

TECHNICAL BULLETIN

Date: March 10th 2003

NO.: 2003-03

TITLE: iDCS 100 Version 1.23

The purpose of this technical bulletin is to twofold: to inform you of the corrections made to 1.20 software in the release of 1.23 and to warn you of two known existing conditions that are related to Voicemail Transfer Key and a station in auto answer mode.

IDCS PHONES WITH EXTERNAL MIC.

In version 1.20 the external microphone did not function with iDCS phone. Version 1.23 corrects this.

AA PORT DOES NOT DETECT DTMF DIGITS

When the AA card was used as the main answer position, the system would only recognize DTMF digits on the first port of the AA card. Version 1.23 allows for DTMF digits to be detected on all 4 ports of the AA card.

UCD OPTION - A DISSCONNECT CANNOT BE ENTERED AS A FINAL DESTINATION.

In MMC 607 UCD OPTIONS, the FINAL DESTINATION parameter can be a station, station group, a disconnect or another UCD plan. Previous software would not allow "a disconnect" as an option. Version 1.23 resolves this issue.

EXISTING CONDITIONS

MAIN GREETING HEARD VIA VT KEY.

When an incoming call is answered at a station with a direct trunk appearance and the call is transferred to voicemail via the VT key and a dialed mailbox number, the caller hears the main greeting and not the mailbox greeting. If, however, the call is transferred via the VT key and a programmed DSS key, the outside party will hear the mailbox greeting. Next release of software will address this issue.

TRANSFER CALL TO A STATION WITH AUTO ANSWER.

On an incoming call that is transferred to a station set for auto answer, the called party cannot reply without picking up the handset. Next release of software will correct this.

If you have any questions about this or any other Technical bulletins please contact Technical support by phone 1800 737 7008 or by email techsupportmiami@sta.samsung.com