OfficeServ™ Communicator
Feature Comparison Table

An "✔" indicates that the corresponding feature is compatible with its corresponding Operational Mode.

OSC FEATURES	OfficeServ Communicator						SMT-i Phones				
	Basic[1]			Professional[1]							
	Soft Phone Mode[2]	UC Phone Mode[2]	Desk Phone Mode[2]	Soft Phone Mode[2]	UC Phone Mode[2]	Desk Phone Mode[2]	3105	5210	5220	5230	5243
Phone Contents											
— Background Images		✔			✔						✔
— Custom Ring Tones		✔			✔						✔
Sync Phonebook (Between OSC & Phone)		✔			✔				✔		✔
Buddy List — Requires i5243 Phone(s) only — No Client software required				✔	✔	✔					✔
OSC Integrated Call Recording (Voice Only)	✔	✔		✔	✔			✔	✔	✔	✔
Video Call	✔	✔		✔	✔			✔	✔	✔	✔
Video Recording (Voice & Video)	✔	✔		✔	✔			✔	✔	✔	✔
Chat[3]/Instant Messaging (IM)[3] (Text Chat – No Audio)				✔	✔	✔	✔	✔	✔	✔	✔
File Sharing				✔	✔	✔	✔	✔	✔	✔	✔
Presence Awareness				✔	✔	✔	✔	✔	✔	✔	✔
Screen Sharing				✔	✔	✔	✔	✔	✔	✔	✔
Video Chat[3]/IM with Video[3] — Up to 5 Members [You + 4] — Text Chat [No Audio]				✔	✔	✔	✔	✔	✔	✔	✔
White Boarding				✔	✔	✔	✔	✔	✔	✔	✔
Access to EasySet	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔
Audio Conferencing	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔
Call Control (Transfer, Hold, Forwarding, Speed Dial)	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔
Called / Missed Call Logs	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔
Dial from Outlook Contact List(s)	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔
Free Dial	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔
Make and Answer Calls	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔
Missed Call Notification	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔
OSC Phonebook	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔
OSC Calendar / Schedule	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔
Screen Pop Contact List (from OSC Phonebook and/or Outlook)	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔
SMS[3] / Text Messages[3]	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔
Sync Phonebook (Between OSC & Phone)	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔

[1] Installation Mode – Whether to run Basic or Professional must be decided at the time of the OSC Client software is being installed. If it needs to be changed, the OSC Client software must be uninstalled and then installed again from the beginning.

[2] Operational Mode – Within an Installation Mode the Subscriber/User/Client can switch between Operational Modes while they are logged out of the OSC.

[3] OSC features such as Video, Chat, IM, SMS and Text Messaging are internal features; Subscriber to Subscriber. All Subscribers must be on the same network LAN as well as the same Phone system.