

## OfficeServ™ MOBEX Trunk Compatibility Clarification

Recently we launched system software V4.30i for the Samsung OfficeServ 7000 Series product lines. With this new software you now have access to the MOBEX and Executive MOBEX features which are used to connect external devices such as cell phones to the OfficeServ 7000 systems.

During subsequent presentations and announcements some confusion was generated regarding what is and is not supported by MOBEX in regards to Service Provider trunk types. Our recently published documentation states that MOBEX and Executive MOBEX require PRI trunks. Since publication we received new information and we feel it is important to bring this new information to you.

As shown in the chart below the basic MOBEX feature, which is a free feature added to the OS7100, OS7200, and OS7400 systems, **can be used for both PRI and SIP trunk types**. The Executive MOBEX feature, however, requires PRI trunks. The reason for this is that the MOBEX DSPs used to detect DTMF during Executive MOBEX calls cannot attach to a SIP trunk at this time. This feature will be added in a future release, but **as of V4.30i the Executive MOBEX feature can be used only on PRI trunks**.

| Feature         | System          | Processor | PRI Supported | SIP Supported |
|-----------------|-----------------|-----------|---------------|---------------|
| Standard MOBEX  | OfficeServ 7400 | MP40      | YES           | YES           |
|                 | OfficeServ 7200 | MP20      | YES           | YES           |
|                 |                 | MCP       | NO            | NO            |
|                 | OfficeServ 7100 | MP10a     | YES           | YES           |
|                 |                 | MP10      | YES           | YES           |
| Executive MOBEX | OfficeServ 7400 | MP40      | YES           | NO            |
|                 | OfficeServ 7200 | MP20      | YES           | NO            |
|                 |                 | MCP       | YES           | NO            |
|                 | OfficeServ 7100 | MP10a     | YES           | NO            |
|                 |                 | MP10      | YES           | NO            |

As stated we are hard at work making Executive MOBEX work on SIP trunks, and when that change goes live we will update all documentation to reflect that fact. But we wanted to get this information out to you as soon as possible because we feel the use of Standard MOBEX on a SIP trunk is of great value to you in the field.

*If there are any questions regarding this notice please contact your Regional Sales Manager or Samsung Technical Support via email at [BCS.Support@samsung.com](mailto:BCS.Support@samsung.com).*