COMPACT systems will ship with the new version, V1.1 dated 95.05.29. Should you require a set for an existing installation, please contact Technical Support.