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May 14, 2008

OfficeServ™ 100 and OfficeServ™ 500 Software Version 2.75b General Release

Samsung Telecommunications is pleased to announce the general availability of software version 2.75b for the OfficeServ 500 and OfficeServ 100 systems.

Software Version and Dates

Product	Software Version	Production Date
OfficeServ 500	V2.75b	04/04/2008
OfficeServ 100	V2.75b	04/04/2008

OfficeServ 500 Software Compatibility

	MCP2-M	MCP2-L	SCP	TEPRI	TEPRIa	MGI-3	MGI-16	OSM
Version	V2.75b	V2.75b	V2.20	V1.07	V4.23	V3.61	V1.20	V3.75
Date	04/04/08	04/04/08	07/03/07	11/27/04	03/27/08	10/10/06	10/08/07	03/21/08

OfficeServ 100 Software Compatibility

	MCP-1	SP100	TEPRI	TEPRIa	MGI-3	MGI-16	OSM
Version	V2.75b	V1.08	V1.07	V4.23	V3.61	V1.20	V3.75
Date	10/18/07	10/10/07	11/27/04	10/25/07	10/10/06	10/08/07	03/21/08

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Fixes in OfficeServ 500 & OfficeServ 100 Version 2.75B

- 1. SPNET LOCKUP Issue:** On the OfficeServ 500 and OfficeServ 100 systems in a SPNET network, the switch affected would occasionally and infrequently start rejecting messaging from other nodes in the network and any calls to the affected node would fail. A switch restart would be required to restart the messaging between other nodes. *This is fixed in V2.75b software.*
- 2. Wireless Programming Lost:** On the OfficeServ 500 and OfficeServ 100 systems, all programming data in MMCs 845 through MMC 849 controlling the wireless setting would be lost if a power reset was done on the phone switches. The technicians would have to upload or manually program the customer data in MMCs 845 through MMC 849 to restore wireless communications. *This has been solved in V2.75b software.*
- 3. System IP Address Modification Issue:** In software version 2.72 on the OfficeServ 100 system, modifying IP address settings in MMC 830 would cause this data to be “read only” and then default the data after a system reset. The fields affected were the following: system IP address, system gateway, system net mask, system public IP address and Server IP address. *This is fixed in V2.75b software.*
- 4. ITP Forward No Answer External:** In software version 2.72 on the OfficeServ 100 and OfficeServ 500 systems, an ITP phone set to forward to an external number would not forward an internal call when the set was disconnected. A calling station call would receive a “plug out” message on the display. *This is fixed in V2.75b software.*
- 5. Printing Reports Half Page:** In software version 2.72 on the OfficeServ 100 and OfficeServ 500 systems, printing Hotel Motel reports or any reports with 30 lines or more would move the second half of the contents to the next page. The form feed would not set properly. *This is fixed in V2.75b software.*
- 6. Printing Hotel Motel Reports:** In software version 2.72 on the OfficeServ 100 and OfficeServ 500 systems, printing reports with RPT soft key would not print. For example Wakeup and Maintenance reports. *This is fixed in V2.75b software.*

If there are any questions regarding this notice please contact your Regional Sales Manager or Samsung Technical Support Representative via email at BCS.Support@samsung.com.

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