



ELECTRONICS

TECHNICAL BULLETIN

Date: August 24, 2001

NO.: 2001-11

TITLE: SVMi -4 - Main Greeting

The purpose of this Bulletin is to alert dealers of the possibility that you may have received SVMi -4 equipment that does not have the ability for a main greeting to be recorded. Should you run in to the problem it is easily corrected but you should contact Technical Support (see below) to do so. The problem is limited to some of the equipment with serial numbers in the series 2Y3C20****. This equipment was shipped between the dates August 13, 2001 and August 23, 2001. Our records show that there was less than 100 units shipped with this failing. Independently, to this bulletin Samsung has made the effort to contact dealers who may have been shipped one. Units in with the serial number series 2Y3C20**** that were shipped on or after August 24, 2001 do not have the problem. They have been re-tested and can be identified by **green dot** next to the serial number.

If you have any questions about this or any other Technical bulletins please contact Technical support by phone 1800 737 7008 or by email techsupportmiami@sta.samsung.com.
