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Product Bulletin

TITLE: STARMAIL FEATURE SET II ANNOUNCEMENT BULLETIN NO.: 049-STAR
DATE: JANUARY 8, 1996 NO. OF PAGES: 1 of 4
ISSUED BY: PRODUCT DEPARTMENT

On February 1, 1996 STA will begin shipping Starmail with Feature Set II software in place of the current Starmail feature package. Starmail Feature Set II has several new features and improved performance and is presented along with new documentation and sales literature. This announcement package includes the following:

- 20 Brochures
- Ten *User Guides*
- Ten Wallet Cards
- One *Technical Manual* (with ring binder)
- Five *General Description and System Administration* Booklets

OVERVIEW

The new software uses the same basic and extended cabinets and interface cards as the current Starmail. Only the software and memory modules are different. Customers wishing to upgrade from the current Starmail to Feature Set II must replace the two EPROMs and reformat the memory module. Memory modules can be upgraded to Feature Set II memory modules by following the instructions found in Part 2.5 of the *Starmail Technical Manual's* Installation Section (dated December 1995 or later). This requires that you purchase at least one Feature Set II memory module as a master. See the chart below.

Converting Starmail Memory Modules to Starmail Feature Set II Memory Modules

4 Hour Memory Module	Cannot Upgrade	Purchase New Memory Module
8 Hour Memory Module	Can Upgrade	Copy From 6 Hour Feature Set II MM
6 Hour Memory Module	Can Upgrade	Copy From 6 Hour Feature Set II MM
12 Hour Memory Module	Can Upgrade	Copy From 6 or 12 Hour Feature Set II MM

NOTE 1: Feature Set II memory modules will be version 2.1 or higher.

NOTE 2: Current memory modules are version 1.6 or lower.

The software consists of two EPROMs and must be purchased from STA. All Feature Set II software will be version 12.x or higher. There is **no** trade-in policy for earlier Starmail components.

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NEW FEATURES

Since Starmail's initial release in July 1994, there have been more than 100 changes, fixes and improvements. By way of thanks to the thousands of satisfied Starmail customers who have helped us constantly improve this product, we are pleased to announce Starmail Feature Set II.

CASCADE PAGING

Special mailboxes can now be created to provide notification for up to three pagers each. Three levels of cascade notification can be programmed with a programmable interval before the additional pager(s) are added.

INFORMATION MAILBOXES

Several hundred information mailboxes can be programmed in the system. These can be used to provide information to callers when the option to leave a message is not desired. Callers can be routed to any destination after the message has been played.

SECOND MAIN GREETING

A second main greeting for both day and night can be programmed per Starmail port. An entire second menu tree can be programmed under the second main greeting (ID #2).

ENHANCED REPORTS

Extensive user reports are now available to statistically monitor system usage and caller preferences including a summary of all port and mailbox activity. The reports also provide detailed usage figures for all menu choices.

MESSAGE MOVE WITH INTRODUCTION

Now when a message is to be moved, the user has a choice of whether or not to add an introduction before moving the message to another mailbox.

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ENHANCED INTEGRATION

Several improvements allowing greater flexibility between extension numbers, mailbox numbers and message waiting lights.

IMPROVED DTMF RECOGNITION

Our new DSP program provides better DTMF recognition and cut through while minimizing talk off.

PC PROGRAMMING

Using Starmail Installation Programmer (SIP), the installer can configure Starmail on a personal computer (PC) and upload it to Starmail at a later time. SIP is a DOS-based utility that allows you to simply fill in the blanks to configure an installation. SIP cannot be used to copy, back up or change an existing database. It is an installation tool only. Please note that this is an optional utility and is not required to install Starmail Feature Set II. You can continue to use the DTMF method as you have in the past.

Certified Starmail technicians can download the SIP program from our bulletin board by calling (954) 426-4810. This eliminates the need to manufacture disks of different sizes and formats. It is available 24 hours a day and as many times as you desire. Your modem must be set for N/8/1 (no parity, eight bits, one stop bit).

On your initial call, you will be prompted to enter several pieces of information. It is needed to provide a measure of security. Each time you call the bulletin board service, you will be required to enter two pieces of data randomly to gain access.

Load SIP on your PC or laptop. Use it to simplify new and repeat installations. Your PC must be connected directly to the Starmail cabinet. You cannot use a modem.

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NEW DOCUMENTATION

We have also designed new documentation and sales literature. Samples are enclosed in this mailout.

The ***General Description and System Administration*** booklet contains a complete feature description, specification list and system administration instructions for your customer. Use it as a sales aid and a training guide or include one in each proposal. One is included in the box with each Starmail system.

The new **user guides** are blue (not cream) so they can be easily distinguished from the old ones. They include updated information and dialing options.

Included in this product announcement is one free ***Starmail Technical Manual***. You will notice immediately that it has been completely redesigned and follows the same general appearance and format as the rest of the Samsung product line. Additional ***Starmail Technical Manuals*** can be purchased separately. The price is very low compared to that of many of our competitors.

We also have new **wallet-sized cards** available to use as mini user guides and directory lists. They are not included with each Starmail system. It is not practical to package small quantities of these little cards. You can purchase packs of 100 and distribute them as necessary.

A new **sales brochure** with a new look (more consistent with the other Samsung documentation) reflects some of the new features.

All of us at Samsung hope you enjoy this new product and wish you prosperous sales in the new year.