



Using Message Alert to an External Number

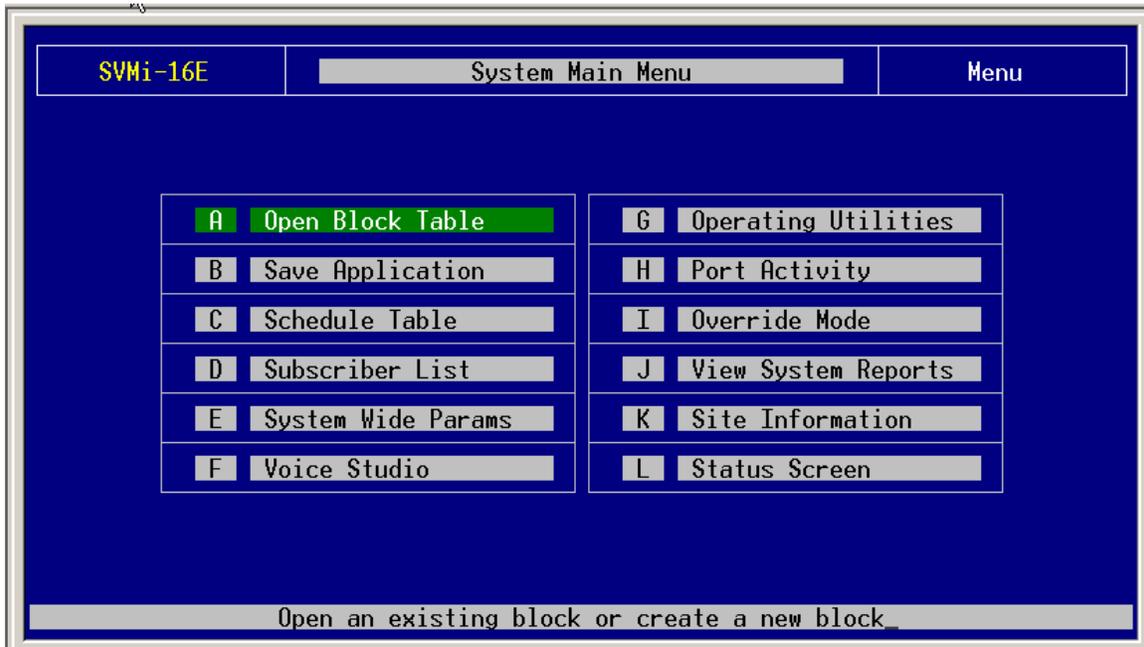
SVMi Application 5

January 6, 2006

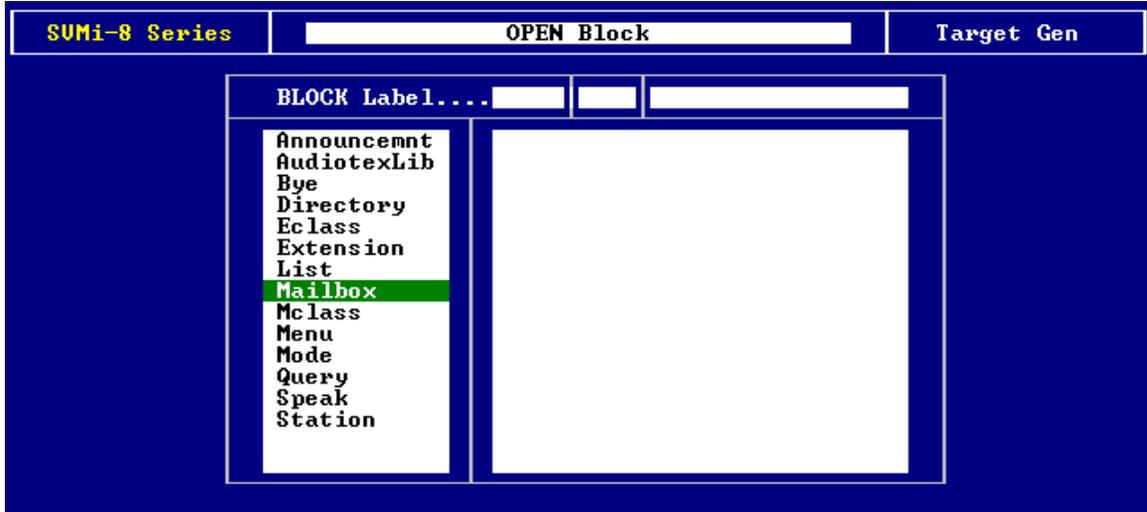
This document covers the process of activating the **Message Alert** feature during certain hours on the SVMi product.

Task: Between the hours of 8:00am and 5:00pm the SVMi will notify an external number that a new message has been left in Mailbox 201.

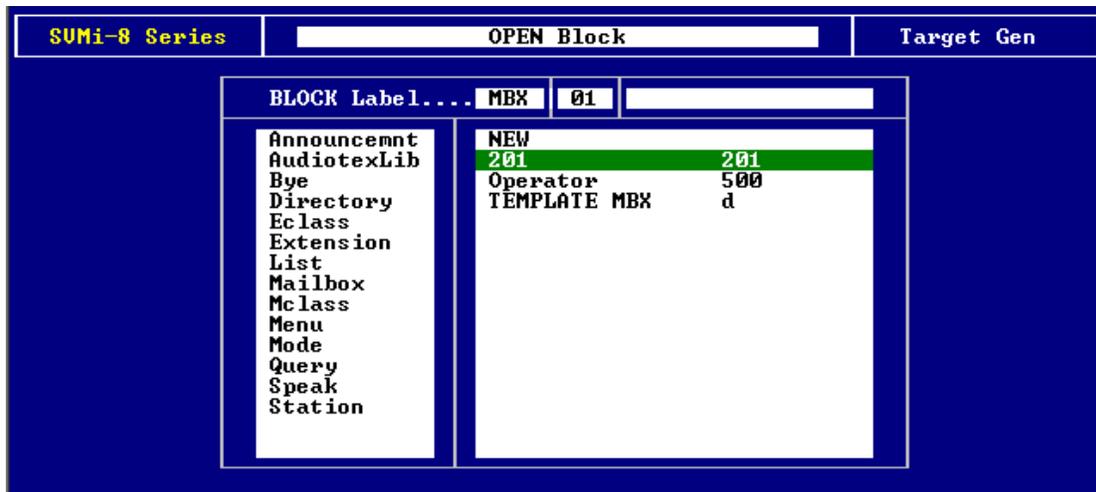
1. Log in to the SVMi. From the **System Main Menu** window select the **Open Block Table** then press the <enter> key.



2. Use the down arrow key or press the 'M' key once to select the **Mailbox Block** and then press the <enter> key. Select the mailbox group number and then press the <enter> key again.



3. Find and highlight the mailbox that this feature is to be set up on and press the <enter> key. If there are only a few mailboxes on the system use the up and down arrow keys to find and highlight the mailbox. If there are many mailboxes on the system press **Ctrl+Q** then enter the mailbox number and then press the <enter> key to open the mailbox quickly.



4. Once page 1 is displayed press the **Ctrl+D** keys to go to page 2.

SUMi-8 Series	MAILBOX - 201	Page 1 of 5
Group: 1	Number: 201	Extension: 01:201
VisiComm User:		Mclass: 01:Standard MCL
Mailbox Controls Announce only mailbox..... N Subscriber administrator... N Use LIFO message ordering... N New message beep(s)..... N Directory Public: Y User: Y Subscriber password: ***** Language English, American Retention days left..... 0		Authorizations Forced messages allowed..... N Workload Manager..... Y Commitment/Follow Up allowed..... N Message grouping allowed..... N Mailbox greeting allowed..... Y Message alert control allowed..... Y Extended prompting enabled..... Y Auto Play of new messages enabled: Y Auto Play of message info enabled: Y

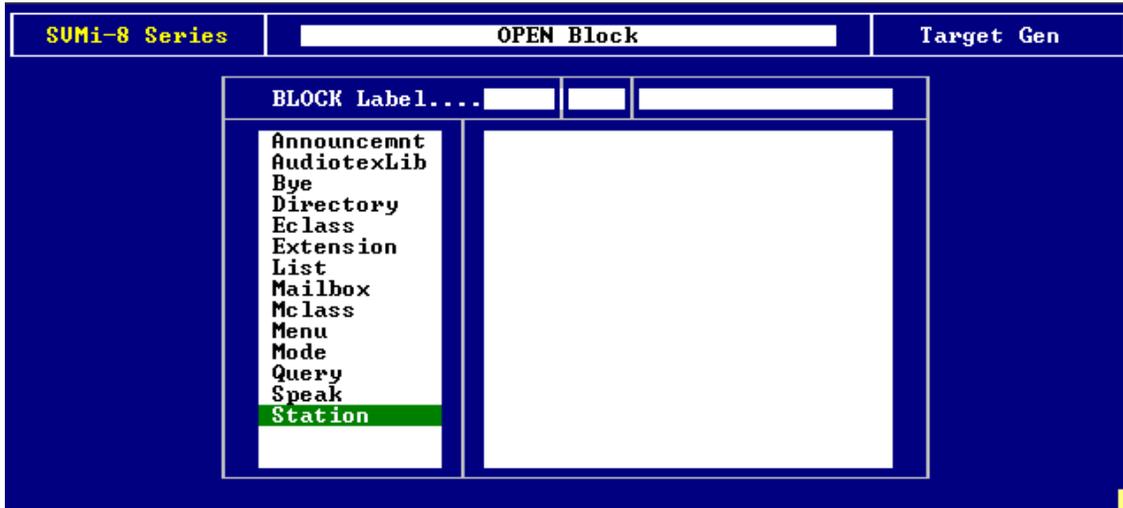
5. On page 2 make sure that **Message alert is currently on = Y**

6. The **Alert phone number** field contains the phone number of the phone that the message alert is to be sent to.

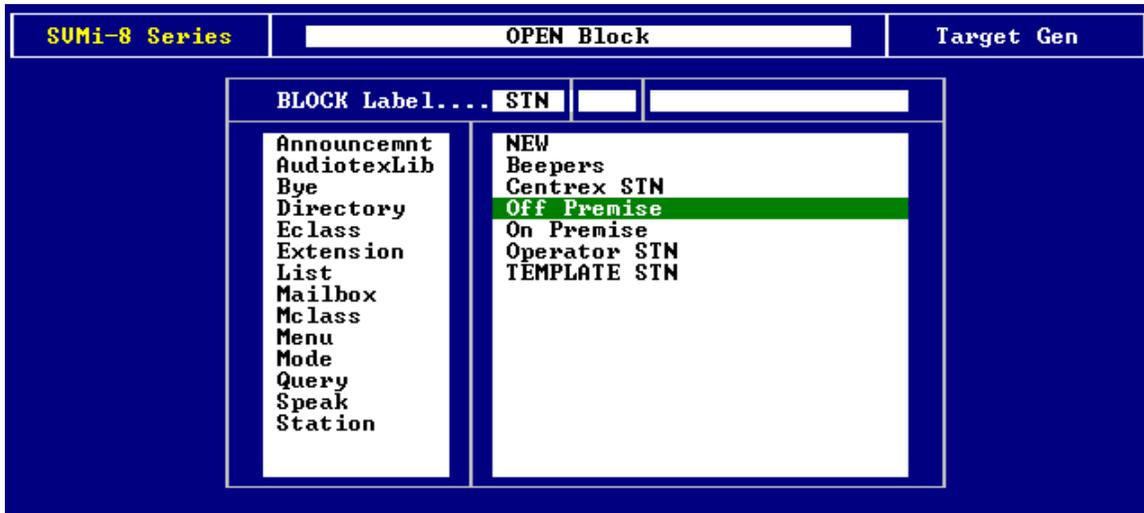
7. Now set up the desired delivery schedule for the message alert. In the example shown below the delivery schedule is set for Mon.-Fri. from 8:00am to 5:00pm and no alerts on the weekend.

SUMi-8 Series	MAILBOX - 201	Page 2 of 5																					
Message Alert Message alert is currently on..... Y Alert on urgent messages only..... N Alert phone number: 9727895678		Message Waiting Indicators This mailbox has an MWI... N MWI is currently on..... N MWI number: 201																					
Delivery Schedule <table border="1"> <tr> <td>Sunday.....</td> <td>Off</td> <td>Off</td> </tr> <tr> <td>Monday.....</td> <td>8:00A</td> <td>5:00P</td> </tr> <tr> <td>Tuesday.....</td> <td>8:00A</td> <td>5:00P</td> </tr> <tr> <td>Wednesday.....</td> <td>8:00A</td> <td>5:00P</td> </tr> <tr> <td>Thursday.....</td> <td>8:00A</td> <td>5:00P</td> </tr> <tr> <td>Friday.....</td> <td>8:00A</td> <td>5:00P</td> </tr> <tr> <td>Saturday.....</td> <td>Off</td> <td>Off</td> </tr> </table>		Sunday.....	Off	Off	Monday.....	8:00A	5:00P	Tuesday.....	8:00A	5:00P	Wednesday.....	8:00A	5:00P	Thursday.....	8:00A	5:00P	Friday.....	8:00A	5:00P	Saturday.....	Off	Off	Message Autoforward Enable autoforward..... N Delete after forwarding... N Auto forward delay.... 0:00
Sunday.....	Off	Off																					
Monday.....	8:00A	5:00P																					
Tuesday.....	8:00A	5:00P																					
Wednesday.....	8:00A	5:00P																					
Thursday.....	8:00A	5:00P																					
Friday.....	8:00A	5:00P																					
Saturday.....	Off	Off																					

8. Press the **Ctrl+E** keys to get back to the **Open Block Menu** and then highlight and select **Station**.



9. From the **Station Menu** use the arrow down key to select **Off Premise** and then press the **<enter>** key.



10. Make sure that the matching dial string fields either have the number of question marks that match the number of digits in the phone number that is to receive the message notification, or remove the question marks and input the exact phone number in the field.

11. Make sure that there is a **9**, in the **Prefix** field so that a trunk can be accessed for the **Message Alert**.

SUMi-8 Series	STATION - Off Premise	Page 1 of 4
Matching Dial Strings		
???????????	?????????	
?????????????	???????????	
Prefix and Suffix		
Prefix: 9 ,		
Suffix:		
Transfer Controls		
Simultaneous xfers....	Y	
Conference calls.....	N	
Internal station.....	N	
Monitor transfers.....	N	
Message Waiting Indicator Controls		
Dial to set MWI on..		
Dial to set MWI off:		
Call Progress Training		
Ringing number:		5
Busy number....		5
Train	Retrain	Reset

12. Press **Ctrl+E** to save the programming and exit the screen.

If you have any questions about this or any other SVMi Application please contact Samsung Technical Support by phone at 1-800-737-7008 or by email at: BCS.Support@Samsung.com