RELEASE 1.1
Upgrade Procedure

Step-by-Step Instructions

■ REQUIRED EQUIPMENT

Before attempting the upgrade, please make sure that you have all the necessary equipment. The following items are required for the upgrade:

- CADENCE 1.1 Version Upgrade CD

- Laptop computer running Windows 95 or Windows 98. The computer must be equipped with parallel and serial ports

- Direct-connect parallel port cable

- Straight-through serial cable

■ CADENCE UPGRADE INSTRUCTIONS

All messages, greetings, names, and settings are preserved by the upgrade. There is no need to configure the system after the upgrade. Please follow the instructions to successfully upgrade your CADENCE system to version 1.1.

If, for some reason, you cannot use CADENCE Maintenance Utility (CMU) to upload files, it is still possible to perform the upgrade using the serial connection only. If this is the case, please see "Alternative Upgrade Procedure using RFILE".

■ INSTALL CMU

1. Insert the CADENCE Version Upgrade CD into the CD-ROM drive of your laptop or PC. (To simplify the upgrade instructions, we will assume that the CD-ROM drive is designated with a letter D:. If your system has a different letter associated with the CD-ROM drive, please use that letter instead of D:.

2. Install or update the CMU on your laptop. Run the latest version of the CMU setup located on the CADENCE 1.1 upgrade CD in D:\CMU\CMUSETUP.EXE. Follow the instructions of the CMU setup. If necessary, reboot your laptop when installation is complete.

■ CADENCE UPGRADE USING CMU

1. Connect the laptop with the CADENCE card using a direct-connect parallel-port cable.

2. Set the logging mask in CADENCE to 0. If the logging mask is set to any number other than 0 it will increase the possibility of a failed transmission.

3. Run CMU by clicking on the Start\Programs\Cadence Maintenance Utility\Cadence Maintenance Utility item of your Windows™ Start Menu.

4. Make sure that the CMU's setting of the parallel port address matches the configuration of your laptop. The setting is located in the "preferences" dialog box, which can be displayed by accessing Tools\Preferences menu item of the CMU. Use the "Autodetect" button in the same dialog box if necessary.

5. From the "Action" menu select "Send File".

6. Select the file to send from your local PC. This will be called "files01.zip".

7. Select the destination for the upgrade file, this will be the root directory (C:\) on the CADENCE HDD.

8. Select "Finish".

9. When the upload is complete, quit the CADENCE software by pressing CTRL+Q and Y. CADENCE should respond by displaying the DOS prompt C:\TM\PROD>

10. Change to the root directory of the CADENCE (C:\).

11. Type UNZIP -o file01.zip and press ENTER. This step updates TM.EXE. When updating is complete, CADENCE will respond by showing the DOS prompt C:\TM\PROD>

12. Press the red RESET button on the CADENCE card to return CADENCE to operation. Once CADENCE is up and running, press V to display the version information. Make sure that the "Internal version" is correct.

13. Press ESC to return to the main menu.

14. CADENCE is now upgraded.

■ ALTERNATIVE UPGRADE PROCEDURE USING RFILE

Please disregard this section if you have used CMU to upgrade CADENCE.

1. Connect the laptop or PC to the CADENCE card through the serial port using the SAMSUNG CADENCE serial cable.

2. Quit the CADENCE software by pressing CTRL+Q and Y. CADENCE should respond by displaying the DOS prompt C:\TM\PROD>.

3. Change to the root directory of CADENCE by typing C:\

4. At the DOS C:> prompt type RFILE and press ENTER.

5. Select "Send File" option from your terminal's menu. If you are using HyperTerminal select "Send File..." item from the "Transfer Menu". The terminal program will respond by displaying a dialog box where you can choose a file to send and the protocol to use.

6. Enter the full path to "files01.zip" in the appropriate field. Select YMODEM-BATCH protocol. Note: some terminals including HyperTerminal do not offer YMODEM-BATCH as one of the protocols. In such case select YMODEM.

7. Once the upload is complete, CADENCE will respond by displaying the "COMPLETED SUCCESSFULLY" message and will show the DOS prompt C:\TM\PROD>

8. You should still be at the root directory (C:>)

9. Type unzip -o files01.zip and press ENTER. This step updates TM.EXE. When updating is complete, CADENCE will respond by showing the DOS prompt C:>

10. Press the red RESET button on the CADENCE card to return CADENCE to operation. Once CADENCE is up and running, press V to display the version information. Make sure that the "Internal version" is correct.

11. Press ESC to return to the main menu.

12. CADENCE is now upgraded.

■ IVR CONTROL UPGRADE PROCEDURE

To update or install the CADENCE IVR Control follow the steps listed below.

1. Insert the CADENCE Upgrade CD into the CD-ROM drive of the system where IVR applications run.

2. If any IVR applications are running at the moment, please shut them down.

3. Assuming that the CD-ROM drive is assigned a letter D:, run D:\IVR\IVRSETUP.EXE. If your CD-ROM drive is not designated with a letter D:, use the drive letter valid for your system.

4. Follow the IVR setup program instructions. Reboot the system if necessary.

■ CADENCE SYSTEM ADMINISTRATIVE REPORTS UPGRADE PROCEDURE

To update or install the CADENCE System Administrative Reports follow the steps listed below:

1. Insert the CADENCE Upgrade CD into the CD-ROM drive of the system where Reports run.

2. If Reports or any other Microsoft Office applications are running on that system, please close those applications.

3. Assuming that the CD-ROM drive is assigned a letter D:, run D:\Reports\CADRPRTS.EXE. If your CD-ROM drive is not designated with a letter D:, use the drive letter valid for your system.

4. Follow the Reports setup program instructions. Reboot the system if necessary.