SAMSUNG

ELECTRONICS

TECHNICAL BULLETIN

Date: April 12, 2000
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TITLE: CADENCE CVM8A – Programming Issues

This bulletin addresses three issues that exist in Software Release 1.1. They are associated with programming CADENCE. See below for the details:

DID Digit Rules
Do not make programming changes to "DID Digit Rules" via a telephone using DTMF signaling. The changes will register; however, if the system is reset or powered down this area of programming will revert to the previous setting. Instead, program "DID Digit Rules" via a PC. The changes will remain intact after a reset as intended.

Changing the Month
When using option code 1338 to change the month it is required that you enter a number to specify the month. E.g. "1" for January, "12" for December. Cadence accepts the input successfully however the response it returns is misleading. It will respond with the expected number less one. E.g. "0" for January, "11" for December". If you input "6" to change the month to June and Cadence responds with "5" the change was accepted successfully.

Recording Holiday Greeting
If you record Holiday Greetings in the manner specified in the technical manual, (i.e. By selecting option 2 "Record System Greetings" of the System Administrators Main Menu and then selecting option 4 "Record Holiday Greetings". The holiday greeting can be successfully recorded however, if the following instructions are followed:
1/ Enter System Administrators programming by entering mailbox 999
2/ Enter password followed by the digit "9" (takes you to System Administrators Main Menu)
3/ Select Option 5, "Record default System Prompts"
4/ Enter the prompt number of the holiday greeting (you must enter a 4 digit number therefore enter "00" followed by the prompt number)
5/ Follow the instruction to record your greetings

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Each of the above situations can be fully resolved if the suggested alternative programming is observed. We plan to permanently address these anomalies to programming in software version 1.5 which is intended for release later this year.

If you have any questions about this or any other Technical Bulletins please contact Technical Support by phone: 1800 737 7008 or by email: techsupport@sta.samsung.com.

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