SAMSUNG

ELECTRONICS

TECHNICAL BULLETIN

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TITLE: Cadence - Creating Mailboxes at Restart

The area of relating mailboxes in the Cadence to extension numbers in DCS has been a source of many calls to Technical Support. The purpose of this bulletin is to reinforce the Technical Manual and familiarize technicians with the functionality of MMC 740, (VM Card Restart).

The configuration of mailboxes in a voice mail system, in most cases, relates closely to the configuration of extensions in the associated key system. Therefore upon initialization the Cadence will look to the DCS to download the data that is defined in MMC 724, (Dial Numbering Plan) and assign mailboxes accordingly. However subsequent programming may call for the DCS to change but for the Cadence to remain intact. E.g. A station port is removed but the associated mailbox is to stay. Reinitializing a Cadence, though, may now cause unwanted changes to the Cadence database.

MMC 740 accommodates this concern. The "Download" option when set to "YES" will download the numbering plan data from DCS. When set to "NO", it will not. In default the option is set to "YES". **It is advisable, therefore, that <u>after</u> the first initialization of the Cadence card the "Download" option of MMC 724 be set to "NO".** This will ensure no unwanted changes to the Cadence database. It will also reduce the Cadence boot up time.

If you have any questions about this or any other Technical bulletins please contact Technical support by phone 1800 737 7008 or by email techsupportmiami@sta.samsung.com