CONNECT ON A NEW LEVEL
With **Office**Serv™ Communicator

SAMSUNG

Enhanced collaboration. Greater mobility. Increased flexibility. Now there's an integrated communications application that can help you achieve all three—with the end result of providing better service to your customers. With Samsung's **OfficeServ™ Communicator Basic or OfficeServ™ Communicator Professional with Messenger,*** you can seamlessly bring together voice, video, and instant messaging capabilities at a price that matches your budget.

Both versions of **Office**Serv Communicator (Basic and Professional) operate in three modes that can be changed on the fly, so you can switch from DeskPhone to SoftPhone or UCPhone whenever you need to.
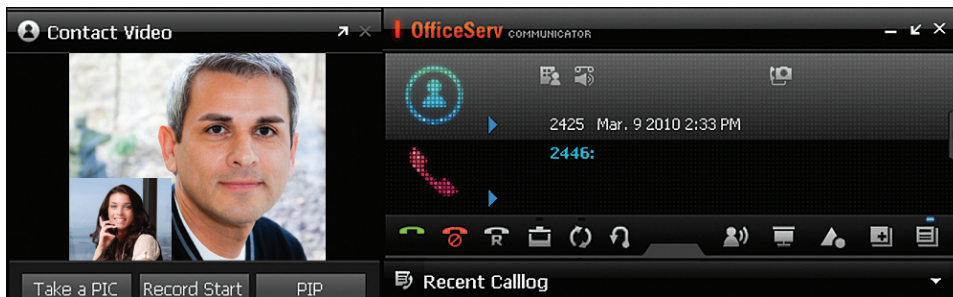
UCPhone mode for connecting to Samsung's latest line of SMT-iSeries phones, enables specialized functionality such as uploading and downloading contacts from Microsoft® Outlook.*

SoftPhone mode allows you to dial, answer, release, transfer, hold, or host conference calls right from the desktop, whether you are in the office or on the road.

DeskPhone mode provides desktop call control on all non-SMT-iSeries phones.**
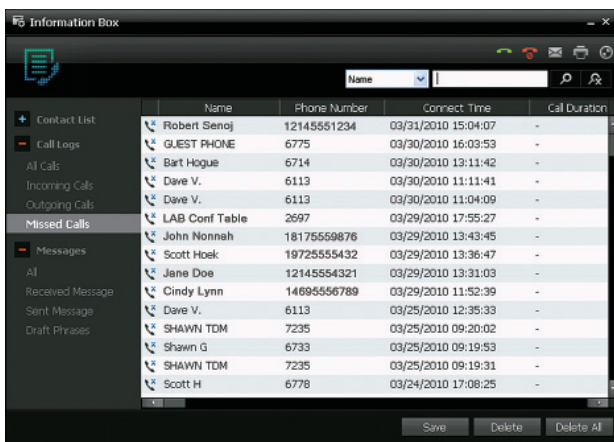
OfficeServ Communicator Basic

If you're looking for improved call control and greater convenience, **Office**Serv Communicator Basic can provide you with both. You can easily view a list of outgoing and incoming calls and hit redial to return calls you may have missed.

◀ **Office**Serv
Communicator
Video Call

Additional features include:

Video calling puts co-workers face to face with a click of a mouse, even if there are many miles between them. *Users must be on the same network.*

▲ **Office**Serv Communicator
Missed Call Log

Screen pops provide incoming caller information. *Available in UCPhone and Softphone modes only.*

Audio and video recording to your local PC lets you review what was discussed during a meeting.

Phone book for uploading Microsoft Outlook contacts.

Click to dial from Communicator or Microsoft Outlook or by highlighting a phone number in any document type (TXT, PDF, DOC, XLS, etc.) using a Free Dial Hot Key.

Access network directory service via Microsoft Exchange or a similar server.

Configuration tool allows personalization of your phone's features with ringtones, pictures, and an enhanced phone book.

*Upload and Download feature not available on SMT-i3105 model.

Requires **OfficeServ Link and license.

OfficeServ Communicator Professional with Messenger*

OfficeServ Communicator Professional has all the Communicator Basic features and adds instant messaging, collaboration, and presence awareness functions. It even gives users the ability to turn an IM exchange into a video conference or whiteboarding session without interruption.
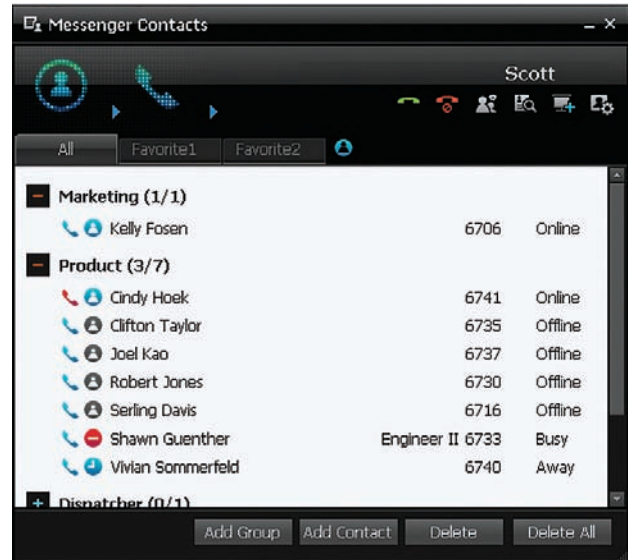
Instant messaging allows for real-time communication between colleagues at a distance.

Whiteboarding lets coworkers collaborate and brainstorm with one another right from their desktops.
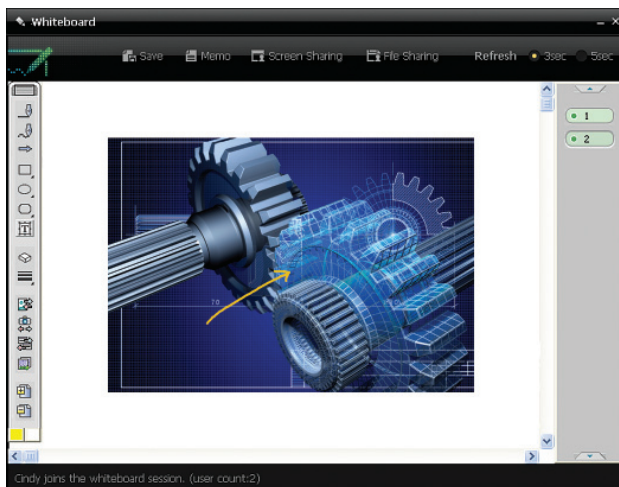
File transfer gives participants in a chat session the ability to exchange files from within the chat window.

Presence awareness enables workers to quickly detect a colleague's availability for a time-sensitive discussion.

NOTE: The above features may be shared among **Office**Serv users on up to 8 nodes within a Samsung proprietary network using our networking software (SPNet™).
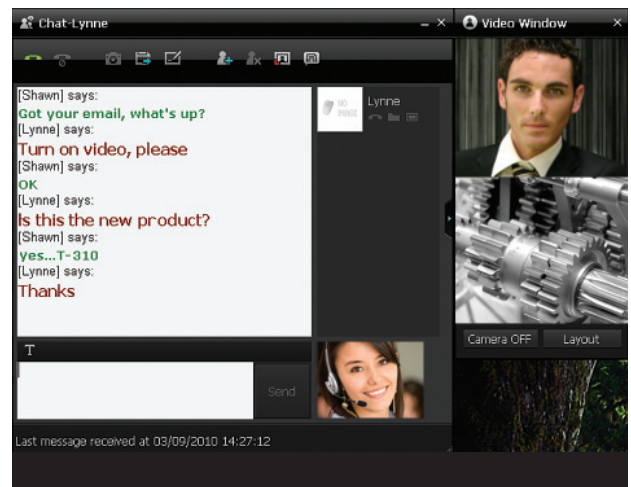

▲ **Office**Serv Communicator Professional Presence Awareness

OfficeServ Communicator Professional Video Chat

◄ **Office**Serv Communicator Professional Whiteboarding

With the big-business collaboration capabilities offered by **Office**Serv Communicator Basic and Communicator Professional with Messenger, your employees can become more efficient inside and outside the office. They'll have the tools to collaborate up close and personal regardless of how much distance there is between them and other business associates, fostering faster decision making, better service, and business growth.

*Requires **Office**Serv Link and license. Video is not supported accross SPNet.

The features described in this brochure are available to users on similar **Office**Serv 7000 Series platforms with v4.48 or higher. See your authorized Samsung dealer for compatibility.

This brochure was designed to highlight features. However, not all features are available on all modes. Talk to your authorized Samsung dealer about the specific features you would like and what is required to make them work.

For more information or to locate a dealer, go to www.samsung.com/bcs.