

TECHNICAL BULLETIN

Date: 1/23/02 NO.: 2002-05

TITLE: DCS 400si DMAP1 Invalid CID Modification

The purpose of this bulletin is to inform you of a possible issue that may occur in the DCS 400si with a DMAP1 card installed using a DR2CID daughterboard. Upon receiving an incoming call with the correct Caller ID information, the display may show "Invalid CID" instead of the correct Caller ID information. The DMAP1 cards with a serial number of 2BQC01xxxx or greater may have this problem. STA has modified all available DMAP1 cards in stock. However, there may be some of these cards installed that have not been modified. If you are experiencing this CID problem and your DMAP1card falls within this serial number range, please contact Technical Support to resolve this problem.

If you have any questions about this or any other Technical bulletins please contact Technical support by phone 1800 737 7008 or by email techsupportmiami@sta.samsung.com