



# Technical Bulletin

TITLE: DCS KSU DATA LOSS  
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REF: TB9701 "DCS FALSE RINGING" (Attached)

DCS systems with 32 pin KSUs operating with system software V2.3 and later may experience phantom ringing at stations as outlined in Technical Bulletin TB9701 which is attached.

The suggested correction (Modified KSU) in TB9701 has proven successful in the majority of cases. Unfortunately, there have been some isolated instances where undesirable symptoms have been encountered with modified KSU's. These symptoms include:

- False keyset ringing
- Conversation over page

Where this has occurred, a second modification has resolved the situation.

Starting 02/10/1998, all KSU's shipping to dealers contain the second modification. A "PRM+" sticker positioned next to the serial number on the KSU and on the carton readily identifies KSU's that have the second modification.

All future KSU's beginning with serial number 2408490000 will have the modification but will not contain a sticker.

If you have a DCS KSU operating with system software V2.3 or higher and a KSU serial number lower than 2408480000 and are experiencing either of the above mentioned symptoms, please contact Samsung Technical Support at (305)592-2900 to arrange for a replacement KSU.