

## Using the Auto Forward of Messages Feature

## SVMi Application 11

January 13, 2006

This document covers the process of activating the **Auto Forward** of messages feature on the SVMi product.

**1.** First highlight **Open Block Table** from the **System Main Menu** in the voicemail system and press the **<enter>** key.

SVHI IOL	System M	lain Menu	Menu
A	Open Block Table	G Operating Util	lities
В	Save Application	H Port Activity	
C	Schedule Table	I Override Mode	
D	Subscriber List	J View System Re	eports
E	System Wide Params	K Site Informat:	ion
F	Voice Studio	L Status Screen	
	Open an existing block	or create a new block	/
	Open an existing block	< or create a new block	< <u> </u>
	<u>Open an existing block</u>	< or create a new block	< <u> </u>
	Open an existing block	<u>k or create a new block</u>	< <u> </u>
	Open an existing block	<u>c or create a new block</u>	<
	Open an existing block	<u>k or create a new block</u>	< <u> </u>
	Open an existing block	<u>k or create a new block</u>	< <u> </u>
	Open an existing block	<u>k or create a new bloc</u>	<
	<u>Open an existing block</u>	<u>k or create a new bloc</u>	<





3. Please use the arrow down key or press the letter 'M' once to get into the Mailbox Block menu choice and then press the <enter> key. Choose the Mailbox Group number and then press <enter> again.

BLOCK LabelMBXØ1Announcemnt AudiotexLib ByeNEW 201201 6117Dial Directory DocumentLib EclassAfterhours, Box Escalation, Tim 6150Eclass ExtensionEXT 5831 5831 5832Fax List Mailbox MclassEXT 5832 MBX 2554 2553Menu Mode NodeMBX 2557 MBX 2558Net Mailbox MBX 2558MBX 2557 2557 2557	SVMi-16E		OPEN Block	Target Gen
Announcemnt AudiotexLibNEWAudiotexLib201201Bye61176117DialAfterhours, Box5830DirectoryEscalation, Tim6150DocumentLibEsl Mbx Tec Eng3502EclassEXT 58315831ExtensionEXT 58325833FaxEXT 61956195MailboxMBX 25502550MclassMBX 25532553MenuMBX 25552555Net MailboxMBX 25572557PortMBX 25582558		BLOCK Label	. MBX 01	
		Announcemnt AudiotexLib Bye Dial Directory DocumentLib Eclass Extension Fax List Mailbox Mclass Menu Mode Net Mailbox Port	NEW20120161176117Afterhours, Box5830Escalation, Tim6150Es1 Mbx Tec Eng3502EXT 58315831EXT 58325832EXT 58335833EXT 61956195MBX 25502550MBX 25542553MBX 25552555MBX 25572557MBX 25582558	
Highlight the desired object and press ENTER to select	Hi	ghlight the desire	d object and press ENTER to s	select

**3.** Find and highlight the mailbox that this feature is to be set up on and press the **<enter>** key. If there are only a few mailboxes on the system use the up and down arrow keys to find and highlight the mailbox. If there are many mailboxes on the system press **Ctrl+Q** then enter the mailbox number and then press the **<enter>** key to open the mailbox quickly.

SVMi-16E	0	PEN Block		Target Gen
	BLOCK LabelMAnnouncemntNAudiotexLib2Bye6DialADirectoryEDocumentLibEEclassEExtensionE	BX 01 EW 01 117 fterhours, Box scalation, Tim sl Mbx Tec Eng XT 5831 XI 5832	201 6117 5830 6150 3502 5831 5832	
	Fax List Mailbox Mclass Menu Mode Net Mailbox Port	XT 5833 XT 6195 BX 2550 BX 2553 BX 2554 BX 2555 BX 2557 BX 2558	5833 6195 2550 2553 2554 2555 2557 2558	
• Once page 1 of the	e Mailbox Block is	displayed press th	he Ctrl+D k	Rey to go to page 2.
• Once page 1 of th	e <b>Mailbox Block</b> is MAILBOX – Ø1	displayed press th	he Ctrl+D l	key to go to page 2. Page 1 of 6
Once page 1 of th     SVMi-16E     Number	e <b>Mailbox Block</b> is MAILBOX – 01 201	displayed press th 201 Extension:	he <b>Ctrl+D</b> k	xey to go to page 2. Page 1 of 6
• Once page 1 of th SVMi-16E Number Language: None	e <b>Mailbox Block</b> is MAILBOX – 01 201	displayed press th 201 Extension: Mclass:	he <b>Ctrl+D</b> H	xey to go to page 2. Page 1 of 6
Once page 1 of th SVMi-16E Number Language: None Mailbox Announce only Subscriber adm Use LIFO messa New message be Directory Publ Subscriber pas Retention days	e Mailbox Block is MAILBOX - 01 201 Controls mailboxN inistratorN ge ordering.N ep(s)N ic: Y User: Y sword: *******	displayed press th 201 Extension: Mclass: Au Forced message Workload Mana Commitment/For Message group Mailbox greet Message alert Extended prom Auto Play of Auto Play of	he Ctrl+D H i 01:Standa uthorization ges allowed ager ollow Up allowed tong allowed tong allowed new messag message in	Page 1 of 6 Page 1 of 6 Ind Ins Ins Ins Ins Ins Ins Ins Ins Ins Ins

**5**. Set the **Enable Auto Forward** field to **'Y'**. If the message needs to be deleted after being forwarded set the **Delete after forwarding** field to **'Y'**. The **Auto forward delay** timer controls how long before the auto forwarding occurs. For a delay of 1 minute set the **Auto forward delay** field to **0:01**.

Ме	ssage Alert		Message Waiti	ng Indicators
Message alert Alert on urgen	is currently o t messages only	CN	This mailbox h	has an MWI <mark>Y</mark>
Alert phone nu	mber:		MWI number: 20	)1
Deli	very Schedule			
Sunday Monday Tuesday Wednesday Thursday Friday Saturday	12:00A 12:00A 12:00A 12:00A 12:00A 12:00A 12:00A 12:00A	12:00A 12:00A 12:00A 12:00A 12:00A 12:00A 12:00A	Message f Enable autofor Delete after f Auto forward c	Nutoforward WardY ForwardingN Welay0:00
'Y' to ⊧	enable automat:	ic message f	orwarding, 'N' to	o disable

SVMi-16E M	AILBOX - 01 201		Page 5 of 6
Operating MODE 00		CallDirector	
Default	Event	Action Typ Gp	Target Name
	MSG-LEFT NOMSG-LEFT ESCAPE GREET-DTMF OPERATOR AUTO-FWD	Goto LST 01	3CS
Mailbox	or messages to be	'Auto-Forwarded'	to

7. Using the up and down arrow keys highlight the **Auto-FWD** field and press the <**enter**> key. Select the mailbox or list that will receive the forwarded message.

**8**. Test application by leaving a message for extension 201.

If you have any questions about this or any other SVMi Application please contact Samsung Technical Support by phone at 1-800-737-7008 or by email at: <u>BCS.Support@Samsung.com</u>