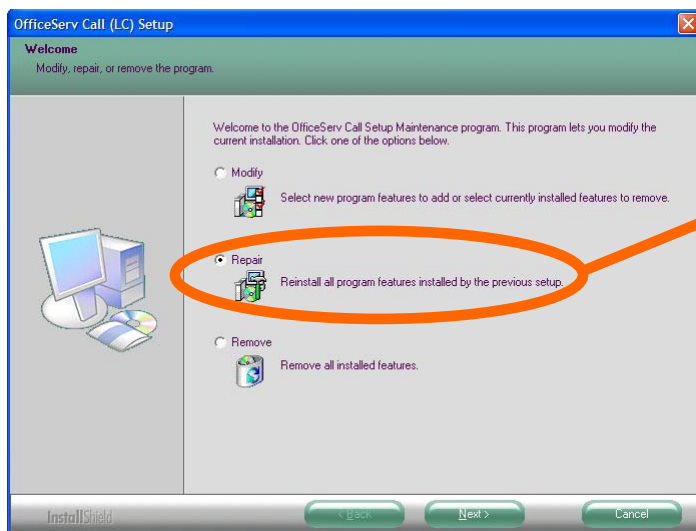


Bulletin No. 201_OS_Call_5_2_2_4

June 23, 2009

OfficeServ™ Call Version 5.2.2.4 (2009.04.30) General Availability

Samsung is pleased to announce the general availability of version V5.2.2.4 (2009.04.30) of the OfficeServ™ Call application. The new software may be downloaded from the GSBN website or obtained from Samsung Technical Support on or after 06-19-2009. For assistance installing or upgrading to the newest version contact Samsung Technical Support at 800-788-7000.



1 Upgrade Installation – REPAIR



2 Support for Area Code in the
Mobile Phone Field

Samsung Telecommunications America
Business Communication Systems
1301 East Lookout Drive
Richardson, TX 75082

OfficeServ™ Call Version 5.2.2.4 (09.04.30) General Availability**NEW SOFTWARE ENHANCEMENTS**

The following enhancements have been implemented in the latest version of OfficeServ Call:

① Upgrade Installation

The OfficeServ Call installation program has been updated to allow a Repair installation type. This type of install will check and update Call application files and upgrade only those that have changed. This means that you can now upgrade to Call 5.2.2.4 and retain all settings (such as switch IP address and BLF settings).

② Support for Area Code in the Mobile Phone Field

The OfficeServ Call contacts database has been modified to allow the entry of an Area Code for Mobile phone numbers. You can now enter an area code for any type of phone number including the Mobile number. This change was made to support the growing number of areas where cell phones have different area codes than the landlines in the same area.

BUG FIXES

In addition to the software enhancements the V5.2.2.4 software includes the following bug fixes:

Non-Admin Users get an error when running the Link Options Application

In previous versions of OfficeServ Call a user who did not have local administrator rights on the PC would receive a Windows registry error when attempting to run the Link Options application that is used to modify the Link IP address. This issue has been corrected so that non-administrator users can now change the Link IP settings properly.

COMPATIBILITY

This release of OfficeServ Call is compatible with all IP-enabled OfficeServ Series phone systems.

DOCUMENTATION

The latest OfficeServ™ Call documentation is located on Samsung's GSBN WEB site www.samsunggsbn.com.

If there are any questions regarding this notice please contact your Regional Sales Manager or Samsung Technical Support via email at BCS.Support@samsung.com.

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