



Using the Call Blocking Feature

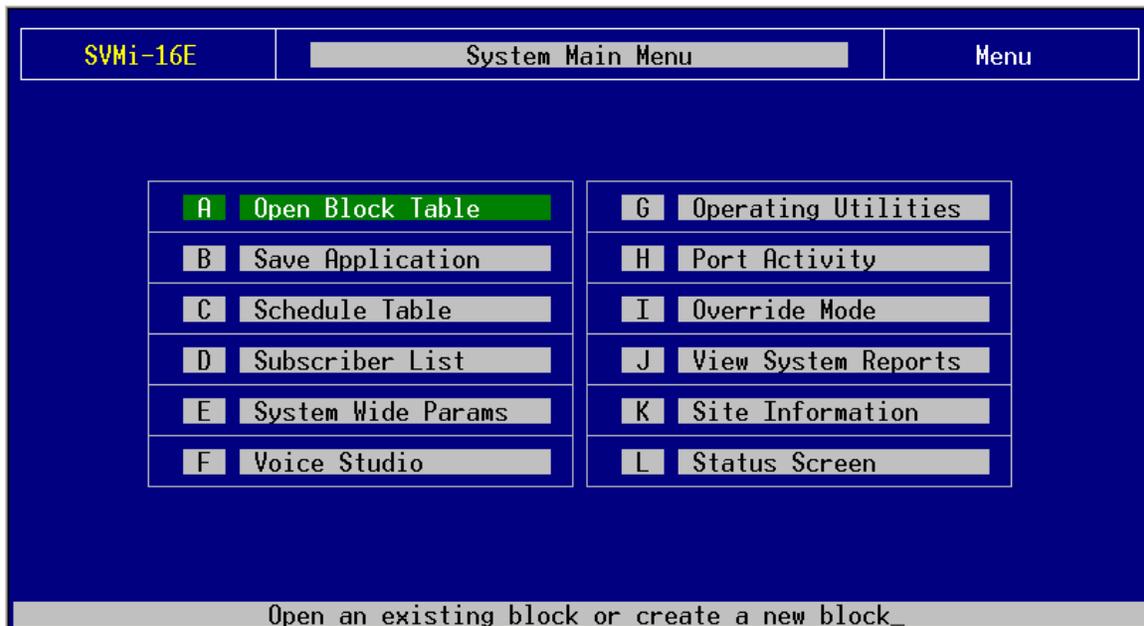
SVMi Application 12

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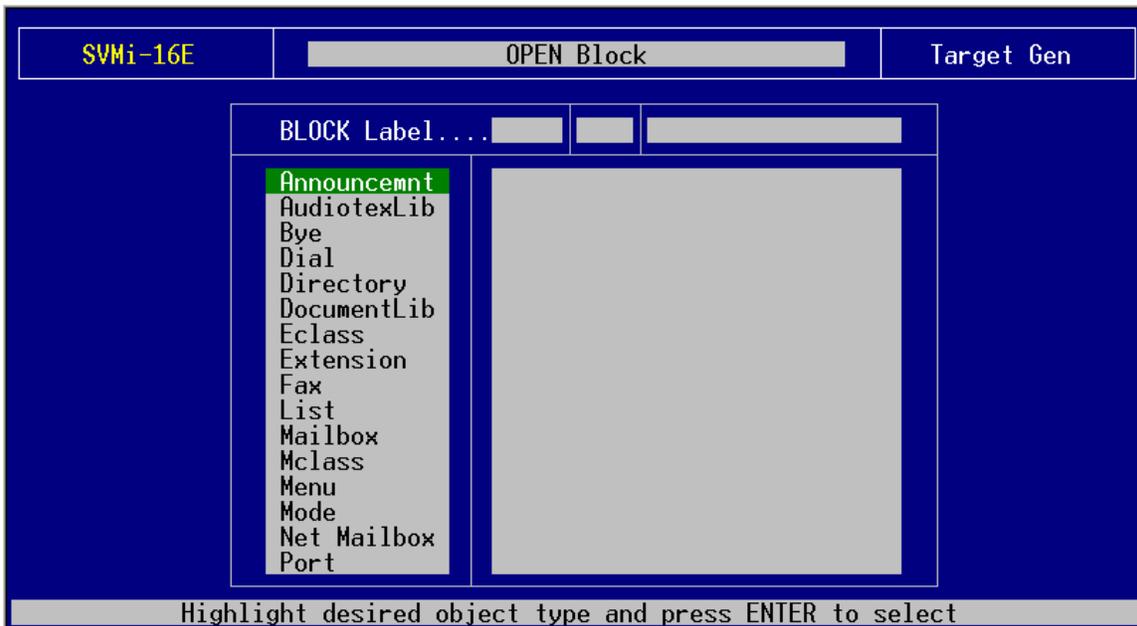
This document gives an overview of the **Call Blocking** feature on the SVMi product and then shows a user how to set it up using Telnet.

Call Blocking feature overview: While a subscriber has **Call Blocking** set the SVMi does not attempt to transfer a caller to that subscriber. Instead it immediately plays the **Call Blocking** greeting (if recorded). Once a subscriber is allowed to use this feature it can be turned on and off using the **Access Manager**.

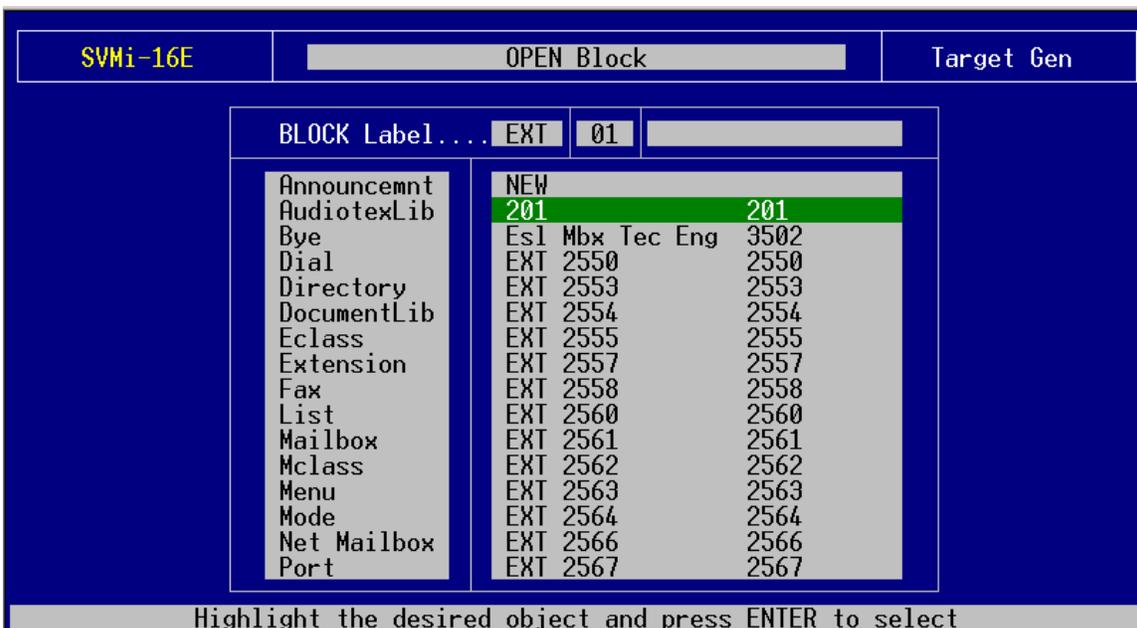
1. First highlight **Open Block Table** from the **System Main Menu** in the voicemail system and press the <enter> key.



2. After pressing <enter> the **Open Block** screen will be displayed.



3. Use the up and down arrow keys to highlight the **Extension Block** or push the ‘E’ key twice and then press the <enter> key. Select the **Extension Group** number and then press the <enter> key again. Find and highlight the extension that this feature is to be set up on and press the <enter> key. If there are only a few extensions on the system use the up and down arrow keys to find and highlight the extension. If there are many extensions on the system press **Ctrl+Q** then enter the extension number and then press the <enter> key to open the extension quickly.



3. On page 1 of the **Extension Block** set the **Blocking allowed** field to 'Y'.

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Number..... 201		Mailbox: _____			
Language.. None		Eclass: 01:Standard			
Extension Controls			Authorizations		
Dial number: 201		Blocking allowed: <input checked="" type="checkbox"/> Enabled... N			
Alternate... _____		Call forwarding.. N Enabled... N			
Supervision level... NONE		Call screening... N Enabled... N			
PAN Supervision.... NONE		Find Me allowed.. N Enabled... N			
Subscriber password: *****		Scheduling..... N Intercept: N			
Acct. Code: _____		Retrieve public caller allowed.. N			
Station.... _____		Private access numbers allowed.. N			
Auto Login..... N		Busy greeting allowed..... N			
Directory Public: <input checked="" type="checkbox"/> User: <input checked="" type="checkbox"/>		Alternate location allowed..... Y			
Retention days remaining: 0		Stored phone numbers allowed... Y			
		Access profile allowed..... N			
		Extended prompting enabled..... Y			
'Y' to allow the user to set call blocking, 'N' otherwise					

4. Record the **Blocking Greeting** (personal greeting number 3).

5. From the **Access Manager** activate **Call Blocking** and then test the feature.

If you have any questions about this or any other SVMi Application please contact Samsung Technical Support by phone at 1-800-737-7008 or by email at: BCS.Support@Samsung.com