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# Product Bulletin

TITLE: DCS 50si SOFTWARE UPDATE

DATE: May 3, 1999

ISSUED BY: Product Department

BULLETIN NO.: 070-50si

NO. OF PAGES: 1 of 2

The DCS 50si system has been on sale for more than five months. Since its initial release, a few of you have telephoned and faxed your comments, suggestions and complaints. We thank all of you for all of these contributions.

Many of the problems listed below will only occur in rare circumstances but we felt that there were a significantly large number of fixes to warrant a separate software release. This new version will replace the initial version, 98.12.07 v 1.0 and will ship after 5/3/99.

Bug fixes in version 99.04.20 V1.1 software:

**1. SOFT KEYS ON BRI**

When a call is made on a BRI circuit the NEW RETRY and SAVE soft keys were not shown in the display, this has now been corrected. (Requires 99.04.13 v 1.1 software in the BRI card).

**2. REVIEW LIST**

When a station had its review list removed it would appear to the user that the entries were still present but could not be cleared. The entries are now cleared and the user gets an error message when attempting to access the REVW feature when no bins are assigned.

**3. DP KEY WITH UCD**

When a Direct Pickup (DP) key was used to override the UCD wrap up timer and answer calls in a UCD group the calls were answered in reverse order. The calls are now answered in queue order.

**4. CONVERSATION OVER HEADSET MODE**

When a keyset is in Headset mode conversations could sometimes be heard over the speaker of that keyset as well as on the headset.

**5. RANDOM NIGHT MODE (AA PLAN2)**

When a caller entering AA plan 2 with no translation table entries assigned in the AA plan and attempted to dial digits to exit this plan, the system would enter night mode.

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**6. VMAA DISCONNECT**

The system did not provide a loop open disconnect to SLT ports designated as VMAA in MMC207.

**7. SLOW DTMF**

The In-band digits being sent to VMAA ports was very slow. The Off time (time between digits ) was around 500 milliseconds. It is now 100 mS.

**8. CID NAME MISSING**

The problem where the part of a CID name following a space character would be dropped has been corrected.

**9. AA RECALL FROM NMC STATUS**

When an AA port transfers a call to a busy station with no free call buttons (Camp On set to YES) the AA now plays the correct message.

**10. AA RECALL FROM NMC STATUS TO VMAA**

When an AA port transfers a call to a busy station with no free call buttons (Camp On set to YES) if the BUSY destination for the AA programming is VMAA the correct digits are now sent to the Voice mail.

**11. CADENCE IMPROVEMENTS**

Please see pages 9 and 10 of Product Bulletin 071-CADENCE, dated May 10, 1999 for details on the CADENCE fixes and enhancements provided in this version of DCS software.

**HARDWARE FIXES:**

**1. CALLER ID STOPS WORKING**

When a system was equipped with four or more expansion cards and/or a CADENCE card, Caller Id could stop working. This has been corrected by a modification to the SMISC1/2 card. All cards shipped after 5/3/99 have been modified.