

Bulletin No.: 217\_SMT\_i\_Series

May 10, 2010

## Samsung Multimedia IP Telephones SMT-i Series Product Release

Samsung Telecommunications America is pleased to announce the general availability of the Samsung Multimedia Telephone, SMT-i Series IP Telephones. This new offering introduces five new IP telephone models giving you more choices to address a variety of VoIP demands for OfficeServ systems.



### Highlights of SMT-i Series IP phones:

- Color and Backlit LCD displays
- Easy navigation like Samsung cell phones
- Built-in headset jack (R22)
- Full duplex speaker phone
- Multiple ring tones
- Built-in Phonebook
- Built-in Call Logs
- Desi-less Functionality
- Downloadable Ringtones
- Downloadable Wallpaper
- CID Phonebook Pictures
- Total 99 programmable buttons (soft AOM)
- Short messaging to other Samsung SMT i-Series IP telephones, OfficeServ SoftPhone, and SMT WiFi handset and ITP-5112L.
- Support OfficeServ Communicator UCPhone mode
- G.722 codec for High Definition (HD) voice
- Dark gray matte finish with glossy black faceplate.

Samsung Telecommunications America  
Business Communication Systems  
1301 East Lookout Drive  
Richardson, TX 75082

# OfficeServ™ SMT-i Series IP Telephones Release

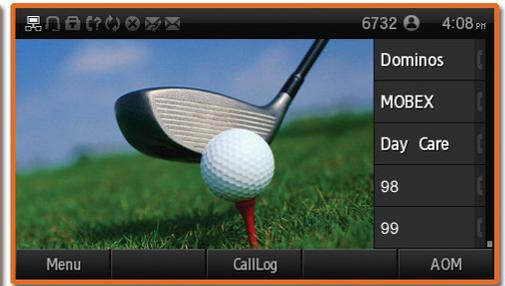
## Vivid Color Displays & Convenient Desi-less Soft Keys on SMT-i5243 Model



▶ Personalize Your Phone with Love Ones



▶ Idle Display with Presence Status of your Buddy List



▶ Page Up/Down to see 99 Buttons of Soft AOM with Personalized DESI Labels

## Easy to Navigate Menus on Black & White Backlit Display Models



▶ Phone Settings



▶ Application Settings



▶ Call Log Selection



▶ Configuration Menu



▶ Message Status & Management Display

# OfficeServ™ SMT-i Series IP Telephones Release

This new telephone family consists of the following models:

## SMT-i5243

- Top-of-the-line model with style and personalization
- 19 Button Color Display
- Caller ID with photo (visual phone book)
- Downloadable ring tones and pictures (wallpaper)
- Supports optional Gigabit adapter
- XML browser
- Built-in USB port to support Bluetooth dongle, video camera, and USB memory



## SMT-i5230

- 5 Button Desiless model is excellent for sales staff with numerous contacts that frequently change
- View five numbers at once, scroll up or down to view a total of 99 numbers
- User-definable labels--no paper strips needed to customize your phone
- Supports optional Gigabit adapter for large data transfer
- XML browser



## SMT-i5220—\*Available July 2010

- Dynamic phone suitable for customer service or other call-intensive areas requiring multiple lines for diverse functions
- 24 Button Backlit IP Telephone
- Customizable soft keys and hard buttons
- Supports optional Gigabit adapter for large data transfer
- XML browser



## SMT-i5210

- Perfect for administrative use and routine answering and dialing
- 14-button backlit display IP Telephone
- Customizable soft keys and hard buttons
- Easy access to call logs, voicemail, directory, etc.
- Supports optional Gigabit adapter for large data transfer



# OfficeServ™ SMT-i Series IP Telephones Release

## SMT-i3105

- Entry Level 5 Button IP Telephone
- Ideal for basic functionality. Great for common areas and conference rooms.
- Transfer, hold, conference or mute with ease
- Multiple ring tones facilitate personalization
- Desk or wall mountable
- Send short messages to other phones via the display interface



## OPTIONAL EQUIPMENT

### SMT-i5264 [ADD-ON MODULE]

- 64 programmable keys IP add-on module
- Powered by PoE or external AC adaptor (max. 5.8W)
- Registered as a Samsung IP Phone
- High Angle: 7.7" (H) x 5.4" (W) x 5.1" (D)
- Low Angle: 5.2" (H) x 5.4" (W) x 7.6" (D)
- Can be used with any ITP-5100 keysets, SMT-i Series, and TDM phones.
- Cosmetic design matches the SMT-i5200 Series phones.



### SMT-A52GE [GIGABIT ADAPTER]

- Gigabit adapter for SMT-i 5000 models
- 2 Ports 10/100/1000 BASE-T RJ45 (1 for Gb LAN, 1 for Gb PC)
- 1 Port 10/100 BASE-TX RJ-45 (for IP Phone connection)
- Powered by PoE or AC power adaptor (max 7.2W)
- 1.8" (H) x 10.5" (W) x 8" (D)
- Easily attached to the bottom of telephone



### i5200 WM BKT [WALL MOUNT BRACKET]

- An optional bracket is available for wall mounting the SMT-i5200 Series phones to the wall. *For installation instructions, refer to the Installation Section of the System Technical Manual.*



# OfficeServ™ SMT-i Series IP Telephones Release

## AC POWER ADAPTERS

- The power adapters are sold separately. Required when PoE is not available.



RIGHT ANGLE

- ▶ SMT-i53PA for SMT-i3105 product



STRAIGHT

- ▶ SMT-i53PW for SMT-i5200 product

## MODEL COMPARISON TABLE

	SMT-i5243	SMT-i5230	SMT-i5220	SMT-i5210	SMT-i3105
Dimensions		High angle: 7.7"(H) x 8.8"(W) x 5.1"(D) Low angle: 5.2"(H) x 8.8"(W) x 7.6"(D)			7.8"(H) x 6.7"(W) x 4.3"(D)
LCD	4.3" (480x272) color LCD	Main:3.2" (128x64) backlit LCD; DESI:2.8" (128x64) backlit LCD	3.2" (128x64) backlit LCD		2.8" (128x64) LCD
Programmable buttons	14	5	24	14	5
Programmable soft buttons (via AOM soft key)	99				
Full duplex speaker phone	Yes				
Multiple ringtones	20	5	16	5	
Headset jack (RJ-22)	Yes				No
Optional Gigabit switch adapter	Yes				No
HD voice (G.722)	Yes				No
Power over Ethernet (PoE) <sup>1</sup>	Yes				
External USB port	1				No
Supports USB Bluetooth® dongle	Yes				No
Supports USB camera	Yes				No
Import/Export phone book to USB memory	Yes				No
Wall mount				Yes <sup>2</sup>	Yes
Two-position desk mount				Yes	No
Phone book entries	500				100
Call logs (in/out/all)	300				100
Short messages (in/out)	100/100				30/30
OfficeServ Communicator (OSC) UC mode <sup>3</sup>				Yes	No
Download images via OSC	Yes				No
Download ringtones via OSC	Yes				No
OfficeServ Messenger <sup>4</sup>	Yes				No

<sup>1</sup>AC power adapter optional <sup>2</sup>Optional external bracket <sup>3</sup>Required licenses on OfficeServ 7000 <sup>4</sup>Required licenses on OfficeServ Link

# OfficeServ™ SMT-i Series IP Telephones Release

## ORDERING

Effective May 10th, 2010 the new SMT-i Series telephones can be ordered online on GSBN or by using the Excel Order Form (available for download on GSBN [[www.samsunggsbn.com](http://www.samsunggsbn.com)] under Communication→Sales and Marketing→Downloads→Order Form). The new part numbers are listed below.

SMT-i Series IP Telephones and Accessories		\$US	\$CAN
F-B-i3105-10	<b>10-Phone Pack SMT-i3105D Entry level 5B IP Telephone</b> 10- SMT-i3105D/XAR IP Telephones (Dark Gray) <b>3 Year Warranty Only</b>	\$1,710	\$1,778
F-B-i5210-10	<b>10-Phone Pack SMT-i5210D 14B Backlit IP Telephone</b> 10- SMT-i5210D/XAR IP Telephones (Dark Gray) <b>3 Year Warranty Only</b>	\$2,511	\$2,611
F-B-i5220-10	<b>10-Phone Pack SMT-i5220D 24B Backlit IP Telephone</b> 10- SMT-i5220D/XAR IP Telephones (Dark Gray) <b>3 Year Warranty Only—Available July 1, 2010</b>	\$3,393	\$3,529
F-B-i5230-10	<b>10-Phones Pack SMT-i5230D 5B Desiless IP Telephone</b> 10-SMT-i5230D/XAR IP telephones (Dark Gray) <b>3 Year Warranty Only</b>	\$4,005	\$4,165
F-B-i5243-10	<b>10-Phones Pack SMT-i5243D 19B Color Display IP Telephone</b> 10-SMT-i5243D/XAR IP telephones (Dark Gray) <b>3 Year Warranty Only</b>	\$5,193	\$5,401
SMT-i3105DG SMT-i3105D/XAR	<b>SMT-i3105D Entry Level 5B IP telephone, Dark Gray</b> <b>3 Year Warranty Only</b>	\$190	\$198
SMT-i5210DG SMT-i5210D/XAR	<b>SMT-i5210D 14B Backlit IP telephone, Dark Gray</b> <b>3 Year Warranty Only</b>	\$279	\$290
SMT-i5220DG SMT-i5220D/XAR	<b>SMT-i5220D 24B Backlit IP telephone, Dark Gray</b> <b>3 Year Warranty Only</b>	\$377	\$392
SMT-i5230DG SMT-i5230D/XAR	<b>SMT-i5230D 5B Desiless Backlit IP telephone, Dark Gray</b> <b>3 Year Warranty Only</b>	\$445	\$463
SMT-i5243DG SMT-i5243D/XAR	<b>SMT-i5243D 19B Color Display IP telephone, Dark Gray</b> <b>3 Year Warranty Only</b>	\$577	\$600
SMT-i5264DG SMT-i5264D/XAR	<b>SMT-i5264D 64B IP Add-On Module , Dark Gray</b> <b>3 Year Warranty Only</b>	\$260	\$270
i5200 WM BKT SMT-A52WB/XAR	<b>Wall Mount Bracket for SMT-i5200 Series IP telephones, Dark Gray</b>	\$15	\$16
SMT-Gb-Mod SMT-A52GE/XAR	<b>SMT-i5200 Series Gigabit Module Adapter, Dark Gray</b> <b>3 Year Warranty Only</b>	\$160	\$166
i5200-AC-PSU SMT-A53PW/XAR	<b>SMT-i5200 Series Power Adapter</b> One per telephone required if PoE Switch is not used	\$20	\$21
i3100-AC-PSU SMT-A53PA/XAR	<b>SMT-i3100 Series Power Adapter</b> One per telephone required if PoE Switch is not used	\$20	\$21

# OfficeServ™ Softphone Software Version 1.3.2.4

## SOFTWARE COMPATIBILITY TABLE

### PHONES

SMT-i3105	SMT-i5210	SMT-i5220	SMT-i5230	SMT-i5243	SMT-i5264
V1.28 2010.04.01	V1.07 2010.04.01	TBD	V1.07 2010.04.05	V1.64 2010.04.05	V1.14 2010.01.30

### OFFICESERV SYSTEMS

OS 7400 (MP40)	OS 7200 (MCP)	OS 7200 (MP20)	OS 7200 (MP20S)	OS 7100 (MP10)	OS 7100 (MP10a)	OS 7030	IT Tool
V4.46d 10.05.03	V4.46d 10.04.29						

## DESI LABELS

Don't waste another minute labeling your telephone without DESI! DESI telephone labels are easy to make... and FAST. **The labels for the new SMT-i phones are available now.**

For more information on how to order paper strips and software from DESI please visit [www.desi.com](http://www.desi.com), call 800-814-3922 or e-mail [sales@desi.com](mailto:sales@desi.com).

**COUPON CODE:** When placing your order enter coupon code **ZWB748** to get the DESI LABELING SYSTEM software at no cost (\$75 value). Limit 1 coupon per customer. Code is good from May 10<sup>th</sup> thru May 22<sup>nd</sup>, 2010.

## DOCUMENTATION

The following documents are available for downloading on the Samsung's GSBN website at <http://www.samsunggsbn.com/>.

<i>Documentation</i>	<i>Location on GSBN</i>
SMT-i3105 User Guide	Communication → Sales and Marketing → Downloads → User Guide
SMT-i5210 User Guide	
SMT-i5220 User Guide	
SMT-i5230 User Guide	
SMT-i5243 User Guide	
System Administration Guide	
SMT-i Series IP Telephones Sales Brochure	Communication → Sales and Marketing → Downloads → Brochures
All OfficeServ 7000 General Description booklets have been updated (OS 7030, OS 7100, OS 7200-S, and OS 7200, OS 7400)	Communication → Sales and Marketing → Downloads → General Description
All OfficeServ 7000 Technical Manuals have been updated (OS 7030, OS 7100, OS 7200-S, OS 7200, and OS 7400)	Communication → Technical Support → Downloads → Technical Manual
OfficeServ 7000 Common Programming Manual	Communication → Technical Support → Downloads → Technical Manual
SMT-I series Quick Reference Document for Administrator	Communication → Technical Support → Downloads → Technical Manual

**NOTE:** Product documentation requires Adobe® Reader 7.0 or higher. To download the latest version of Adobe Reader go to <http://get.adobe.com/reader/>

# OfficeServ™ SMT-i Series IP Telephones Release

## TRAINING AND CERTIFICATIONS

**If you are already certified on the OfficeServ ITP** you will be assigned, at no cost, one new module and a test to upgrade your certification to include the new SMT-i Series phones. You are required to finish the new module and the certification test to obtain technical support on the SMT-i Series phones. This new module includes lessons on updated hardware and software, and instructions on how to register and upgrade phone software.

**If you are new to Samsung or have not acquired the OfficeServ IP certification yet**, please purchase this online course (3030-02-OL) at [www.samsung.plimus.com](http://www.samsung.plimus.com). It is the replacement for the previous OfficeServ ITP course (3030-01-OL). This new course includes OAS card programming, MGI and MPS Service and of course the new SMT series IP telephones.

If you have any questions related to this training course please refer to *Training Bulletin TN051010: Two New Technical Certification Courses*, or contact the Samsung Technical Training Department at 800-876-4782 Opt 3 or 972-792-2094 or via e-mail at [BCS.Training@samsung.com](mailto:BCS.Training@samsung.com).