


Bulletin No.: 220\_Link\_EasySet\_V3

May 10, 2010

## New Versions of the OfficeServ™ Link v3.3.0.4 and EasySet v3.2.3.0 Applications

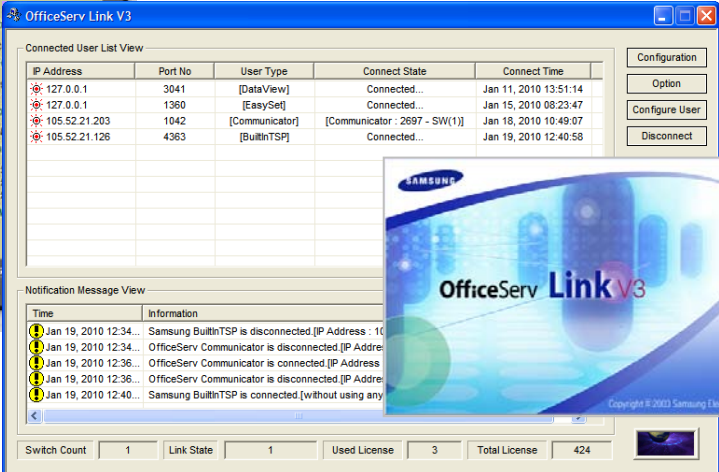
Samsung Telecommunications America is pleased to announce new versions of the OfficeServ Link V3.3.0.4 and OfficeServ EasySet V3.2.3.0 applications. These new versions are being released to support the newest OfficeServ 7000 Series V4.46d main system software, the new SMT-i Series wired IP phones, and the OfficeServ Communicator and OfficeServ Messenger applications. The new OS Link and OS EasySet are compatible only with OfficeServ 7000 Series systems, including the OfficeServ 7030, 7100, 7200-S, 7200, and 7400.

The new Link and EasySet software may be downloaded from the GSBN website or obtained from Samsung Technical Support on or after May 10, 2010. For assistance installing or upgrading to the newest versions contact Samsung Technical Support at 800-737-7008.



The OfficeServ EasySet Home Page shows a web interface with a menu bar including Station Lock, Password, Call Forward, Station Name, Speed Dial, Date Display, PGM Map, Alarm, Send Map, and Help. Below the menu is a large image of a Samsung IP phone displaying '2495:LYNNE[004]' and 'Fri 19 Feb 08:36'. A smaller inset image shows the OfficeServ EasySet v3.2.3.0 2010.02.09 logo.

**OfficeServ EasySet Home Page**



The OfficeServ Link Application Window displays a 'Connected User List View' table with columns for IP Address, Port No, User Type, Connect State, and Connect Time. It also includes a 'Notification Message View' section showing a log of events.

IP Address	Port No	User Type	Connect State	Connect Time
127.0.0.1	3041	[DataView]	Connected...	Jan 11, 2010 13:51:14
127.0.0.1	1360	[EasySet]	Connected...	Jan 15, 2010 08:23:47
105.52.21.203	1042	[Communicator]	[Communicator : 2697 - SW(1)]	Jan 18, 2010 10:49:07
105.52.21.126	4363	[BuiltInTSP]	Connected...	Jan 19, 2010 12:40:58

**OfficeServ Link Application Window**

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## OfficeServ Link V3 and OfficeServ EasySet V3

### NEW OFFICESERV LINK FEATURES

#### 1. OfficeServ Communicator Support

For years the OfficeServ Link has supported a full suite of CTI applications. The V3.3.0.4 software allows you to add a new CTI application to the suite: the OfficeServ Communicator. The OS Communicator is a powerful call control application with special functionality enabled by and for the new SMT-i Series IP phones.

For more information on the OfficeServ Communicator see the OfficeServ Communicator and OfficeServ Messenger Product Bulletin 218\_Communicator\_Messenger also released today.

#### 2. OfficeServ Messenger Support

Along with the support of the OfficeServ Communicator, OS Link V3.3.0.4 also allows you to connect and use the OfficeServ Messenger server. The OS Messenger is a presence awareness and collaboration server used by the OfficeServ Communicator application to provide instant messaging, buddy lists, white boarding, and more.

For more information on the OfficeServ Communicator see the OfficeServ Communicator and OfficeServ Messenger Product Bulletin 218\_Communicator\_Messenger also released today.

### NEW OFFICESERV EASYSET FEATURES

#### 1. SMT-i Series Wired IP Keyset Support

We are excited to announce that the EasySet V3.2.3.0 software for the OfficeServ 7000 Series adds support for Samsung's newest line of IP phones: the SMT-i Series. This new software allows you to manage settings for all of the new phone models, SMT-i3105, SMT-i5210, SMT-i5220, SMT-i5230, and SMT-i5243, in addition to any existing Samsung phones you may have installed.

For more information on the new phones and their capabilities see the SMT-i Series Product Bulletin (No.: 217\_SMT\_i\_Series) also released today.

#### 2. Automatic Connection

Due to a large number of requests from the field the newest version of EasySet, V3.2.3.0, can now be set to connect to OfficeServ Link automatically upon launching. This means that you can now have a server that restarts automatically without the need for manual intervention.

## OfficeServ Link V3 and OfficeServ EasySet V3

### SOFTWARE COMPATIBILITY

The OfficeServ Link V3.3.0.4 is compatible only with OfficeServ 7000 Series systems running V4.46d main system software or higher. The OfficeServ EasySet V3.2.3.0 is compatible only with OfficeServ Link V3.3.0.4 or higher. The OfficeServ Link V3.3.0.4 supports only **one (1)** OfficeServ EasySet connection, and it must be OfficeServ EasySet V3.2.3.0 or higher.

### ORDERING INFORMATION

CTI License	(Enter in OfficeServ Link)	List Price USA	List Price Canada
KP-AP2XWES/XAR	OfficeServ Link V3 License (with EasySet)	\$200.00	\$208

### TECHNICAL DOCUMENTATION

The following documentation has been updated to reflect the new features and enhancements of software version 3. They are dated 05/2010 and are available for download from the Global Samsung Business Network (GSBN) website, [www.samsunggsbn.com](http://www.samsunggsbn.com) or purchased online using the Samsung-FedEx Office Print-on-Demand website (<http://docstore.fedex.com/samsung>).

Documentation	Location on GSBN
▪ OfficeServ Link User Guide	Communication → Technical Support → Downloads → Technical Manuals
▪ OfficeServ EasySet User Guide	

**NOTE:** Product documentation requires Adobe® Reader 7.0 or higher. To download the latest version of Adobe Reader go to <http://get.adobe.com/reader/>

### TRAINING AND CERTIFICATION

If you have already completed OfficeServ Link & EasySet course number 3010-01-OL you are already certified to receive Technical Support. No additional training is required other than update your knowledge by reading the above listed documentation.

*If you have any questions regarding this notice, contact your Regional Sales Manager, or your Customer Service Representative at the number provided below, or via email at [BCS.Sales@samsung.com](mailto:BCS.Sales@samsung.com)*