



Product Bulletin

TITLE: 816 PLUS Documentation Corrections
DATE: December 23, 1994
ISSUED BY: Product Department

BULLETIN NO.: 021
NO. OF PAGES: 1 of 4

Due to setup and printing errors, there are several corrections that must be made in the PROSTAR 816 PLUS documentation. These are outlined below.

General Description—Technical Manual and Booklet

Page 4–21 SAMPLE SMDR REPORT

The report provided is in the incorrect format. Because it is also incorrect in the *General Description* booklet, it may prove misleading to your customers. Please provide them with the attached corrected version. We have included pages 4–20 and 4–21 so you may replace this sheet in your Technical Manual.

Programming Section—Technical Manual

MMC #89 DATABASE PRINTOUT

The corrected version of the MMC is provided. Step 3 has been corrected and an explanatory note has been added.

Remote Programming Section—Technical Manual

Page 2–3 PROSTAR 816 PLUS ON-SITE HEADER

This illustration should look exactly like the one on page 1–2 (PROSTAR 816 PLUS Remote Header). We have included pages 2–3 and 2–4 so you may replace this sheet in your Technical Manual.

4.5 SINGLE LINE STATION CAPABILITIES

The PROSTAR 816 Plus system allows for connection of up to ten standard telephone sets with either tone or pulse dialing. Users of these types of telephones have all the following capabilities available to communicate effectively to other stations and lines in the system:

- All Page
- Answer Calls from All Stations and Lines
- Answer Door Phone Calls and Operate Door Lock Release
- Busy Station Callback
- Call Hold
- Call Offer
- Call Pickup
- Call Transfer
- Dial Access to All Outside Lines (Individually or by Group)
- Direct Dialing to All Stations, Station Groups and Door Phones
- External Page
- Internal Page
- Leave Message Indications at Keysets
- Send a Flash on C.O. Line
- Use System Speed Dial Numbers

4.6 SAMPLE SMDR REPORT

SMDR REPORT FOR [PROSTAR 816 PLUS] 09/23/94 17:30

STN	CO	MM/DD	STT.TIME	DURATION	DIALED NUMBER	ACCOUNT CODE
21	1	09/23	16:12:33	00:05:12	14159999999	
22	2	09/23	16:13:31	00:00:29	TRANSFER	
25	1	09/23	16:14:00	00:00:25	INCOMING	
28	2	09/23	16:15:28	00:01:52	4205069	1234567890*#
31	3	09/23	16:15:51	00:01:45	TRANSFER	
32	1	09/23	16:19:53	00:00:25	4205067	987654321012
35	4	09/23	16:18:16	00:01:57	4205068	
24	3	09/23	16:21:12	00:00:19	INCOMING	
28	1	09/23	16:21:31	00:04:15	4205066	
30	5	09/23	16:20:59	00:02:43	18005551212	
31	5	09/23	17:04:10		TRANSFER	
34	4	09/23	17:12:07		INCOMING	
32	1	09/23	17:12:05		12124259960	
30	3	09/23	17:16:55		5551212	
29	1	09/23	17:17:15	00:00:11	14075551212	
23	3	09/23	17:17:38	00:00:30	16094438852	123445
24	1	09/23	17:18:08	00:12:19	13055551212	
31	2	09/23	17:25:15	00:00:28	INCOMING	
25	5	09/23	17:25:15	00:10:25	4205071	
32	6	09/23	18:00:03	00:08:12	13054264100	232552779600
<div><div><div>Ext. No. 2 Digits 21-36</div><div>C.O. Line No. 1 Digit 1-8</div><div>Date call was made or received Month/Day</div><div>Time call was made or received Hrs.:Mins.:Secs.</div><div>Call duration in Hrs.:Mins.:Secs.</div><div>Telephone No. dialed 1-23 Digits</div><div>Account Code 1-12 Digits</div></div></div>						

MMC #: 89

DATABASE PRINTOUT

DESCRIPTION:

This MMC is used when an optional SIO (two serial port) card has been installed in the system to print the customer database. The customer database may be printed by individual MMC or all MMCs (refer to SIO card installation and setup).

ACTION AND DISPLAY

1. Dial the # key.
[PROGRAMMING] is displayed.
2. Dial 89.
[PRINT DATABASE] is displayed momentarily.
[WHICH MMC:] is displayed.
3. Enter the two (2) digit MMC number for an individual MMC or * for all MMCs.
4. Dial the # key to exit.

NOTES:

1. If the database is printing, you may stop printing by entering 00 at step 3.
2. To print out speed dial numbers, use the ALM/SD button.

DEFAULT DATA: NONE

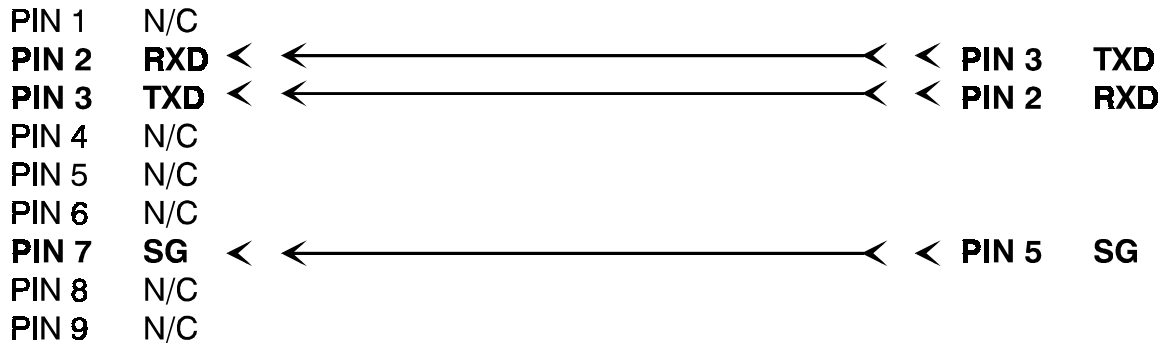
RELATED ITEMS: MMC #92 CHANGE BAUD RATE

USE WHEN S2 IS SET TO NO CTS AND PC COM PORT IS 9 PINS

**(816) COM2
9 Pin Female**

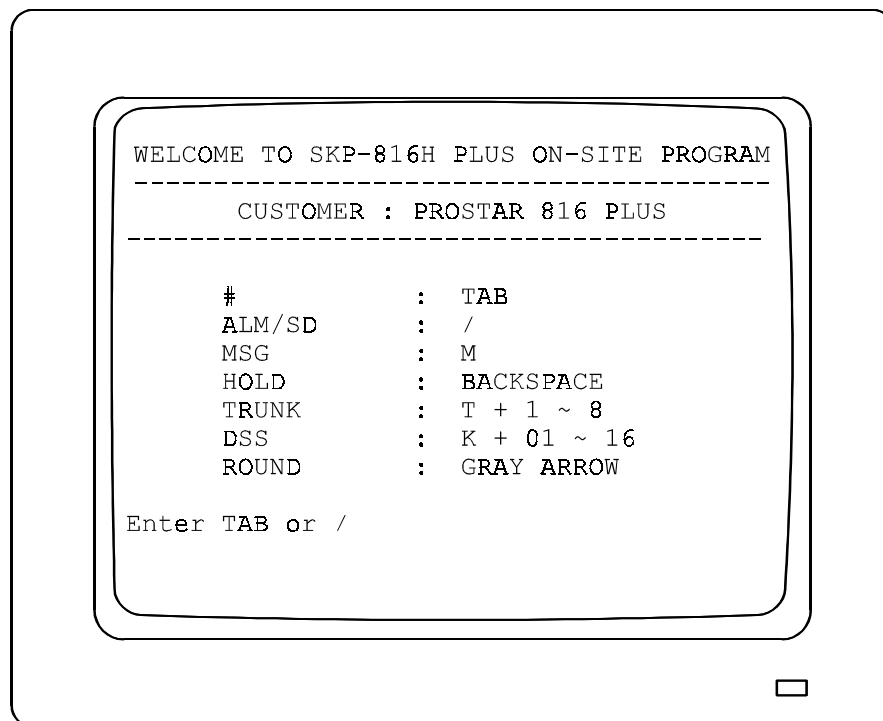
Male to Female Cable

**PC COM Port
9 Pin Male**



2.2 BEGIN PROGRAMMING

Once communications have been established, press the TAB key on the PC keyboard and you will receive the PROSTAR 816 PLUS header display (shown below). If you receive a "SORRY! DESTINATION PORT IS BUSY" display, the keyset assigned in MMC #93 is currently busy and no on-site programming can be done at this time. When the PROSTAR 816 PLUS header is displayed, you can enter MMC #20, enter the necessary passcode to open programming and begin the on-site programming session.



PROSTAR 816 PLUS ON-SITE HEADER

NOTE: CUSTOMER in the header will display the name assigned in MMC #19.

2.3 PROGRAMMING PROTOCOL

The PROSTAR 816 PLUS will only recognize keystrokes of the PC keyboard that have been assigned as an 816 keyset equivalent. These keystrokes are fixed and are *not programmable*. Use the PC equivalent in place of the 816 key as called for in MMC programming procedures. These keystrokes are described below.

816 KEY	PC KEYBOARD EQUIVALENT
#	TAB (use when # is needed in all MMC cases)
ALM/SD	/ (use when ALM/SD is needed in all MMC cases)
MSG	M (use when MSG is needed in all MMC cases)
HOLD	BACKSPACE (use when HOLD is needed in all MMC cases)
TRUNK	T1 = C.O. one, T2 = C.O. two, T3 = C.O. three, etc.
DSS	K01 = DSS key 1, K02 = DSS key 2, K03 = DSS key 3, etc.
ROUND	GRAY ARROWS as follows:
	↑ First from the left
	← Second from the left
	→ Third from the left
	↓ Fourth from the left

Dial pad numbers may be entered using the standard number keys of the PC keyboard or the number pad on the right side of the PC keyboard (when equipped).