



ELECTRONICS

TECHNICAL BULLETIN

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TITLE: Cadence – Remote Maintenance

The purpose of this bulletin is to expand on the Cadence Technical Manual and inform the dealer of the procedure necessary to establish a remote connection to Cadence.

Before connecting a modem, Cadence must be set up for remote maintenance by changing two parameters. This can be done via PC Programming or DTMF Programming. The parameters must be changed in a specific order.

Using PC Programming:

1/ From the main menu, enter [A]dvanced settings, [R]emote configuration and change the “Modem Type” to External Modem by pressing the enter key.

2/ From the main menu, enter [U]tilities, [E]nable remote maintenance.

Using DTMF Programming

1/ From the main greeting enter the administrators mailbox (*999), press choice 9, then option 3 for advanced programming, enter advanced pass code (1786), enter option code 1073, select 2 for “to enter new value”, Ignore the spoken prompt to enter the option code again , press 1 for external modem. (*to set cadence back to local program mode press 0 for direct*).

2/ Enter option code 1700. Cadence is reset and placed into the mode set in 1073. Any calls active in cadence at the time of the reset will be terminated and the VM alarm station will ring (201 by default).

Refer to section “5.2 Remote Programming” of the Cadence Technical Manual (pages 5.2 – 5.4) to connect the external modem.

Logging On

Call the modem connected to Cadence using any terminal program as if you were logging on locally.

Logging Off (Important)

It is very important to log off correctly.

Press F3. The following choices are presented:

- 1 – Reboot System
- 2 – 2,400 Baud
- 3 – 9,600 Baud
- 4 – 19.2 KBaud
- 5 – 38.4 Kbaud
- 6 – Disconnect

Choose “6 – Disconnect”. If this step is not followed it will be necessary to reset the card before logging back on. To do this enter Cadence via DTMF programming and choose option code 1700. Remember resetting Cadence causes current calls in Cadence to be terminated.

If you have any questions about this or any other Technical bulletins please contact Technical support by phone 1800 737 7008 or by email techsupportmiami@sta.samsung.com