

Bulletin No. 195\_SVMi\_8VPMF-E

June 8, 2009

## SVMi 8 Port Voice Processing Module (8VPMF-E) for OfficeServ™ 7200 and OfficeServ™ 7400 is Now Available!

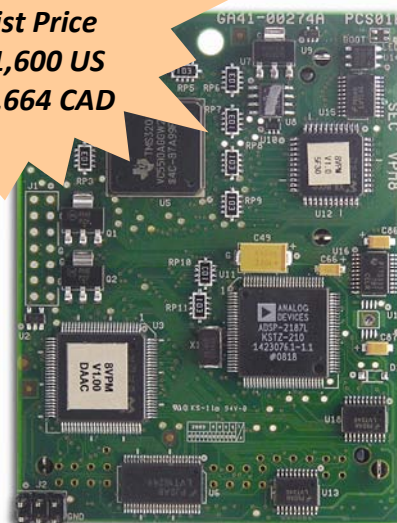
Samsung Telecommunications America is pleased to announce the general Availability of the 8VPMF-E voice processing module. This new module enhances the OfficeServ 7200 and OfficeServ 7400 product offering by increasing the SVMi-20E from 12 to 20 ports.

**List Price**  
**\$1,600 US**  
**\$1,664 CAD**

The 8-Port VPM module provides eight voice processing port with one fax channel. With two 8-Port VPM modules per SVMi-20E card, a maximum of two fax channels per SVMi-20E are provided.

Installing the SVMi-20E in the 32 channels slots 1 and 2 of the OfficeServ 7200 system will provide the full 20 ports of VM/AA. When installed in the 16 channels slots only 16 ports will be available. The OfficeServ 7400 system supports the full 20 ports in any universal slot.

When mixing the 8 port VPM module with a 4 port VPM module the 8VPMF-E must be installed in the connector slot labeled SL2 and the VPM-E/VPMF-E in connector slot labeled SL3. Reversing the locations will cause all VPM ports to have no audio path.



**Effective Monday, June 8, 2009 the 8VPMF-E will be included on the Price List and available for order.**

## 8VPMF-E General Availability

Here is a chart showing the available configurations and proper installations on the SVMi-20E.

Configuration	Included on SBC	VPM in SL2	VPM in SL3	Total Ports
1	4	none	none	4 Voice
2	4	VPM-E	none	8 Voice
3	4	VPMF-E	none	8 Voice supporting 1 Fax
4	4	VPM-E	VPM-E	12 Voice
5	4	VPM-E	VPMF-E	12 Voice supporting 1 Fax
6	4	8VPMF-E	none	12 Voice supporting 1 Fax
7	4	VPMF-E	VPMF-E	12 Voice supporting 2 Fax
8	4	8VPMF-E	VPM-E	16 Voice supporting 1 Fax
9	4	8VPMF-E	VPMF-E	16 Voice supporting 2 Fax
10	4	8VPMF-E	8VPMF-E	20 Voice supporting 2 Fax

## SOFTWARE REQUIREMENTS

The SVMi-20E card must be running Version 5.3.3.5 (09.04.22) software to recognize the 8VPMF-E modules.

The OfficeServ 7200 or OfficeServ 7400 switch software must be V4.30i or higher to operate correctly with the 8-Port VPM modules.

With these software versions installed, you can now access MMC 855 and scroll to the SVMi-20E card slot. You will see an entry of (SVM X Y Z). The X is the number of voice channels on the main SVMi-20E card. The Y is the S3 connector and the Z is the S2 connector. Example SVM 4 8 8 will be displayed, indicating the 4 embedded ports plus two 8-Port VPM boards for a total of 20 SVMi ports.

As a reminder, when using more than eight ports the DRAM module must be installed. So any time the 8VPMF-E is installed the DRAM module must be installed.

### Ordering Information

PART NUMBER	NAME	DESCRIPTION
KPSVM-B8FM/XAR	8VPMF-E	8-Port VPM Module + Fax
KPSVM-B4FM/XAR	4VPMF-E	4-Port VPM Module + Fax
KPSVM-B4EM/XAR	4-VPME	4-Port VPM Module
KPSVM-BEDM/XAR	20E-DRAM	DRAM for 8 Ports of VPM

## 8VPMF-E General Availability

### TECHNICAL DOCUMENTATION

The SVMi-20E Technical Manual and General Description have been revised to include the new 8VPMF-E. The installation section of the OfficeServ 7200 and OfficeServ 7400 technical manuals have also been updated. These documents are dated 05/2009 and are available for download from the Global Samsung Business Network (GSBN) website, [www.samsunggsbn.com](http://www.samsunggsbn.com) or purchased online using the Samsung-Fedex/Kinkos Print-on-Demand website (<http://docstore.kinkos.com/samsung>).

DOCUMENTATION	LOCATION ON GSBN
<ul style="list-style-type: none"> <li>SVMi-20E Technical Manual</li> <li>OfficeServ 7200 Technical Manual</li> <li>OfficeServ 7400 Technical Manual</li> </ul>	Communication → Technical Support → Downloads → Technical Manuals
<ul style="list-style-type: none"> <li>SVMi-20E General Description</li> </ul>	Communication → Sales and Marketing → Downloads → General Description

### TRAINING AND CERTIFICATION

The SVMi online course (2010-03-OL) was updated to include the new 8VPMF-E. This course was completely redesigned and now includes 2 new modules, Module 6: E-Mail Gateway, and Module 7: Maintenance Tools.

The SVMi online course contains 7 modules and includes the material described below.

MODULES	MODULE DESCRIPTION	APPROXIMATE TIME TO COMPLETE
<ul style="list-style-type: none"> <li>Module 1 Overview/Initial Setup</li> </ul>	This module includes 6 lessons and covers an overview of the SVMi-E Series system and phone system programming required for installing and initializing the SVMi.	2.5 hours
<ul style="list-style-type: none"> <li>Module 2 Hardware/Blocks and Objects Structure</li> </ul>	This module includes 9 lessons and covers hardware, programming blocks, call routing, and directory structure.	2 hours
<ul style="list-style-type: none"> <li>Module 3 Programming</li> </ul>	This module includes 7 lessons and covers MMCs related to SVMi installations, connecting to the SVMi-E System, navigation, and basic installation instructions.	2 hours
<ul style="list-style-type: none"> <li>Module 4 Subscriber Features</li> </ul>	This module includes 7 lessons and covers extension and mailbox features.	3 hours

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## 8VPMF-E General Availability

MODULES	MODULE DESCRIPTION	APPROXIMATE TIME TO COMPLETE
▪ Module 5 Sample Application	This module includes 4 lessons and shows a sample application to demonstrate how all blocks tie together to accomplish the customer requirements.	3 hours
▪ Module 6— <b>NEW</b> E-Mail Gateway	This module includes 3 lessons and provides a description of the E-Mail Gateway feature, including installation.	1 hour
▪ Module 7-- <b>NEW</b> Maintenance Tools	This module includes 4 lessons and covers call flows, port activity, transmitting/receiving files, and call progress training.	1 hour

If you are **already certified** on the SVMi you can refresh your knowledge by retaking this course. Please contact the Samsung Technical Training Department and we will assign it to you at no cost (this applies only to technicians who already hold SVMi certification). The test of this refresher course can be used for you to measure your knowledge and will not affect your certification.

*If there are any questions regarding this notice please contact your Regional Sales Manager or Samsung Customer Service Representative via email at [BCS.Sales@samsung.com](mailto:BCS.Sales@samsung.com).*