



ELECTRONICS

## TECHNICAL BULLETIN

**Date:** February 1, 2001

**NO.:** 2001-05

**TITLE:** Call Transfer Using Speed Dial

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The purpose of this bulletin is to clarify the use of a speed dial bin to complete a transfer to an outside party.

A station user must first be on an outside call to accomplish the transfer. While on the call, the station user presses the TRANSFER key then 9. When dial tone is heard, press the SPD dial key then the bin number (00-49 or 500-599). Or a one touch SPD XXX key. The speed dial bin should be programmed with the phone number only. The system will not complete a transfer if the trunk or trunk group is included in the speed dial bin. This applies only to transferred calls. Normal calls using speed dial will work if there is a trunk or trunk group included in the speed dial string.

*If you have any questions about this or any other Technical bulletins please contact Technical support by phone 1(800) 737- 7008 or by email [techsupportmiami@sta.samsung.com](mailto:techsupportmiami@sta.samsung.com).*

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