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## **Shut Down Procedures SVM-400, SVMi-4 & SVMi-8 Auto Attendant**

The purpose of this Technical Bulletin is to provide instruction on the two proper procedures for shutting down the SVMi-400, SVMi-4, or SVMi-8 Voice Mail Auto Attendant. The SVMi products are basically PC's on a card and, as with PC's, improper shut down can lead to system corruption. It is imperative, therefore, to follow these procedures fully.

In order to halt the SVMi-400/4/8 via the Samsung Telephone System go to MMC 746. Change the status to halt and then confirm the procedure. This will wait for all ports to be idle, and then it will shut down.

In order to halt the SVMi-400/4/8 via Hyper Terminal or Procomm Plus log into your SVMi Voice Processing System and navigate to Operating Utilities. Once there select Shut Down SVMi-4/8. Once the ports are idle it will shut down, and you will see C:\>

Do not press the red reset button, or power off the Samsung Telephone System before you complete one of the shut down procedures as it MAY cause corruption

*If you have any questions about this or any other Technical bulletins please contact Technical support by phone at 1-800-737-7008 or by email at: [BCS.Support@Samsung.com](mailto:BCS.Support@Samsung.com)*

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