



OfficeServ Softphone Quantity Change

Due to overwhelming dealer requests, Samsung is revising the OfficeServ Softphone license quantities, effective immediately. Originally Softphone could be purchased in single units up to 5, but beyond 5 licenses were purchased in blocks of 5 or 10. It quickly became apparent that many users were being forced to purchase 10 seats in order to accommodate a 6th or 7th user. As such, we have revised the available quantities to allow the purchase of single seats up to 10. The following chart details the old and new license quantities.

Original Softphone Quantities	Revised Softphone Quantities
1, 2, 3, 4, 5, 10, 15, 20, 30, 40, 50, 60, 70, 80, 90, 100, 150, 200, 250, 300, 400, 500, 1000, 3000, 5000, 10000	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 15, 20, 25, 30, 35, 40, 45, 50, 70, 100, 150, 200, 250, 300, 400

As shown, the original quantities tended to assume a very large or very small number of Softphone users. The new quantities allow for a much finer segmentation of users.

Making this change to the Softphone license required changing some of the formulas involved in encoding the license key. This means that when reading the license, the MCP / MP must be able to account for this new encoding. This obviously required making some changes to the MCP / MP software. The chart below details the software versions required in order to utilize the new license format.

Phone System	Required Software Version
OfficeServ 100	V 2.66
OfficeServ 500	V 2.66
OfficeServ 7200	V 2.66
OfficeServ 7400	V 3.32

Please note that any Softphone licenses purchased after August 15th are of the new license format, and require the above listed software version in order to function. This means that in order to install a license into an existing phone system, the system will need to be upgraded to the most current software version before the new license will be accepted.

For questions regarding this notice, contact your Regional Sales Manager or your Customer Service Representative at the number provided below or via email at BCS.Sales@samsung.com.

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