



**Bulletin No: 2004-03**

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## **Using PCMMC 2.04 and Downloading PCMMC 2.12**

This Samsung Telecommunications America Technical Bulletin serves two purposes. The first is to inform Authorized Dealers of issues associated with using PCMMC 2.04 on the iDCS500, and iDCS100 systems. The second is to provide instructions to properly download the version of PCMMC Version 2.12 from the Samsung eCommerce Web site.

It has been seen with PCMMC 2.04 with some MMCs, the integrity of the programming information may be affected during upload to the switch (iDCS100 or iDCS500). If your company is currently utilizing PCMMC 2.04 on a personal computer (PC) or laptop Samsung strongly recommends it be removed and replaced with the newest version (2.12) from the Samsung eCommerce Website.

The MMCs known to have problems are:

- MMC 416 (Assign E&M Translation) data corruption
- MMC 601 (Station Groups) can easily become corrupt
- MMC 714 (DID Translation) data missing, and corrupt
- MMC 723 (System Key Programming) doesn't hold data

### **Download Instructions**

Launch an Internet browser, go to <http://ebiz.samsungusa.com/>, and log in using your Dealer ID and password. Navigate to Technical Support/Download Software, and follow the instructions listed below. Due to the size of PCMMC it has been broken down into smaller pieces for easier downloading.

<b>Step</b>	<b>Action</b>
1	Create a folder on your PC, or laptop, and name it <b>PCMMC 2_12</b>
2	Click on the file named <b>data1.cab</b>
3	Click the <b>Save</b> button
4	Save the file to your <b>PCMMC 2_12</b> folder
5	Click on the file name <b>data2.cab</b>
6	Click the <b>Save</b> button
7	Save the file to your <b>PCMMC 2_12</b> folder
8	Click on the file name <b>data3.cab</b>
9	Click the <b>Save</b> button
10	Save the file to your <b>PCMMC 2_12</b> folder

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## Using PCMMC 2.04 and Downloading PCMMC 2.12

### Download Instructions (Continued)

Step	Action
11	Click on the file name <b>data4.cab</b>
12	Click the <b>Save</b> button
13	Save the file to your <b>PCMMC 2_12</b> folder
14	Click on the file name <b>PCMMC_Setup.zip</b>
15	Click the <b>Save</b> button
16	Save the file to your <b>PCMMC 2_12</b> folder
17	Open your <b>PCMMC 2_12</b> folder
18	Double-click the <b>PCMMC_Setup.zip</b> file to open it <b>Note:</b> If you are prompted to select a program to open this file you must first install some sort of file extraction utility. One such utility can be found at <a href="http://www.winzip.com">www.winzip.com</a> .
19	Once you have opened the file, choose <b>Extract</b> , and extract the files to your <b>PCMMC 2_12</b> folder
20	Reopen your <b>PCMMC 2_12</b> folder
21	Double-click <b>Setup</b> to begin installation. <b>Note:</b> If you have a previous version of PCMMC installed you will be prompted during installation to choose MODIFY or REPAIR. Be sure you select REPAIR. Failure to do so may result in a corrupted version of the program.

*If you have any questions about this or any other Technical Support bulletins please contact Samsung Technical Support by phone at 1-800-737-7008 or by email at: [BCS.Support@Samsung.com](mailto:BCS.Support@Samsung.com)*