SAMSUNG

ELECTRONICS

TECHNICAL BULLETIN

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TITLE: DCS RELEASE 4.3

Orders for software as of April 12, 2000 will be shipped with the version DCS Release 4.3. Release 4.3 software has been introduced to address two issues with the earlier Release 4.2 software. See below for the details:

MMC 811 - Reset System
If Release 4.2 software or earlier versions are used with KSU's having a revision 6 motherboard (serial #240A370000 or higher), system memory cannot be cleared using the MMC 811procedure as described in the Technical Manual. System memory can be cleared however if power to the system is turned off and then on after the MMC 811 attempt. With Release 4.3, MMC 811 will operate as described in the Technical Manual for all revisions of the motherboard.

False Call Button Indication
This issue only exists in Release 4.2 software and can be reproduced using several different methods. The constant symptom, however, is a flashing call button at a keyset that gives the impression there is an incoming call; however, pressing the button returns "dial tone" or "busy tone". The condition can be produced when an incoming call is directed to a group of 5 or more keysets (set for unconditional ring) at the same time that other stations are establishing intercom calls. Release 4.3 resolves the issue.

Important Note
Release 4.3 is compatible with the current PCMMC, version PC4210 however, **If you are replacing 4.2 software because of "False Call Button Indication" YOU MUST REINITIALIZE AND REPROGRAM THE SYSTEM.**

If you have any questions about this or any other Technical Bulletin please contact Technical Support by phone: 1800 737 7008 or by email: techsupport@sta.samsung.com.

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