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December 4, 2003

DOS in SVMi-4 Compact Flash

Between the dates August 25, 2003 and November 20, 2003, it has been noticed some Authorized Dealers received SVMi-4's with Compact Flash units manufactured with an incorrect version of DOS. In most cases this will not affect system operation. However a few problems have been reported which were attributed to this issue.

This Technical Support Bulletin is being sent to inform all Authorized Dealers of this issue in good faith to enable them react accordingly. If a dealer purchased SVMi-4 equipment between the dates shown above and is experiencing problems, that dealer is asked to contact Technical Support immediately so a replacement Compact Flash can be provided.

If you have any questions about this or any other Technical bulletins please contact Technical support by phone at 1-800-737-7008 or by email at: BCS.Support@Samsung.com

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