Bulletin No.: 209_Documentation December 14, 2009

New OfficeServ™ 7000 Common Programming Manual



Your Samsung Product Department continuously strives to improve the documentation for all OfficeServ products. Over the past years your valuable attention to detail and feedback have enabled us to improve our documents. Recently many of you spoke loud and clear. By overwhelming request we are pleased to announce our latest improvement, a Common 7000 Programming Manual.

As more features were released and systems became more complex, so did the Programming Section of our manuals. The technical manuals became too large and too heavy, totaling more than 1,000 pages. So we compiled them into a new OfficeServ 7000 Common Programming Procedures Manual. This represents cost

savings and convenience. You can take one programming manual from site to site and keep all those valuable notes and tips in the same binder.

The new OfficeServ 7000 Common Programming Procedures Manual contains all the necessary MMCs to program the OfficeServ 7030, 7100, 7200-S, 7200, and 7400 systems. The MMCs that are common to all systems are included and the MMCs that are different for each system are covered in detail. Additionately, we removed the step by step procedures for each MMC as they were very repetitive. The Introduction to Programming section covers these procedures. We were told that once you learn the KMMC programming you never look at the individual steps.

The net result is the individual technical manuals were reduced by over 600 pages. This greatly reduces the cost to print them at Fedex Office or on your own printer.

Samsung OfficeServ™ 7000 Series Common Programming Manual

When ordering a printed copy of the manuals from Fedex Office please note that you will need to order only one copy of the Common Programming Procedures which can be used for all OfficeServ 7000 Series systems.

For example, for the OfficeServ 7030 system you will need to order the following:

- 1. OfficeServ 7030 Technical Manual
- 2. OfficeServ 7000 Series Common Programming Procedures



Samsung/Fedex Office Order Page

If you also want to order manuals for the OfficeServ 7200-S all you need is the OfficeServ 7200-S Technical Manual. You do not need an additional copy of the OfficeServ 7000 Common Series Programming Procedures since you already have a copy.

Printed copies of the OfficeServ Technical Manuals contain the following sections: General Description, User Instructions, Programming (does not include MMC list), Installation, and Special Applications, a binder insert and spine, and tabs. It does not include a BINDER.

The technical manuals posted online on GSBN contain all sections including the Common Programming Procedures. If you wish you can download the OfficeServ 7000 Series Common Programming Procedures Manual separately (located under Communication → Technical Support → Downloads → Technical Manuals).

WE WANT TO HEAR FROM YOU!

Please keep in touch and let us know how we can make our manuals better. If you need us to expand any sections, provide more detailed information, or you find any discrepancy or mistakes please let us know by contacting us by e-mail at v.sommerfeld@samsung.com

NOTE: To launch these new products this year, limited time did not allow the new OfficeServ 7030 and OfficeServ 7200-S manuals to have the Easy Navigation Links and Bookmarks at the time of first publication. These will be added by the end of March 2010.