



Bulletin No.: 184\_OS\_8COMBO2

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## OfficeServ 8COMBO2 Card Software Compatibility

Recently, Samsung began shipping the new **OS 8COMBO2** card for the OfficeServ 7000 series (KP-OSDB8H3/XAR). This new card uses a new chipset for the CO line circuitry. On the outside of the unit carton there is a yellow sticker indicating this card requires MP software V4.14k or higher.

This is not completely accurate. **Using this new OS 8COMBO2 card on the OS7100 requires MP V4.22 or higher when installed in the OS 7100 system.** Samsung started shipping V4.22 for the OfficeServ 7100 in October 2008. Some of you have recently had the need to install an OS 8COMBO2 card in earlier systems running V4.14k and experienced that it does not work.

We apologize for any inconvenience this may have caused.

**Please note that installing the OS 8COMBO card in either the OfficeServ 7200 or OfficeServ 7400 systems requires MP V4.14k or higher as the sticker indicates.**

If you have any questions regarding this product Bulletin, please contact your Regional Sales Manager, or Sales Engineers at the number provided below, or send an email to [BCS.Sales@samsung.com](mailto:BCS.Sales@samsung.com).

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