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September 14, 2012

OfficeServ™ IP-UMS Version 1.4.0.7 (2012.09.11) and Client Version 3.0.1.5 (2012.05.10) New Software Release

Samsung is pleased to announce the release of version V1.4.0.7 (2012.09.12) of the OfficeServ™ IP-UMS application along with Client version 3.0.1.5 (2012.05.10).

NEW SOFTWARE ENHANCEMENTS

- IP-UMS server software Version 1.4.0.7 now supports the IMAP protocol, which is now compatible with Microsoft Exchange 2010 (64 Bit) which only supports IMAP. When upgrading from previous versions of IP-UMS, WebDAV or IMAP protocols are available as an option.
- Client software V3.0.1.5 is compatible with Microsoft Outlook 2010 (64 bit).
- Client software V3.0.1.5 is compatible with Microsoft 64 bit operating systems.
- Client software V3.0.1.5 is backward compatible with earlier versions of IP-UMS application. So replacing older 32 Bit PCs with new 64 bit PCs using this new IP-UMS Client is available to your existing IP-UMS installations.

CHANGES TO FUNCTIONALITY

Text to Speech (TTS)

Earlier versions of OfficeServ IP-UMS supported text to speech (TTS) to read email messages over the phone. With the explosion of Smart Phones the need for TTS dramatically decreased. OfficeServ IP-UMS Version 1.4.0.7 discontinued TTS for reading email messages to callers.

OfficeServ™ IP-UMS Version 1.4.0.7 (2012.09.11) and Client Version 3.0.1.5 (2012.05.10) Software Release

TTS is only used for making system and automated attendant (AA) prompts. In this case TTS is not speaking directly to the caller. When the System Admin types the text for the required prompt and then presses the SAVE button the text is instantly processed and converted to either a WAV or G.729 file. After it is converted the TTS port is **not** used to speak the prompt to the caller. With this change in operation it is unlikely that a user will need more than one TTS port.

When using TTS you must select a language and voice that will speak the prompt to the caller. The number of languages is licensed but the number of voices per language is not. So if you want to speak both Spanish and English, two TTS language licenses are required. English has 4 available voices and Spanish has 2. Even though there will be 6 language CDs to install you will only need to order two TTS languages, 1 for English and 1 for Spanish.

Note: TTS languages are separate from the nine languages that are included free of charge with the voice mail portion of IP-UMS.

AVAILABILITY & PRICING

Both the Server and Client software are now available for download from GSBN. Please note that a **license is required** to make the software function. Only IP-UMS certified companies will be allowed to order the IP-UMS License. For assistance with installing or upgrading to the newest version contact Samsung Technical Support at 800-737-7008.

There is **no change in pricing** as currently listed on the Samsung Systems Order Form (Price List) published on GSBN.

SOFTWARE COMPATIBILITY CHART

When running OfficeServ™ V4.60b.

Product	Version	Module	Windows 32 Bit OS Type				
			Desktop OS			Server OS	
			Windows Vista	Windows XP	Windows 7	Windows 2003	Windows 2008
OfficeServ IP-UMS	V1.4.0.7 2012.09.11	Server	no	yes	yes	yes	no
OfficeServ IP-UMS	V3.0.1.5 2012.05.10	Client	no	yes	yes	NA	NA

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			Windows 64 Bit OS Type			
			Desktop OS		Server OS	
Product	Version	Module	Windows Vista	Windows 7	Windows 2003	Windows 2008 R2
OfficeServ IP-UMS	V1.4.0.7 2012.09.11	Server	no	yes	yes	yes
OfficeServ IP-UMS	V3.0.1.5 2012.05.10	Client	no	yes	NA	NA

			Microsoft Outlook				
			32 Bit OS				64 Bit OS
Product	Version	Module	2002	2003	2007	2010	2010
OfficeServ IP-UMS	V3.0.1.5 2012.05.10	Client	yes	yes	Yes	yes	yes

			Microsoft Exchange Server		
			32 Bit OS	64 Bit OS	
Product	Version	Module	2003	2007	2010
OfficeServ IP-UMS	V1.4.0.7 2012.09.11	Server	yes	yes	Yes

DOCUMENTATION

The following IP-UMS support documentation will be available for download from the Global Samsung Business Network (GSBN) website, www.samsunggsbn.com:

DOCUMENTATION	LOCATION ON GSBN
▪ OfficeServ™ IP-UMS and SVMi-20E Messaging Systems Sales Brochure	Communication, Sales and Marketing, Downloads, Brochures
▪ OfficeServ™ IP-UMS User Guide	Communication, Sales and Marketing, Downloads, User Guides
▪ OfficeServ™ System Administrator Guide	
▪ OfficeServ™ IP-UMS General Description	Communication, Sales and Marketing, Downloads, General Description
▪ OfficeServ™ IP-UMS Pre-Sales and Pre-Installation Checklist	Communication, Technical Support, Downloads, Technical Manuals
▪ OfficeServ™ IP-UMS Installation Guide	

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TRAINING & CERTIFICATION

If you are currently certified on the OfficeServ™ IP-UMS, a new certification will not be required. However, it is strongly advised to download the revised IP-UMS Documentation for reference when in the field.

The IP-UMS instructor led certification course has been updated to teach only this new version. Please review the training schedule for the next available P-UMS class.

If there are any questions regarding this notice, please contact your Regional Sales Manager or Samsung Technical Support via email at bcs.support@samsung.com.