



ELECTRONICS

TECHNICAL BULLETIN

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TITLE: Can Not Record Messages on an SVMi-4

The purpose of this bulletin is to inform you of an issue that may occur with the SVMi-4. Upon initial install, the defaulted programming of the SVMi-4 and the telephone system assign all of the extensions to mailboxes. When this happens, it is possible that the mailbox limit on the SVMi-4 is surpassed. This will inhibit the normal maintenance of the SVMi-4, including removing deleted messages. If this activity continues, the SVMi-4 will cease to function. Please make sure that the number of mailboxes created in your voice mail does not exceed the mailbox limit to avoid experiencing these problems.

This problem is corrected in software version 1.2.3.
Items shipped as of **02/07/2002** contain this software.

If you have any questions about this or any other Technical bulletins please contact Technical support by phone 1800 737 7008 or by email techsupportmiami@sta.samsung.com