



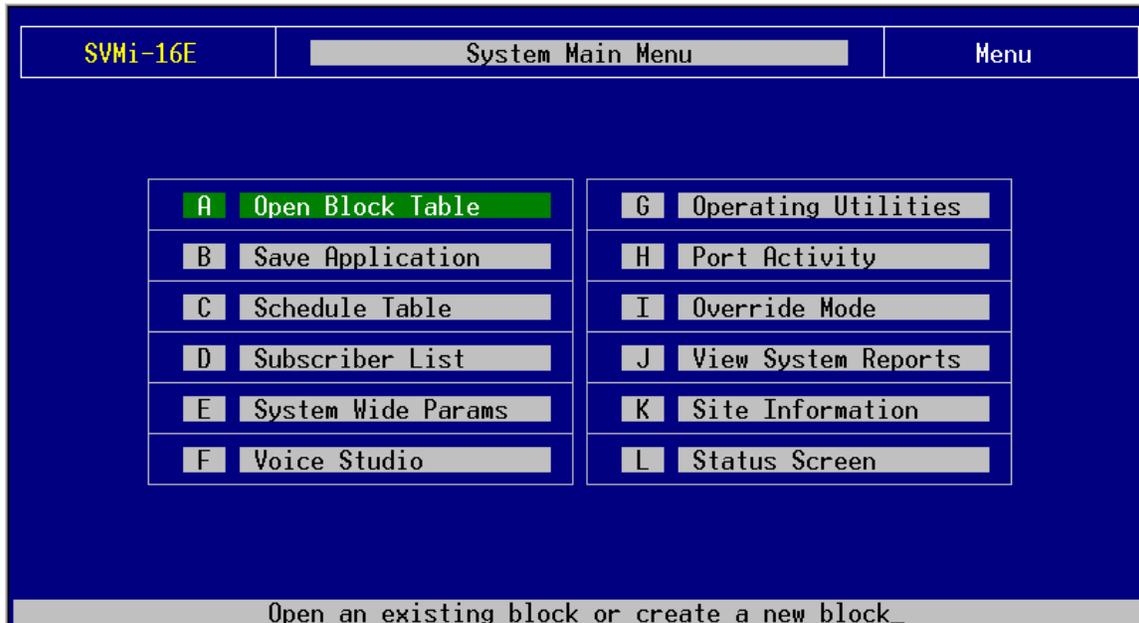
## Using the Auto Forward of Messages Feature

**SVMi Application 11**

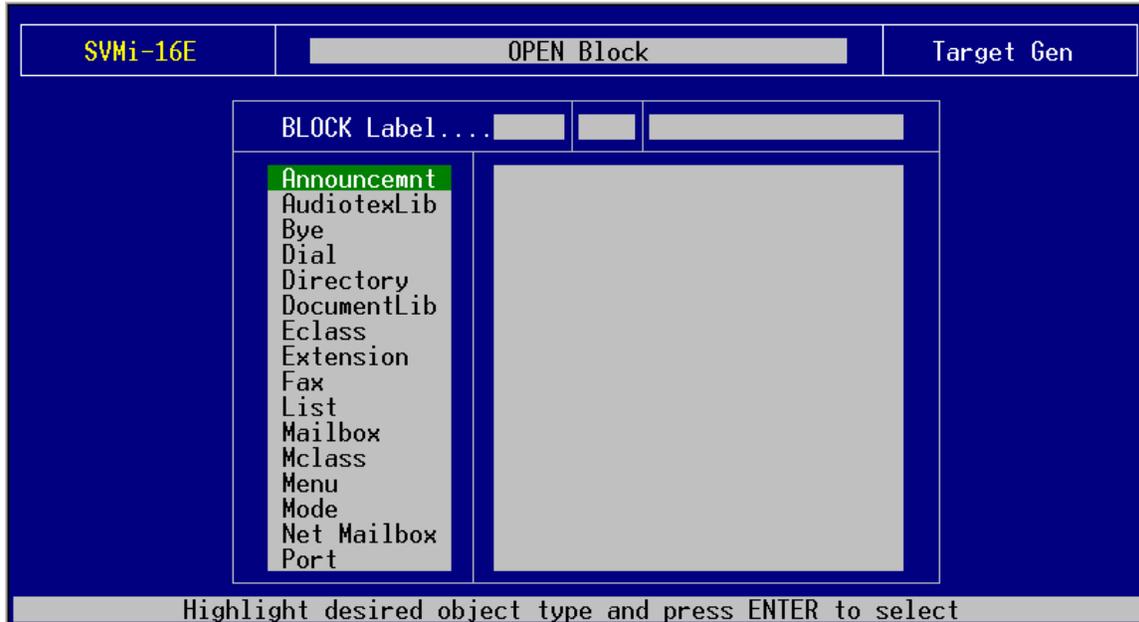
**January 13, 2006**

This document covers the process of activating the **Auto Forward** of messages feature on the SVMi product.

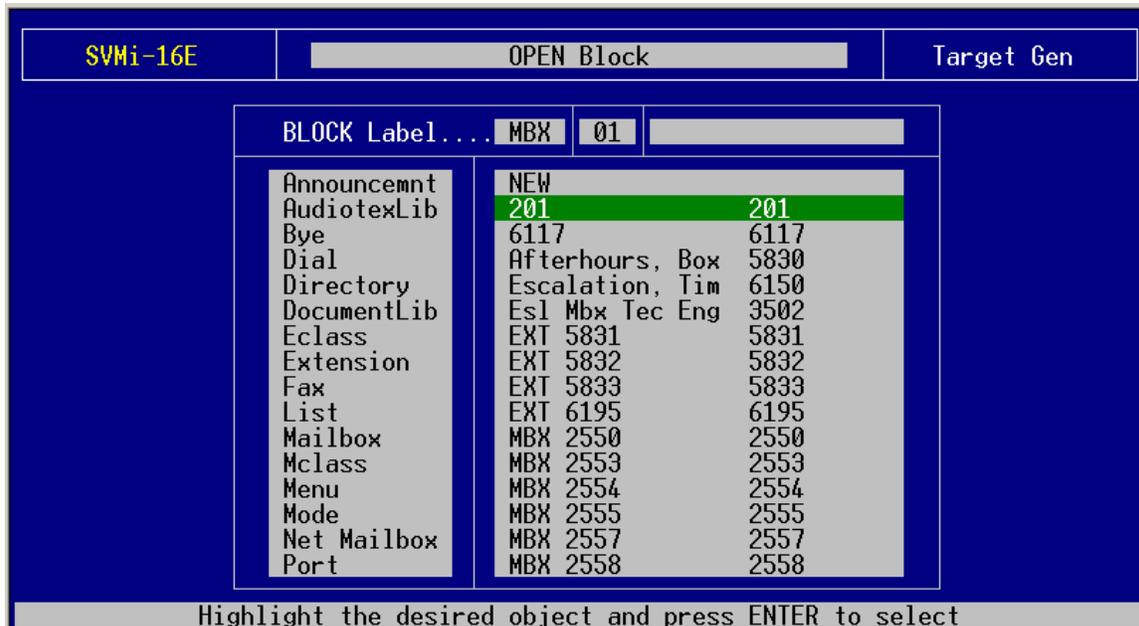
1. First highlight **Open Block Table** from the **System Main Menu** in the voicemail system and press the <enter> key.



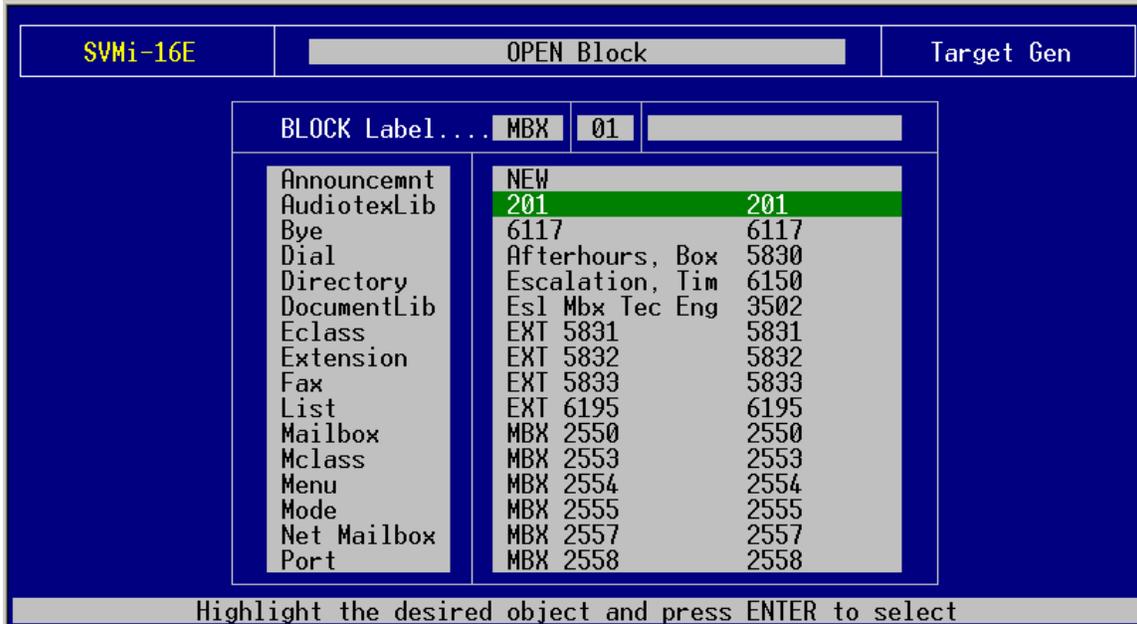
2. After pressing <enter> the **Open Block** screen will be displayed.



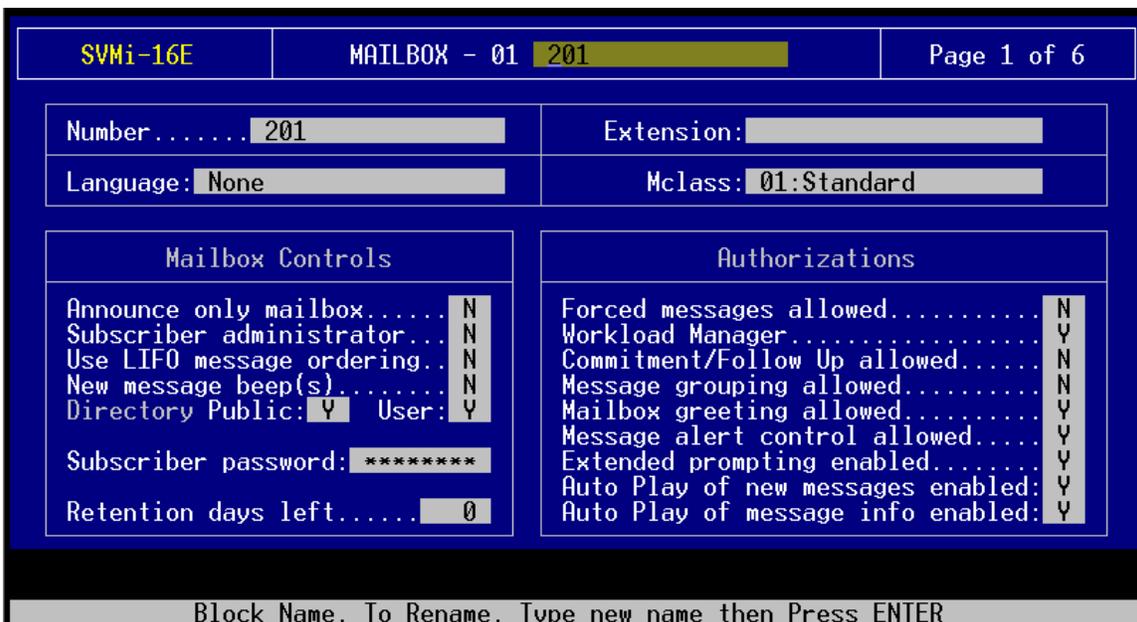
3. Please use the arrow down key or press the letter 'M' once to get into the **Mailbox Block** menu choice and then press the <enter> key. Choose the **Mailbox Group** number and then press <enter> again.



3. Find and highlight the mailbox that this feature is to be set up on and press the <enter> key. If there are only a few mailboxes on the system use the up and down arrow keys to find and highlight the mailbox. If there are many mailboxes on the system press **Ctrl+Q** then enter the mailbox number and then press the <enter> key to open the mailbox quickly.



4. Once page 1 of the **Mailbox Block** is displayed press the **Ctrl+D** key to go to page 2.



5. Set the **Enable Auto Forward** field to 'Y'. If the message needs to be deleted after being forwarded set the **Delete after forwarding** field to 'Y'. The **Auto forward delay** timer controls how long before the auto forwarding occurs. For a delay of 1 minute set the **Auto forward delay** field to **0:01**.

SVMi-16E		MAILBOX - 01 201		Page 2 of 6																						
<b>Message Alert</b> Message alert is currently on..... N Alert on urgent messages only..... N Alert phone number: _____			<b>Message Waiting Indicators</b> This mailbox has an MWI... Y MWI number: 201																							
<b>Delivery Schedule</b> <table border="1"> <tr><td>Sunday.....</td><td>12:00A</td><td>12:00A</td></tr> <tr><td>Monday.....</td><td>12:00A</td><td>12:00A</td></tr> <tr><td>Tuesday.....</td><td>12:00A</td><td>12:00A</td></tr> <tr><td>Wednesday.....</td><td>12:00A</td><td>12:00A</td></tr> <tr><td>Thursday.....</td><td>12:00A</td><td>12:00A</td></tr> <tr><td>Friday.....</td><td>12:00A</td><td>12:00A</td></tr> <tr><td>Saturday.....</td><td>12:00A</td><td>12:00A</td></tr> </table>			Sunday.....	12:00A	12:00A	Monday.....	12:00A	12:00A	Tuesday.....	12:00A	12:00A	Wednesday.....	12:00A	12:00A	Thursday.....	12:00A	12:00A	Friday.....	12:00A	12:00A	Saturday.....	12:00A	12:00A	<b>Message Autoforward</b> Enable autoforward..... Y Delete after forwarding... N Auto forward delay.... 0:00		
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Saturday.....	12:00A	12:00A																								
'Y' to enable automatic message forwarding, 'N' to disable																										

6. From page 2 of the **Mailbox Block** press **Ctrl+D** three more times to get to page 5.

SVMi-16E		MAILBOX - 01 201		Page 5 of 6	
Operating MODE.. 00 Default		<b>CallDirector</b>			
		Event	Action	Typ	Target Name
		MSG-LEFT			
		NOMSG-LEFT			
		ESCAPE			
		GREET-DTMF			
		OPERATOR			
		AUTO-FWD	Goto	LST 01	BCS
Mailbox for messages to be 'Auto-Forwarded' to					

7. Using the up and down arrow keys highlight the **Auto-FWD** field and press the <enter> key. Select the mailbox or list that will receive the forwarded message.

8. Test application by leaving a message for extension 201.

*If you have any questions about this or any other SVMi Application please contact Samsung Technical Support by phone at 1-800-737-7008 or by email at: [BCS.Support@Samsung.com](mailto:BCS.Support@Samsung.com)*